

Landmark achievements of Quezon City under the Bautista Administration 2010-2019

Mayor Herbert M. Bautista has led Quezon City to become one of the most highly awarded local governments in the Philippines. During his Administration, Quezon City became:

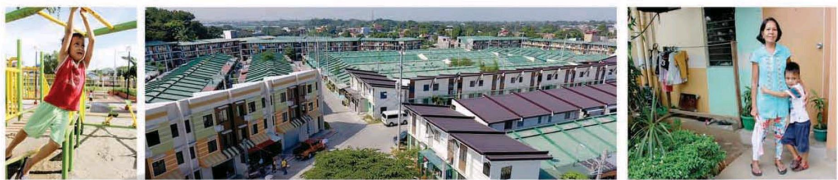
- The Most Competitive City in the Philippines for 3 years in a row, 2016, 2017, 2018
- No. 1 in Disaster Preparedness and Resiliency in the Philippines (2018 National Kalasag top awardee; consistently ranked within the top 3 nationwide)
- Seal of Good Local Governance awardee, 2017 and 2018, for exemplary performance in the seven core areas of governance: financial administration, disaster preparedness, social protection, peace and order, business friendliness and competitiveness, environmental protection, and tourism. Passed, in 2019, the regional validation for the seal, leading to the October 2019 awarding
- Recognized globally for its socialized housing program as a sustainable human settlements program (2018 Global Human Settlement Model of Community awardee)
- Awarded internationally for its Geographic Information Systems program for property tax mapping
- Recognized by the United Nations as a model for HIV/AIDS prevention and treatment
- Technology champion for its implementation of its Comprehensive Health Information Tracking System for all health centers; first Digital Finance Empowerment awardee (eGov Awards for Excellence in ICT for Good Governance)
- A consistent pioneer in its environment management programs; laid the groundwork to transform Quezon City into an energy producer thru a Public Private Partnership in waste-to-energy
- A pioneer of gender fairness programs; the first Philippine partner of United Nations Women for the implementation of the Safe Cities Initiative Program for women and girls against public space sexual harassment
- No. 1 in Child-Friendly Local Governance Audit in NCR, with 100% compliance in the delivery of services addressing the four broad categories of a child's right to survival, development, protection, and participation
- A 2017 Apolinario Mabini Local Government Unit of the Year Awardee for exceptional services rendered to persons with disabilities within its jurisdiction in the last two years.
- QC Regional Peace and Order Council, Best in NCR based on DILG Local Peace and Order Audit; one of the best in the Philippines, according to President Rodrigo Duterte
- Honored as Institutional Pillar for ease of doing business in the country, by the Department of Trade and Industry, in 2019



HIGHLIGHTS OF OTHER ACHIEVEMENTS

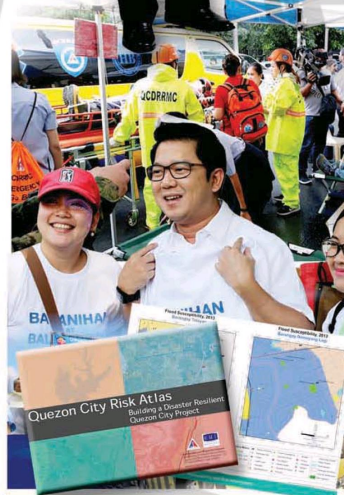
FINANCE

- Effected a 103% or Php 9.97 billion increase in the income of the City Government, from Php 9.68 billion in 2010, to Php 19.65 billion in 2018
- Stimulated a 275% increase in business tax collections, through the attraction of more registered businesses, from 57,401 in 2010 to 76,263 in 2018, with Quezon City retaining the top spot as the host of the biggest number of businesses in the Philippines
- Created sustainability to provide a system for continuity in the funding of priority government projects to benefit the poor and the vulnerable, and to promote resiliency, through dedicated funding for the comprehensive socialized housing program, senior citizens, persons with disabilities, tourism development, and disaster risk reduction
- Led other local governments to pioneer in the implementation of electronic payment systems for local taxes
- Settled a civil collection case pending for 33 years, resulting in the recovery of city funds through a settlement with Land Bank for Php 172.8 million, for the Ramawil properties levied by the bank
- Settled in full, QC-LGU arrears in GSIS employees' contributions dating back to 1997, with negotiations setting favorable precedents for other government institutions



