QC opening birth registration portal

Births may be registered by sending the necessary requirements to a website for verification by the city's civil registry department

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No more missing birth certificates or births not registered at all. This the Quezon City government is moving to achieve with its planned digitalization program for the city's public services, including the opening of the country's first online birth registration portal. Under the project, births may be registered by sending the necessary requirements to a website for verification by the city's civil registry department.

"Like our business and occupational permits that can be applied online, we will also open this online portal for birth registration so that we can address our problem with late and unregistered birth registrations in the city," Mayor Joy Belmonte said.

Other Civil Registry Department programs such as marriage and death registration will soon be available online.

The automation of the services will save residents the hassle of physically going to city hall and possibly being exposed to Covid-19.

"Through this initiative, the requirements can be submitted and checked online so as not to have to go back and forth to the city hall. Hopefully, we can have the portal up and running before the year ends," the mayor said.

City Civil Registrar Salvador Cariño Jr. said they are currently in talks with the City Administrator's Office and Information Technology Development Department to include the initiative in the city's E-Services portal, which streamlines all city government programs. "We are making all our programs more convenient to the public. They will no longer go back and forth to city hall when there is a missing requirement. After sending the documents needed, our staff will review and verify these and will advise the applicant if their certificate is ready for pick-up," Cariño explained.

Aside from birth registration, other Civil Registry Department programs such as marriage registration, and death registration, will soon be available online with real-time process-ing tracking and email notification.

Once launched, the portal will accept applications from QC residents 24/7.