## QC to fully automate all business transactions

## QUEZON City Mayor Maria Josefina "Joy" Belmonte said on Thursday that the full automation of business transactions and processes in the city will soon become a reality.

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"We have always envisioned this great city founded by Manuel L. Quezon as a pioneer in many aspects. Blessed with abundant resources, the city is poised for a paradigm shift — that of making its local government services and transactions fully automated in many aspects," Belmonte said, who is seeking a second consecutive term in the May 9 elections.

Quezon City has launched an e-book titled From Long Lines to Online, explaining the various automation programs being spearheaded by the Business Permit and Licensing Department (BPLD).

"As the world moves to the digital age, business transactions and processes have also moved online. It is only logical that the BPLD ensures that the lines burdening our business owners are reduced, if not totally eliminated, as we gradually migrate to a simple, more accessible online platform," BPLD chief Margarita Santos said.

Santos said among the automation programs of the BPLD are the Online Unified Business Permit Application System (OUBPAS) and the Online Occupational Permit System.

The OUBPAS allows the application of new business permits and renewal or amendments of existing licenses and short-term/special permits be done online.

"We welcome BPLD's OUBPAS as it helps entrepreneurs and companies to transact their business efficiently without having to deal with red tape and fixers," Belmonte said.

The e-book can be accessed by visiting: https://online.flipbuilder.com/ cvebd/lmcy/.