

Taxpayers urged to use QC online portal to avail discounts as deadline nears

BusinessMirror · 6 Jan 2021 · B4

Limited means of travel due to community quarantine is no longer a problem for individuals who will pay their taxes in Quezon City, as they can now settle their dues in the comfort of their homes with its online platform, the local government unit said.

Mayor Josefina G. Belmonte was quoted in a statement as saying she reminded taxpayers to maximize the online portal as the tax deadline approaches and if they wish to avail of the discounts given to early payers.

Launched in October, the portal is meant to provide convenience in settling tax payments and in the application and renewal of business permits among others, Belmonte added. "We urge our citizens to use our QC e-services to transact with the city," Belmonte was quoted as saying in the statement. "This way, they are saved from the hassle of physically going to the city hall and from the possible risk of being exposed to the coronavirus disease."

City Treasurer Edgar T. Villanueva advised individuals who wish to pay their real property tax to visit the QC E-services page and create a user account to initiate the process.

As for individuals who will pay business tax, Villanueva said they may download and fill out the Tax Declaration Form from the official city website.

Once accomplished, the form should then be submitted to the City Treasurer's Office (CTO) via electronic mail, he added.

Villanueva said they have recently created an online payment group dedicated to respond to all emails, be it inquiries or proof of payment. He said all messages are answered within one day to two days upon receipt.

Further, he encourages taxpayers to pay the payable amount or tax bill via online bank transfer to the Official CTO Land Bank Account. Proof of payment should also be sent to the said CTO email address.

Meanwhile, business owners who wish to apply, renew or amend their business permits are also advised to do so online via the QC e-services page.

"Those renewing their business permit must first settle their business tax dues with the Treasurer's Office and then proceed to the portal," Margarita T. Santos, head of the Business Permits and Licensing Department (BPLD), was quoted in the statement as saying.

Once logged in to the portal, clients may opt to submit the necessary requirements online or set-up an appointment with the city government's business one-stop shop.

The submitted applications are sent to ancillary departments in a real-time manner. Once clearance is given by said departments, clients may pay at the various business centers all over the city.

The clients may also choose to have his permit delivered to him via a courier service of his choice.

Belmonte, meanwhile, reminded taxpayers and business owners to be wary of fixers who claim they can assist them in expediting transactions with the city government.

“Tax payments and business registrations can easily be done through our city’s website. If unauthorized individuals offer to assist you for a fee please contact our Hotline 122. There’s no place for fixers in QC because here, Biz is Easy,” Belmonte said.