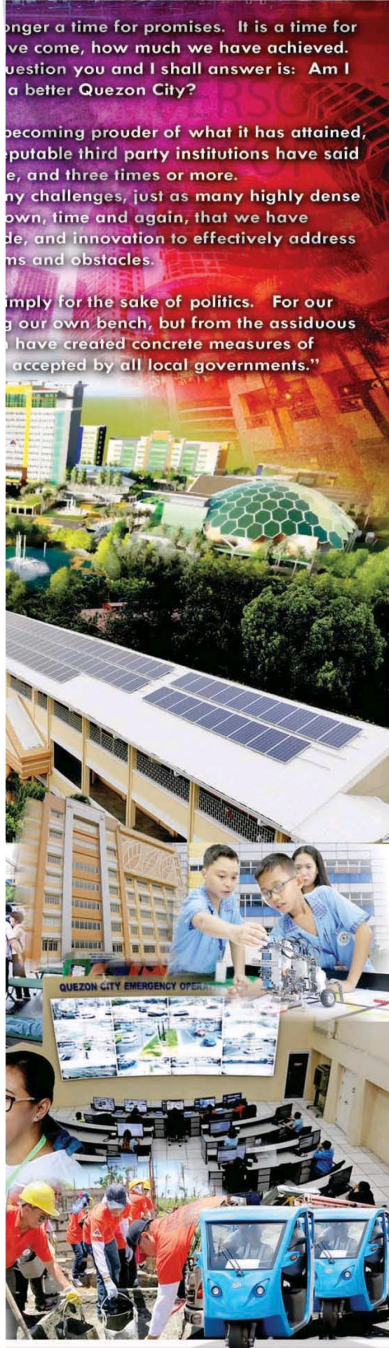
GOVERNANCE

- Attained international quality systems certification for 26 city government departments and offices through the certification process of the ISO 9001:2008 Quality Management System.
- Rationalized the City bureaucracy to enhance organizational capacity, worked to remove silo mentalities and approaches to local government issues and concerns
- Provided a broad, complementary network of support to manage and implement the City government's massive socialized housing program, by upgrading the Urban Poor Affairs Office into the Housing, Resettlement Department, constituting the Local Housing Board representing the housing beneficiaries; creating the Task Force Socialized Housing with high-level executive leadership to effect inter-department cooperation to resolve the complex issues and concerns relating to informal settlements; promoting strong, continuing partnerships with the national government, other local governments, and private institutions for faster and more effective, win-win solutions to socialized housing needs
- Promoted inter-department cooperation on environment issues and programs by creating the Environment Policy Management Council.
- Safeguarded city government's property assets by constituting the Real Estate Management Committee (REMCO) to make sure that properties which the city government acquired through donation, forfeiture or other means, are legally and speedily processed for transfer of title to the QC-LGU.
- Merged the Barangay Operations Center and the Community Relations Office into the Barangay and Community Relations Department, so that community-responsive programs are addressed in a more cohesive manner.
- Created the Local Youth Development Office, thereby abolishing the Scholarship and Youth Development Program in compliance to the provisions of the SK Reform Law of 2015 (RA 10724) the SK Reform Law of 2015 (RA 10724)
- Amended the Charter and renamed the Quezon City Polytechnic University to the Quezon City University, paving the way for her to benefit from the Free Tertiary Education Law (RA 10931)
- Saw to the upgrading of the recognition of barangay performance into the Barangay Seal of Good Housekeeping
- First in the Philippines to implement a One-Stop Shop for Construction and Occupancy Permits
- Institutionalized support for the disabled by creating the Persons with Disabilities Office, and assuring a 1% share, together with the senior citizens sector, in the General Fund of the city government, as a continuing funding for their programs



ENVIRONMENT AND RESILIENCY

- First in the Philippines to craft and implement a Green Budget
- First for Quezon City to have a scientifically prepared Risk Reduction and Management Plan, and a 6-year Disaster Risk Reduction and Management Plan
- First Philippine LGU to have its own emergency hotline, 911
- First for Quezon City to have a 24-hour operational, high-mobilized for emergencies and calamities
- First for Quezon City to have clear policies on disaster risk management marking the areas traversed by the West Valley Fault line as high risk
- Maintains 48 officers and employees trained in the Incident Command System as Cadres or trainers - the largest cadre corps for an LGU
- Aggressively directed the implementation of the Safe Building Program, Quezon City Hall buildings, as well as the mandatory fire safety buildings.
- Aggressive in initiatives towards a low-carbon city: Begun for high electricity consumers of the city government, which have now shifted to LED lights, while solar panels are being installed
- Regularly undertakes greenhouse gas inventory. Defined commitment to a low-carbon environment through the Comprehensive Climate Change Action Plan
- Among the first local governments to enact and consider the development of the Green Fund, to finance private retail and commercial projects that may have a positive impact on the environment
- Introduced added benevolence to the city government's infrastructure to other local governments devastated by calamities
- Saw to the structural retrofitting of the 55-year old Quezon City Hall



SOCIAL INCLUSION

- First to conceptualize a daycare facility coupled with a livelihood training center for parents and guardians; constructed 40 new daycare centers and improved 226 others
- Expanded the implementation of Night Minding Centers for parents who have to work at night and have no one to leave their children with
- Constructed 5,885 new housing units for the homeless in well-developed communities, with 4,052 awarded or being completed for beneficiaries.
- Constructed 48 new school building projects, adding 657 classrooms to the city's public school system; repaired 293 others.
- Initiated a system for Public Private Partnership to enrich the QC public school system's program offerings for senior high school
- Significantly upgraded and modernized the Quezon City Public Library, to make it an award-winning public library. Constructed 3 new district libraries, and rehabilitated 5 others.
- First LGU to adopt a micro insurance program for MSMEs through the Bangko Sentral developed QC Credit Safety Fund.
- Began a series of trade fairs to promote the products of entrepreneurs with disabilities; organized continuous job matching for the PWDs with partner companies; established PWD focal persons in barangays to see to the needs of the disabled in communities
- Began a partnership with provinces, regularly connecting their producers with Quezon City consumers, through LGU-to-LGU market fairs held bi-monthly at City Hall grounds. Both benefit producers and consumers from the elimination of middlemen in their market chain.
- Began a program of assistance for returning/repatriated overseas Filipino workers.



