

QC gives Zuellig ultimatum to fix vaccination scheduling system

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THE QUEZON City government said on Wednesday it is “seriously considering” the termination of its contract with Zuellig Pharma Corporation after glitches in its online system for vaccination scheduling. “We have issued an ultimatum to Zuellig so they can improve their system quickly and provide all the deliverables. If not, we have no other choice but to find another company that can do the job quickly and efficiently,” Mayor Maria Josefina G. Belmonte said in a statement. She said they tapped the company’s eZConsult service to supposedly speed up and ease the process for residents in getting a vaccination schedule, complementing efforts to organize the actual vaccination procedures. “They committed a seamless service but they failed repeatedly,” the mayor said given the series of total or partial technical difficulties in the system. Ms. Belmonte said the company has until June 18 to deliver its obligations or face contract termination and possible legal action for damages.