



THE QUEZON CITY

LOCAL GOVERNMENT

ANNUAL REPORT

July 2022 - June 2023

Building a Future Ready City



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I. MESSAGE OF THE MAYOR



Everything that we do today, we do for our children. Climate change has driven us to do more, and to look beyond the lifetime of the next generation. It is not enough to leave behind a better world, as we are now called upon to shift the planet's trajectory towards a sustainable future for all of our children's children.

The pandemic has taught us that we cannot anticipate everything that will happen. While we do not know what to expect, we are expected to always be ready. Preparedness has become an inter-generational responsibility.

We express our hope for a better future through each program that we implement, and in every service that we deliver. We constantly remind ourselves that resilience is not simply the ability to survive all kinds of adversities, but it is also the resolve to re-imagine a world inhabited by responsible stewards of the planet. As we continue to re-create a greener City, I believe that we can achieve our goal of 30% reduction in carbon emission in 2030, and reach net-zero by 2050.

We aspire to become the epicenter of creativity and innovation in our country, in climate action and in social justice. We have internalized the mission of re-centering the QCitizen's identity as a leader, to be the first among equals. We must first deliver what the people need. Only then can we ask our people to lead. We consider the transformation of our people as our greatest achievement.

This year, we have taken great strides in laying the groundwork for becoming a future-ready community. Being future-ready is not about keeping up with the latest trends. It is about providing QCitizens with the required skills, resources, and mindset to enable them to survive and flourish in the ever-evolving landscape of tomorrow.

I am proud to say that we won the Galing Pook Award this year for QC iRISE UP. The need for preparedness and early response in disasters and calamities, has driven us to revolutionize the generation of vital information and pro-active intervention. We have transcended the paradigm of early response, with data-driven planning, forecasting and anticipatory deployment of resources. Real-time updates from state-of-the-art early warning devices have empowered us to take decisive action to ensure

the safety and security of even the most climate-vulnerable populations.

As a smart city, we are progressively improving our operational efficiency through the continuous upgrade of our online and offline services. Our expanded QC e-Services portal is designed to be agile, in order to respond to the evolving needs of our people.

We have likewise cultivated an environment of collaboration. Our home-grown businesses and community organizations have become true leaders in their respective trade and service industries, from healthcare to education, tourism, transportation, communications and information technology, community service and governance. The list continues, as more QCitizens take the initiative to pave the way for a better quality of life for our residents, and an enabling habitat for start-up enterprises.

The past year has culminated in Quezon City being recognized as the Most Competitive Local Government Unit (LGU) among Highly Urbanized Cities (HUCs) in the Philippines by the Department of Trade and Industry (DTI). Quezon City has likewise drawn attention to its two consecutive Seals of Good Local Governance from the Department of the Interior and Local Government (DILG), and its three consecutive Unqualified Opinions from the Commission on Audit (COA).

As you leaf through the pages of this Annual Report, you will find several flashes of inspiration. I am not merely referring to the string of awards and recognitions. I invite you to see the real gems, the initiatives of citizens and civic groups, the inertia of inspired service from our officials and employees, and the seamless waves of collective action, pushing and pursuing the ideals of inclusivity, sustainability and resilience.

As we look back on the year that was, I invite you to look forward to the real possibilities in a future-ready Quezon City!

Ma. Josefina G. Belmonte
Mayor

II. MESSAGE OF THE VICE MAYOR

“*If we fail to adapt, we fail to move forward.*”

- John Wooden

The past few years have been a rollercoaster of emotions, of highs and lows, and of hiccups and triumphs. We have been tested. We have been challenged. We have been pushed beyond our limit without any clear end in sight. It has been historically challenging, but we continued to adapt, grow, and refused to give up. Because of this, we now have a treasure chest full of life lessons and unforgettable experiences. Now, we can confidently move forward with our heads held high and conviction in our hearts.

As we leave the past behind and enter the next chapter in our public service, we are bringing with us a stronger city government, with a renewed resolve to continue equipping our QCitizens with the ability to achieve their dreams and goals and ultimately become dynamic members of our country.

Together with our 38 councilors, the commitment of the 22nd City Council for good governance, transparency, and servant leadership will continue to show and thrive in our legislations that are customized to ensure continuity of services and

programs. We shall remain a stalwart partner of the **Honorable Mayor Joy Belmonte**, the entire Executive Department, the 6 congressional districts, and all the 142 barangays, in aggressively addressing concerns and issues through our legislative capacity.

To our QCitizens, rest assured that the future is bright for us and for our children. We cannot promise you a future without problems. We will continue to be tested. We will continue to be challenged. We will still be pushed beyond our limit. What we can promise you is that your city government, led by **Honorable Mayor Joy Belmonte**, will be with you the entire time. In our goal to glorify Him by serving our people, we will be with you in making Quezon City a future-ready city.

Gian G. Sotto
Vice Mayor





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III.

