

QC completes P2.48-B ECQ ayuda distribution

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At least 89,154 households in Quezon City have yet to claim their ayuda or cash aid during the two-week enhanced community quarantine (ECQ), Mayor Joy Belmonte announced yesterday as the local government finished the distribution of P2.48 billion in financial assistance last week.

As of Aug. 28, Belmonte said over 2.3 million people or 747,520 families had received P1,000 to P4,000 lockdown aid at payout centers in the city.

“About 89,154 households are still unable to claim their ayuda,” she said.

The city government said the beneficiaries did not appear during their scheduled payout. Belmonte said city hall has started distributing the unclaimed cash assistance to the beneficiaries.

The local government updated the list of beneficiaries to remove duplicate names days before the aid distribution, according to Social Services Development Department (SSDD) head Fe Macale.

Macale said each payout site was manned by validators from the barangays for the checking of documents, verifiers from SSDD and paymasters from the city treasurer’s office. Members of the Quezon City Police District, Department of Public Order and Safety and Task Force Disiplina were deployed to payout sites to ensure the orderly distribution of financial assistance and compliance of beneficiaries with health protocols.

A grievance and appeals committee was also stationed at the payout centers as well as barangay halls to address complaints from the residents.

The local government received 2,782 appeals and complaints.

Macale said barangay officials are still consolidating the grievances they received for endorsement to the city hall.

Beneficiaries who have yet to get their cash assistance are advised to monitor the QC government’s official Facebook page and website for further announcements.