

QC scraps pharma deal

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Quezon City government scrapped on Tuesday its contract with Zuellig Pharma Corporation for COVID-19 vaccination appointment booking services due to technical difficulties experienced by residents using its eZConsult website.

It said it would also seek damages from the company due to "delays, inconvenience, and frustration" that the residents experienced as well as consider filing civil and criminal charges against the company for breach of contract.

The local government made the move after disgruntled residents "had to endure a queuing system" again to book for a vaccination slot, with some having to wait for hours.

Mayor Joy Belmonte said the local government already gave Zuellig enough time to improve its eZConsult system and even gave it an ultimatum but the system "crashed again for the 9th time."

"We don't want to cause undue stress to our constituents who only want to register for vaccination,"