ABOUT

QUEZON CITY

Vision, Mission, and

Core Values

III. ABOUT QUEZON CITY

Quezon City is the richest city in the Philippines with Net Assets of Php 413.6 billion. The city is also the largest in terms of population with over 3 million people, and holds the largest land area in Metro Manila at 171.7 sq.km.

Envisioned to be not just any ordinary city but the capital of the Philippines, Quezon City held this distinguished status for almost 28 years. Despite losing its designation as capital of the Philippines in 1976, it metamorphosed into one of the country's most important cities over the years, while continuing to serve as the country's government center, with the House of Representatives and a number of vital government offices in its environs.

Quezon City is primed for the future, having laid down the groundwork to gather businesses and potential investors to generate investments for the city, forge partnerships beneficial to QCitizens, and position the city as the top-of-mind preferred investment destination.

Perennially cited as model of good governance, the Quezon City Government continues to improve upon its capabilities and practices as a service-oriented agency sensitive to the needs of its constituents. The "Quezon dream-vision" guides efforts toward the attainment of a future-ready city: progressive, peaceful, clean, and conducive to living, employment, and business.

With an entrepreneurial culture with managerial incentives implemented in Quezon City, there is now pride in efficient revenue collection and simplified business applications. In getting rid of red tape and delay in the processing of permits, these are achieved in less time with less waste, with more impact.

Professionalism has been enhanced in service as well, including provisions toward efficiency and competence. With these, political will is gained along with the cooperation and partnership of the civil society, making it easier to address other major city concerns. With the increase in revenue, the city now focuses on wise spending of its resources in the delivery of basic services.

The continuance of systematic and cost-effective fiscal management, aggressive tax management strategies, ever-increasing efficiency, and growing discipline in the management and use of resources as well as participatory governance, have made Quezon City one of the most competitive cities in the Philippines. The city also takes pride in its strong economic viability and financial standing, rational development of systems to curb graft, rigid budgeting process that considers the city's development planning strategies and priorities and the most pressing needs of its constituents.

The city has achieved several firsts in various areas as well, such as computerized revenue collection and assessment system, fiscal control and capability building in the barangay level, numerous environmental and solid waste management programs, women and children protection, and institutionalization of citizen participation in governance through the City Development Council.

Thanks to its successes and innovations, Quezon City is future-ready, recognized and cited for the dynamism of its local economy, the quality of life of its residents, and the responsiveness of the local government in addressing the needs of both business and citizenry.



VISION, MISSION AND CORE VALUES



Vision

To sustain Quezon City as Quality Community - a progressive and peaceful, clean and orderly place, conducive and hospitable to living, employment, and business.



Mission

To provide quality service, making Quezon City an ideal community where people live, work and do business in a hospitable, progressive, and peaceful environment.



Core Values

- Competence
- Commitment
- Creativity
- Caring
- Integrity
- Political Will
- Cooperation

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IV.

THE QUEZON CITY GOVERNMENT EXECUTIVE COMMITTEE

IV. THE QC GOVERNMENT EXECUTIVE COMMITTEE



(From left to right)

Institutional Development

Atty. Noel Emmanuel C. Gascon
Head, Internal Audit Service

Michael Victor N. Alimurung
City Administrator, Office of the City Administrator

Alberto H. Kimpo
Assistant City Administrator for Operations, Office of the City Administrator

Hon. Gian Carlo G. Sotto
Vice Mayor

Rowena T. Macatao
Chief of Staff, Office of the City Mayor

Ma. Josefina G. Belmonte
Mayor

Atty. Rene S. Grapilon
Assistant City Administrator for General Affairs, Office of the City Administrator

Don Francis D. Javillonar
Assistant City Administrator for Fiscal Affairs, Office of the City Administrator

Ricardo T. Belmonte Jr.
Secretary to the Mayor, Office of the City Mayor



(From left to right)

Institutional Development (continued)

Atty. Dominic B. Garcia
Officer-in-Charge, Procurement Department

Ruby G. Manangu
City Accountant

Atty. Noel R. Del Prado
Head, Human Resources Management Department

Atty. Orlando Paolo F. Casimiro
City Attorney, City Legal Department

Fe B. Bass
Officer-in-Charge, General Services Department

Engelbert C. Apostol
Head, Public Affairs and Information Services Department

Marian C. Orayani
City Budget Officer

Paul Rene S. Padilla
Head, Information Technology and Development Department

Dr. Milflores Victoria Tantoco-De Leon
Action Officer, Strategic Human Resources Unit

Ricardo B. Corpuz
Head, Barangay and Community Relations Department

Not shown in photo:

Atty. John Thomas S. Alferos III
City Secretary, Office of the Secretary to the Sangguniang Panlungsod



(From left to right)

Action Offices

Atty. Thomas John Thaddeus F. De Castro
Action Officer, District 3

Oliviere T. Belmonte
Action Officer, District 1

Alberto C. Flores
Action Officer, District 4

Atty. Mark Anthony C. Aldave
Action Officer, District 6

Atty. Enrile L. Teodoro
Action Officer, District 2

William R. Bawag
Action Officer, District 5



(From left to right)