- Addressed the medical facilities needs of the poor in District 2, through the establishment of the Rosario Maclang General Hospital along Batasan Road
- Constructed 36 new health centers and improved 48 others; constructed a new Out Patient building for the Quezon City General Hospital
- Elevated the Novaliches District Hospital into a Level-1 hospital
- Implements the Referral Community Health Information Tracking System which generates electronic records of patients in the city's health centers and hospitals. It mobilizes the Mag-Ina Tele-referral system which is a coordinated, electronic documentation and transmission system to effect real-time referrals among the city's different health facilities, capable of tracking requests from a woman about to give birth to be brought to a primary or tertiary facility, depending on her medical needs. The system also records births and sends the digitized birth record to the City Civil Registry.
- Implements the Seal of Excellence Quality label for the public to recognize easily, those private lying-in clinics which meet the Department of Health standards for all essential maternal, newborn, child health and nutrition indicators.



- Elevated the Cultural and Tourism Office into the Tourism Department, which identified tourism districts for development and promotion within the city
- Significantly supported the establishment of museums and heritage sites, such as the QC Experiential Museum, the Quezon Heritage House, the Presidential Car Museum, and the new Museum of Democracy – all inside the Quezon Memorial Circle; and the redevelopment of the San Pedro Bautista area, with its century-old church, in San Francisco del Monte, as a heritage site
- Realized the declaration of the Tandang Shrine into a national shrine by the National Historical Institute.
- Gave honor to the heroes of the Philippine Revolution by significantly upgrading into parks, the areas surrounding the monuments of Andres Bonifacio and Jose Rizal, at the City Hall compound
- Recognized the contributions of past mayors of Quezon City to the development of the city by erecting monuments to honor the deceased mayors in key areas of the city
- Renamed the city government's awards for outstanding citizens and individuals to honor Manuel L. Quezon, the city's founder and the country's Commonwealth president; erected a new monument in his honor inside the Quezon Memorial Circle
- Concretized the city's and the country's close ties with Israel as a result of Manuel L. Quezon's benevolence, by establishing the Philippine-Israel Friendship Park at the Quezon Memorial Circle



- Significantly upgraded the facilities of National Government Offices in the Quezon City Hall compound:
- Constructed the National Government Center to provide adequate offices for the Department of Interior and Local Government-QC, the Bureau and Fire Protection-QC and the National Bureau of Investigation office for the issuance of clearances. The building provides much needed convenience to the public transacting with these offices.
- Constructed a new 6-storey Department of Justice building to house city prosecutors and the Public Attorney's office. Constructed a 7-storey with deck Hall of Justice extension to house 70 courtrooms. Renovated the badly deteriorating old Hall of Justice Building, from basement to fourth floor.
- Constructed a new building for COMELEC-QC in place of its once shabby offices.
- Partnered with the Supreme Court for the launch of the e-court system, a more streamlined, paperless court, at the Quezon City Regional Trial Court, and with its Justice Zone project, which is designed to promote inter-agency cooperation to initiate reforms in the delivery of justice.
- Partnered continuously with the National Housing Authority, and the national housing finance agencies, to complement and enhance each other's programs and resources for informal settlements and socialized housing
- For the Bureau of Jail Management: acquired a 2.4 hectare property for the new City Jail
- For the Bureau of Fire Protection-QC: constructed 5 new fire stations
- Donated Php 1.288 billion worth of vehicles, equipment, fire arms and ammunition, infrastructure and other needs to add strength and capacity to an otherwise undermanned Quezon City Police District

ding Ordinance, adopting standards suited to the country's climate Atlas, detailing the city's vulnerabilities and risks up to the barangay Plan 22

chnology Command Center, with a quick response team ready to be

mitigation ingrained in the land use plan, delineating and concretely flood-prone areas

t Command System and accredited with the Office of Civil Defense

ling Program to include the retrofitting of the more than 40-year old installation of accelerometer or earthquake recording instruments in

the adoption of low carbon-emitting, energy-efficient light sources in are streetlights and public schools. More than 22,000 streetlights installed in more public schools. Incentivized the use of e-vehicles. ke lanes along specific routes in the city. Led Philippine mayors' act of Mayors, which is part of an international initiative.

y implement the Plastic Bags Reduction program, complemented by r initiatives for environmental conservation projects. The project has nded up clogging our waterways.

ility programs by including also assistance (social, financial and nities.

City Hall buildings, to ensure the safety of its occupants