

QC unveils e-services kiosks

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Quezon City residents and business owners may now access local government services through electronic kiosks set up in different parts of the city.

Mayor Joy Belmonte led this week the launch of the QC eservices kiosks in line with the implementation of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018.

“We want to bring our services closer to the people so they don’t have to come to city hall to do their transactions. They can just do them online or through our kiosks. We value their business and time,” Belmonte said.

Through the e-services kiosks, residents and traders will be able to avail themselves of various services without having to go to the city hall.

These include access to the Business One-Stop Shop, registration for the QCitizen ID and QC Vax Easy, payment of real property taxes, and application for occupational, health and sanitary permits as well as the Pangkabuhayang QC and Kalingang QC.

Qualified residents may also use the kiosks to apply for persons with disability and senior citizen IDs.

The e-services kiosks will be placed in the city’s district action offices, barangays and business centers in some malls in the city.

Anti-Red Tape Authority director general Jeremiah Belgica lauded Quezon City for its continuous innovation of projects, which help ease the burden of the residents in transacting business with the local government.

“Since 2019, the local government has done a lot in terms of ease of doing business. If Quezon City was able to do this within a short period of time, other cities have no reason not to do this,” he said.

“Quezon City is truly a benchmark on how the country is doing in terms of ease of doing business,” Belgica added.

Belmonte has cited the ease of doing business as one of her priorities, saying it would encourage more investors and help businesses thrive.