Economic Development

Juan Manuel J. Gatmaitan
Head, Local Economic Investment Promotions Office

Mona Celine Marie V. Yap
Head, Small Business and Cooperatives Development and Promotions Office

Atty. Francisco G. Joaquin III
Special Operations Officer V, City Real Estate Management Control Office

Ma. Margarita T. Santos
Head, Business Permits and Licensing Department

Edgar T. Villanueva
City Treasurer

Atty. Sherry R. Gonzalvo
City Assessor

Pierangelo A. Dominguez
Action Officer for Administration, Market Development and Administration Department

Maria Teresa A. Tirona
Officer-in-Charge, Quezon City Tourism Department

Michael B. Velasco
Officer-in-Charge, Zoning Administration Unit



(From left to right)

Education

Maricris F. Veloso
Officer-in-Charge, Education Affairs Unit

Dr. Eddilyn DC. Dividina
Head, Quezon City Youth Development Office

Dr. Theresita V. Atienza
President, Quezon City University

Dr. Carleen S. Sedilla, CESO V
Superintendent, Quezon City Schools Division Office

Mariza G. Chico
Officer-in-Charge, Quezon City Public Library



(From left to right)

Environment and Parks Management

Richard S. Santuile
Head, Department of Sanitation and Cleanup Works

Martin Julian Vicente L. Menese
Action Officer, Amoranto Sports Complex

Andrea Valentine A. Villaroman
Head, Climate Change and Environmental Sustainability Department

Arch. Baltazar C. Avelino
Officer-in-Charge, Parks Development and Administration Department

Windsor P. Bueno
Administrator, Quezon Memorial Circle



(From left to right)

Health

Dr. Luzviminda S. Kwong
Officer-in-Charge, Novaliches District Hospital

Dr. Rolando V. Cruz
Chief, City Epidemiology and Surveillance Unit

Dr. Ramona Asuncion DG. Abarquez
Officer-in-Charge, Quezon City Health Department

Dr. Dave A. Vergara
Chief, Strategic Healthcare Operations Unit, Office of the City Administrator

Dr. Josephine B. Sabando
Director, Quezon City General Hospital

Dr. Richard Joseph C. Cabotage
Director, Rosario Maclang Bautista General Hospital

Dr. Ana Maria V. Cabel
Head, Quezon City Veterinary Department



(From left to right)

Human and Social Services

Salvador G. Cariño Jr.
Head, City Civil Registry Department

Karen S. Sagun
Director, Quezon City Kabahagi Center for Children with Disabilities

Ramon T. Asprer
Head, Housing, Community Development and Resettlement Department

Deborah C. Dacanay
Head, QC Persons with Disability Affairs Office

Rogelio L. Reyes
Head, Public Employment Service Office

Eileen M. Velasco
Officer-in-Charge, Social Services Development Department

Atty. Bayani V. Hipol
Officer-in-Charge, Office of the Senior Citizen Affairs

Janete R. Oviedo
Officer-in-Charge, Quezon City Protection Center

Benjamin Joseph T. Afuang
Action Officer, QC Sports, OCA - Office of the City Administrator



(From left to right)

Infrastructure, Urban Planning & Development

Atty. Mark Dale P. Perral
Head, City Engineering Department

Dr. Jose Edgardo A. Gomez, Jr.
Urban Revitalization and Planning Officer

Arch. Lucille H. Chua
City Architect

Arch. Pedro P. Rodriguez Jr.
Head, City Planning and Development Department

Engr. Isagani R. Verzosa Jr.
Head, Department of Building Official



(From left to right)

Security, Peace and Disaster Preparedness

Carlos I. Verzonilla
Action Officer, QCitizen Services Department

Dexter C. Cardenas
Head, Traffic and Transport Management Department

Ma. Bianca D. Perez
Officer-in-Charge, Quezon City Disaster Risk Reduction Management Office

Ret. Gen. Elmo DG. San Diego
Head, Department of Public Order and Safety

Deck A. Pelembergo
Action Officer, Task Force Disiplina



(From left to right)

Task Forces and Special Bodies

Alfredo M. Foronda
Executive Director, Quezon City Anti-Drug Abuse Advisory Council

Ret. Col. Hadji Jameel Jaymalin
Head, Quezon City Bangsamoro Affairs Service

Emmanuel Hugh F. Velasco
Sustainable Development Projects Officer, Office of the City Mayor

Atty. Rafael Vicente R. Calinisan
Executive Officer, People's Law Enforcement Board



(From left to right)

National Agencies

JSupt. Maria Ignacia C. Monteron
Jail Warden, Bureau of Jail Management and Penology Quezon City Female Dormitory

Emmanuel D. Borrromeo
Director, Department of the Interior and Local Government - Quezon City

JSupt. Michelle N. Bonto
Jail Warden, Quezon City Male Dormitory

PBGen. Redrico A. Maranan
District Director, Quezon City Police District

Not shown in photo:

Raul B. Angeles
Head, National Bureau of Investigation Quezon City

Hon. Vimar M. Barcellano
City Prosecutor, Office of the City Prosecutor

Judge Juvenal N. Bella
Presiding Judge, Branch 39 Metropolitan Trial Court- Quezon City

FSSupt. Flor-Ian A. Guerrero, DSC
District Fire Marshall, Quezon City Bureau of Fire Protection

Emerson R. Rosales
Regional Director, Philippine Drug Enforcement Agency





V.

