

## QC gov't to end contract with Zuellig on vaccination booking service

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THE QUEZON City government said on Wednesday it has decided to terminate its contract with Zuellig Pharma Corp. for the vaccination booking service EzConsult after another round of access problems reported by residents. “We have already given Zuellig ample time to improve their system upon their request and yet their system has crashed again for the 9th time. We don’t want to cause undue stress to our constituents who only want to register for vaccination,” Mayor Maria Josefina “Joy” G. Belmonte said in a statement on June 30. “Earlier, they reported an upgrade of their system which supposedly could already accommodate up to 50,000 users at a time. However, their system crashed again when we opened new slots,” she said. Bookings made through EzConsult remain valid, according to the city government, “until the contract termination has been finalized.” Residents can also register for vaccination through the city government-assisted QC Vax Easy portal at [www.qceservices.quezoncity.gov.ph/qcvaxeasy](http://www.qceservices.quezoncity.gov.ph/qcvaxeasy). The city’s lawyer, Orlando Paolo F. Casimiro, said the local government intends to file for damages against the company. “The Information Technology portion of the Service Agreement with the city government will be terminated and damages will be claimed against Zuellig because of the delays, inconvenience and frustration that our QCitizens have experienced,” he said.