THE 22nd

CITY COUNCIL

V. THE 22nd CITY COUNCIL



(From left to right)

District 1

Hon. Joseph Emile P. Juico
3rd Assistant Majority Floor Leader, Committee on Social Services

Hon. Maria Concepcion Charmagne M. Ferrer
Committee on Disaster Risk Reduction

Hon. Alex Bernard R. Herrera
Committee on Health and Sanitation, Committee on Food Security and Urban Agriculture

Hon. Dorothy A. Delarmente, MD
Majority Floor Leader, Committee on Laws, Rules and Internal Government

Hon. Tany Joe L. Calalay
2nd Assistant Minority Floor Leader, Committee on Energy, Water and Other Natural Resources

Hon. Nicole Ella V. Crisologo



(From left to right)

District 2

Hon. Fernando Miguel F. Belmonte
Committee on Urban Poor and Human Settlement

Hon. Godofredo T. Liban II
Committee on Senior Citizens Affairs

Hon. Julienne Alyson Rae V. Medalla
Committee on Education, Science and Technology

Hon. Eden Delilah A. Medina
**2nd Assistant Majority Floor Leader, Committee on Micro, Small and Medium Business and Entrepreneurship
Development and Cooperatives**

Hon. Ranulfo Z. Ludovica
Committee on Public Order and Security, Committee on Cultural Communities and Religious Affairs

Hon. Clark David C. Valmocina
Committee on Tourism, Cultural Affairs and Heritage



(From left to right)

District 3

Hon. Wencerom Benedict C. Lagumbay
Committee on Ways and Means, Committee on Human Rights

Hon. Geleen G. Lumbad
Committee on Children's Affairs

Hon. Jose Mario Don S. De Leon
1st Assistant Majority Floor Leader, Committee on Dangerous Drugs

Hon. Kate Abigael G. Coseteng
Minority Floor Leader, Committee on People with Disabilities

Hon. Antonio Gabriel L. Reyes
Committee on Public Affairs, Social and Mass Media Information and People's Participation

Hon. Albert Alvin L. Antonio III
Committee on Communication



(From left to right)

District 4

Hon. Maria Imelda A. Rillo
Committee on Justice

Hon. Nanette T. Castelo-Daza

Hon. Ma. Aurora C. Suntay
Committee on Games and Amusement

Hon. Edgar G. Yap
Committee on Labor, Employment and Overseas Filipino Workers

Hon. Irene R. Belmonte
Committee on City Planning, Building and Zoning

Hon. Raquel S. Malañgen



(From left to right)

District 5

Hon. Karina Mutya Castelo

Hon. Alfredo Paolo D. Vargas III

Committee on Public Works and Infrastructure, Committee on Blue Ribbon and Ethics

Hon. Shaira L. Liban

Committee on Appropriations

Hon. Ramon Vicente V. Medalla

Committee on Transportation

Hon. Mary Aiko S. Melendez

Committee on Subdivisions, Housing and Real Estate

Hon. Joseph Joe M. Visaya

Committee on Information and Communications Technology or Cyber Technology



(From left to right)

District 6

Hon. Eric Rey Z. Medina
President Pro-Tempore, Committee on Civil Service, Appointments and Reorganization

Hon. Victor D. Bernardo
Committee on Markets and Slaughterhouses

Hon. Maria Eleanor R. Juan
Committee on Women, Family Relations and Gender Equality

Hon. Kristine Alexia R. Matias
Committee on General Services and Patrimonial and Proprietary Property

Hon. Emmanuel Banjo A. Pilar
Committee on Trade, Commerce and Industry

Hon. Victor Manuel S. Generoso
Committee on Environment and Climate Change Adaptation



(From left to right)

Ex-Officio

Hon. Julian Marcus D. Trono
President, Pederasyon ng Sangguniang Kabataan, Committee on Youth and Sports

Hon. Alfredo S. Roxas
President, Liga ng mga Barangay, Committee on Barangay Affairs







VI. **14-POINT AGENDA OF THE QUEZON CITY GOVERNMENT**

VI. THE 14-POINT AGENDA OF THE QC GOVERNMENT

The Quezon City Government is guided by its 14-point agenda, divided into five major thrusts, identified by Mayor Joy Belmonte.



Human and Social Services

The City endeavors to provide better lives for all QCitizens, from guaranteeing social services for all marginalized and underprivileged sectors to celebrating acceptance, inclusivity, and diversity.

1. Deliver responsive, efficient, and cost-effective social services.
2. Build more homes.
3. Provide better healthcare.
4. Ensure high quality education.
5. Empower citizens of every gender and social class.
6. Build a safer and more resilient city.



Economic Development

The City's economic programs are focused towards enhancing ease of doing business and eliminating corruption, with the goals of creating higher business confidence, higher productivity, increased labor demand, and accelerated growth.

7. Make Quezon City the preferred destination for businesses.
8. Create new jobs across more businesses.
9. Develop growth hubs.



Environment and Climate Change

The Quezon City Government remains committed to sustainable environmental conservation efforts, preserving and developing a green and livable city for the enjoyment all QCitizens today and the generations to come.

10. Build a livable, green and sustainable city.



Infrastructure

Quezon City is dedicated to taking its rightful place among the best cities to live in the world, with quality high-caliber infrastructure projects that improve the standard of living for all QCitizens.

11. Build essential infrastructure.



Institutional Development

The City remains true to its adherence to the principles of good governance, listening to our constituents, and standing firm in our efforts to improve our hard-won gains.

12. Be a model of good governance.
13. Professionalize and strengthen the Quezon City workforce.
14. Listen to our citizens and understand what they need.

This report examines Quezon City's progress in implementing the 14-point agenda, across the five major thrusts, from July 2022 to June 2023.

VI.A HUMAN & SOCIAL SERVICES

Social Services



Supporting Children Left Behind by Overseas Filipino Workers

On March 22, 2023 Quezon City became the first local government unit to sign a partnership with the Department of Migrant Workers to strengthen the full protection, promotion, and realization of the rights of OFWs, especially women, and their families.

To help pave a brighter future for the children of migrant women, the Quezon City Government launched the QC OFW Safe Migration and Reintegration of OFW Children Left Behind (SMART Child: E-Habilin), an online portal where OFWs can register their children in order to access social services provided by the city, including skills development, peer support groups, and psycho-social support for societal reintegration. A pilot-focused group discussion was held in partnership with UP CIFAL to identify the needs of children left behind. At present, a total of 88 children left behind are registered in the system.



Expanding Rehabilitation Services for Children with Disabilities

The Kabahagi Center in District 2 is an established government rehabilitation facility that continues to provide support and compassionate care for children with disabilities in the city. To ensure greater access and service the needs of this vulnerable population, the Quezon City Government, with the collaboration of past and present District Representatives, former Congressman Jose Christopher “Kit” Belmonte, and Congresswoman Ma. Victoria “Marivic” Co-Pilar, is adding a new facility at Greenville Park, Sauyo, in District 6. Through collaboration, resource assessment, and careful planning, the 3-storey building with a roof deck can become a beacon of hope, empowerment, and compassion for children with disabilities in District 6 and all of Quezon City.



Protecting Disadvantaged Children

With the alarming rise of street children and child laborers, Mayor Belmonte signed Executive Order No. 41 S-2022, an order creating the Quezon City Task Force for the Special Protection of Street Children and Child Laborers otherwise known as the Task Force Sampaguita. The Task Force was formed to immediately formulate a local action plan, provide necessary rescue and post-rescue interventions, assist in the city-wide profiling of street children, child laborers, and their families, monitor individuals, agencies, institutions, or establishments that violate the provisions of laws on child labor and conduct local advocacy campaigns and information dissemination on Child Rights, Child Labor, and Anti-Mendicancy Law, and existing laws related thereto.

Since then, various rescue operations were conducted in 2022 across the city wherein 1,021 individuals were rescued, 360 of which were minors. All those rescued underwent evaluation and were interviewed by social workers under the Social Services Development Department to determine appropriate and needed services. Quezon City residents are provided with assistance and referred to city programs and services while the non-Quezon City residents are coordinated and escorted to their home cities.



Prioritizing Child Protection

To ensure an efficient service delivery network for the protection of children, Mayor Joy Belmonte tasked the Local Council for the Protection of Children to implement a Unified Referral System for child protection, providing a coordinated and integrated approach to identify, refer, and respond to the needs of children who are at risk or in conflict with the

law. The Unified Referral System promotes a child-centered approach that prioritizes the rights and best interests of the child, seeing to it that they receive timely and appropriate interventions based on their specific needs and circumstances, while also reducing duplication and fragmentation of services from different stakeholders. Various government agencies, service providers, and community-based organizations work together to address the multidimensional needs of children, such as education, health, protection, and psychosocial support. An online data bank system makes certain that all cases are properly documented and monitored.



Digitizing Valuable Documents

As part of the Quezon City Government's digital transformation, the City Civil Registry Department has embarked on the Civil Registry Information System Project Technology Refresh (CRISP-TR) which continues the digital archiving of valuable civil registry documents such as Birth, Marriage, and Death Certificates. As of October 19, 2023, a total of 5,061,038 documents spanning the years 1945 to 2021 have been digitized, allowing easy access and prompt retrieval. The CRISP-TR helps enable Civil Registry Online



Services Portal in QC E-Services, with individuals being able to request for their civil registry documents.

Number of Registered Certificates of Live Birth, Marriage, and Death				
Document Type	2020	2021	2022	2023 (as of June)
Birth	52,366	43,666	42,950	21,134
Marriage	10,264	12,720	19,248	9,078
Death	26,072	32,673	25,044	14,268

Source: City Civil Registry Department

Empowering LGBTQIA+ Couples



As part of the City’s Pride celebration on June 24, 2023, the Quezon City Government launched the Right to Care (RTC) card, giving resident LGBTQIA+ couples the right to provide care during hospitalization, sign any waiver or document, and make medical decisions for their partners. Made operational through a special power of attorney (SPA), the RTC card will recognize the decision of the cardholders to agree, refuse, or withdraw consent of any type of medical care for their partners, including treatment, procedures, tests and prescriptions. The program will be initially implemented in city government hospitals such as the Quezon City General Hospital, Novaliches District Hospital, and Rosario Maclang Bautista General Hospital. As of September 2023, almost 800 LGBTQIA+ couples have registered for their RTC cards. The Commission on Human Rights commended the Quezon City Government for its efforts to make healthcare more accessible and inclusive to members of the LGBTQIA+ community.

Strengthening the City’s Migrant Resource Center

The QC Government and the International Labor Organization signed an agreement last August 2022 aimed to boost the city’s migration and development governance, as well as to strengthen and institutionalize a gender-responsive Migrant Resource Center (MRC) help desk and service delivery for the city’s migrant workers. The QC MRC, fully operationalized in 2022, is the first one-stop shop in the National Capital Region with the goal of promoting safe, fair, ethical, regular, and orderly migration. From June 2022 to June 2023, it provided 6,839 service interventions from recruitment to reintegration to Overseas Filipino Workers and their families within the local level. In support of the signing ceremony, the QC PESO set up a bazaar-type event providing kiosks for various migration services providers.



Integrating the Social Services Development Department Client Database

To deliver more data-driven and responsive programs and services, the Social Services Development Department (SSDD) expanded its client database from the 4 major programs that were launched last year (Educational Assistance for Children with Disabilities, Educational Assistance for Children of Solo Parents, Small Income Generating Assistance, and Pre-Marriage Orientation and Counseling), and integrated services such as Medical Assistance, Burial Assistance, and Assistance to Residential Care Facilities, including the Processing Center, Reception & Action Center, Bahay Kalinga, Bahay Aruga, and Molave Youth Home. SSDD’s unified database of beneficiaries helps track those who have availed of various social services. As of June 30, 2023, 16,798 clients can be found in the database.



Upgrading All Residential Care Facilities

Improvements of residential care facilities were prioritized by the City Government to ensure that the best care is provided to all sheltered clients.

Bahay Aruga, home for abandoned senior citizens, was moved to a bigger and more conducive facility with recreation areas for the elderly in Barangay Holy Spirit last November 2022. It can now cater to 45 senior citizens per day, in comparison to its previous bed capacity of 20.

In collaboration with the National Orthopedic Hospital School for Crippled Children, Bahay Kalinga established its own Special Resource Center for the children with disabilities sheltered at the center in September 2022. 15 children with disabilities are attending this program awaiting case disposition.

The Molave Youth Home was recognized and given accreditation in the previous year by the Department of Social Welfare and Development as QC's Bahay Pag-Asa for the children in conflict with the law.

Bahay Kanlungan, a facility for women, children and members of the LGBTQIA+ community who are victims of gender-based violence and abuse, was newly rehabilitated. The three-storey building has two dorms and 20 beds, as well as an activity area, a dining area, and a conference room.

Number of Clients Served per Welfare Facility				
Facility	2020	2021	2022	2023 (as of June)
Bahay Aruga	11	28	131	57
Bahay Kalinga	-	-	198	160
Bahay Kanlungan	121	7	21	8
QC Drug Treatment and Rehabilitation Center	130*	136*	320	197
Kabahagi Center for Children with Disabilities	643	939	1,512	1,515
Molave Youth Home	914	1,018	1,015	253
Processing Center	473	1,122	1,188	423
Reception and Action Center	124	138	219	76
TOTAL	2,416*	3,388*	4,604	2,689

Source: Social Services Development Department, Kabahagi Center for Children with Disabilities, Quezon City Drug Treatment and Rehabilitation Center, Bahay Kanlungan
 *Revised from previous Annual Report

Providing Employment for Persons with Disability

As part of its constant commitment to promoting inclusivity and empowering the independence of Persons with Disability (PWDs), the Persons with Disability Affairs Office in coordination with the Public Employment Service Office launched *Kasama Ka Sa Kyusi: Ang Taong May Kapansanan ay may Karapatan at Kakayahan* in August 2023. This program employed a total of 300 Persons with Disability across various departments in the Quezon City Government, giving PWDs an opportunity to learn and earn while contributing meaningful work.



Empowering Women PDLs

The Quezon City Government recognizes women deprived of liberty as a vulnerable group with specific needs. Through the City's No Woman Left Behind Program, women in detention are provided access to health, education, livelihood, drug rehabilitation, and other aftercare programs. This helps deter the repetition of offenses and empowers women to become self-sufficient and regain their self-worth.



Launched in May 2022, in partnership with Spark! Philippines, the Vote to Tote Program provided livelihood opportunities for women PDLs. Over 70 tons of election tarpaulins were collected and sewed into 1,692 tote bags with the help of the QC Sewers Cooperative and 27 PDLs. The tote bags were sold in malls for the benefit of the PDLs. From June to August 2022, the PDLs earned a total of Php 37,202 in service fees.



Looking After Indigent PWDs, Senior Citizens, and Solo Parents

To help alleviate the hardships of the most vulnerable, disadvantaged, and extremely poor QC residents, the Quezon City Government launched the Social Welfare Assistance Program for indigent Persons with Disability, Senior Citizens, and Solo Parents, and excluded from the Department of Social Welfare and Development's Social Pension Program for indigent senior citizens. Each qualified beneficiary (1 per household) receives monthly financial assistance of Php 500 for a maximum of 12 months. As of June 2023, a total of 3,974 individuals—specifically 1,050 Solo Parents, 1,302 Senior Citizens, and 1,622 Persons with Disability—benefited from the program.



Number of Beneficiaries Provided with Financial Assistance				
Type of Assistance	2020	2021	2022	2023 (as of June)
Alangang QC	-	-	95 (462 payouts)	21 (70 payouts)
Burial	1,559	5,647	7,088	3,838
Children with Disability Educational Assistance	484	700	700	Ongoing (target 1,000)
Death Benefit Welfare Assistance for Senior Citizens	1,951*	3,364	3,603	1,629
Indigent Children Educational Assistance	550	1,310	1,067	Ongoing (target 1,500)
Medical Assistance	2,461	8,323	10,309	368
QC Centenarian	60*	82	80	21
Solo Parent Educational Assistance	-	500	500	Ongoing (target 500)
Transportation Assistance	1	143	342	Ongoing
Victims of Fire	4,250	3,077	7,899	8,460
Victims of Trafficking Financial Assistance	-	-	27	Ongoing (50 target)
TOTAL	11,316	23,146	31,710	14,339

Source: Social Services Development Department, Office for the Senior Citizens' Affairs
 *Revised from previous Annual Report

Number of Citizens Registered During the Year by Sector				
	2020	2021	2022	2023 (as of June)
Persons with Disability	-	11,064*	29,785*	12,713*
Senior Citizens	40,932**	129,048*	93,069*	47,775*
Solo Parents***	8,585	5,181	8,364	3,592

Source: Persons with Disability Affairs Office, Social Services Development Department, Office for the Senior Citizens' Affairs

*Based on QCitizen IDs issued during the year. QCitizen ID was not used prior to 2021

**Revised from previous Annual Report. As of December 2023, a cumulative total of 286,471 Senior Citizen IDs were issued prior to transition to QCitizen ID in 2021

***Solo Parents re-register annually

Number of Clients Served by Sector				
Sector	2020	2021	2022	2023 (as of June)
Abused Women	46	53	61	193
Abused Children	77	105	95	352
Abused LGBTQIA+	-	3	2	14
Children in Conflict with Law	1,030	1,172	1,015	506
Children/Youth in Need of Special Protection	1,144	1,619	1,001	888
Persons with Disability	744	1,003	1,616	4,606
Senior Citizens	3,025	4,454	5,809	2,721
Solo Parents	8,585	5,181	12,971	6,697
Women in Especially Difficult Circumstances	593	1,167	1,453	1,586
Victims of Disaster	20,837	15,430	25,524	8,250
TOTAL	36,081	30,187	49,547	25,813

Source: Social Services Development Department, Quezon City Protection Center

Housing and Shelter

Building More Homes

In order to provide more accessible and comfortable living spaces for QCitizens, the Quezon City Government has undertaken a housing project at Republic Residences in Holy Spirit in partnership with Prismodial Development Corporation under a turnkey approach. This project is part of the City's implementation of *Pambansang Pabahay Para Sa Pilipino: Zero ISF Program for 2028*. The development consists of 1 twelve-storey building and 8 five-storey buildings, of which 3 are nearing completion and targeted for utilization by year end 2023.

Additionally, the City partnered with the Department of Human Settlements and Urban Development in the development of joint-venture housing projects in prospective areas, alongside the construction of commerce and livelihood projects within the spaces. As part of this, a new housing project will be constructed in IBP Road, Barangay Batasan Hills to provide affordable housing to QCitizens, including members of the Batasan Tricycle Operators and Drivers Association (BaTODA) and their families. The Groundbreaking Ceremony, as well as the unveiling of the Batasan-Commonwealth Urban Renewal Program, was held in January 2023 at the BaTODA Terminal. The housing project will be a mixed-use commercial and residential building, with a tricycle terminal located at the ground floor. This project shall benefit a total of 2,016 families.

Acquiring Land for Informal Settler Families

In line with the Mayor's 14-point agenda to provide more homes and ensure QCitizens' security of tenure, the Quezon City Government continues to actively pursue the purchase of properties occupied by Informal Settler Families (ISFs). The City has directly acquired parcels of land owned by various private landowners, which are expected to benefit 5,902 ISFs in Barangay Payatas and Barangay Bagong Silangan. Additionally, from January to September 2023, the Housing Community Development & Resettlement Department conducted the signing of Contracts to Sell with beneficiaries to legalize their occupancy in assigned homelots, of which 842 contracts were undertaken. A total of 132 land titles were awarded under the Direct Sale - Lot Only Program.

Improving Living Conditions

The Quezon City Government, through the Housing Community Development and Resettlement Department, relocated a total of 138 Informal Settler Families (ISFs) occupying waterways and other dangerous areas and sites for government infrastructure projects. A total of 13 ISFs were relocated to in-city resettlement sites provided by the City in Sitio Pingkian, Barangay Pasong Tamo. Meanwhile, 125 ISFs were relocated to off-city resettlement sites provided by the National Housing Authority in accessible areas such as Norzagaray, Bulacan and Baras, Rizal.



Number of Socialized Housing Program Beneficiaries (Families)					
Socialized Housing Program	2020	2021	2022	2023 (as of June)	Remarks
<i>Community Mortgage Program (CMP)</i> - Take-out Project	39	92	-	-	Security of tenure provided, 2 projects in 2020 and 2 projects in 2021
<i>Direct Sale Program - Lot Only</i> - Transfer Certificate of Title (TCT) Issued	91	126	122	90	Awarded to beneficiaries
- Contract to Sell Issued	22	19	92	34	Issued to beneficiaries
- Deed of Absolute Sale (DOAS) Issued	346	107	157	91	Executed by and between the city and beneficiaries
<i>Direct Sale - Housing Unit</i> - Contract Agreement Issued*	218	62	42	10	Issued to beneficiaries
- Transfer Certificate of Title (TCT) Issued*	-	-	-	2	Awarded to beneficiaries
<i>Rental Program</i> - Rental Contract	-	-	-	251	Executed by and between the city and beneficiaries
<i>Direct Purchase Program</i> - Twelve (12) Properties	2327	5170	343	20	Land acquired and titled in the name of Quezon City
- Three (3) Properties	-	-	-	653	For title transfer in the name of Quezon City
<i>Relocation and Resettlement Program</i> - In-City	195	137	59	13	Relocated from danger areas to various Quezon City Socialized Housing units
- Off-City	335	420	559	125	Relocated from danger areas to various NHA resettlement sites
TOTAL	3,573	6,133	1,374	1,289	

Source: Housing Community Development & Resettlement Department
*For Socialized Housing units sold to beneficiaries



Health

Centralizing Medical Records

In June 2023, the Quezon City Government implemented an integrated Electronic Medical Records System (EMRS) in its health facilities, beginning with the Barangay Toro Hills Health Center. Advocating “One Patient, One Record,” this landmark project revolutionizes healthcare service delivery and reinforces the commitment to good governance.

The cloud-based system centralizes patient records, including clinical documentation, diagnostic results, and prescriptions, allowing patients the convenience to consult at any health center. EMRS includes inventory, pharmacy and laboratory modules. It also syncs with the QC e-Services portal for online access. The advanced dashboard and reporting features provide local decision-makers with timely, data-driven insights, enhancing transparency and accountability.

As of September, 90 facilities, including health centers, lying-in clinics, and animal bite treatment centers, have been onboarded, along with almost 100,000 patients registered and more than 160,000 consultations recorded.



Leveling Up Healthcare

The Rosario Maclang Bautista General Hospital (RMBGH) was awarded Level II accreditation for the period of January 2023 to December 2025 by the Philippine Obstetrical and Gynecological Society after evaluating high compliances to their set standards and assessing different areas inside the hospital such as the operating, labor and delivery, outpatient, pathology, and pharmacy departments. The hospital

was also commended for its high volume of deliveries, acceptable cesarean section rate, and updated licenses.

RMBGH was also certified as a Mother Baby Friendly Hospital on July 26, 2023 after undergoing the Mother Baby Friendly Hospital Initiative Accreditation by the Department of Health. After conducting a face-to-face interview and on-site inspection assessing the handling of Essential Intrapartum Newborn Care (EINC) among newborn deliveries at the operating and delivery room, the hospital passed the compliance assessment for the EINC and the 10 Steps of Successful Breastfeeding.

Promoting Breastfeeding

The Quezon City Health Department, in coordination with the City-led Breastfeeding Support Group, held year-round Milk-Letting Activities to encourage and screen eligible mothers to donate their breast milk which is given to preterm babies, sick children, and mothers with low milk supply. During the celebration of Breastfeeding Awareness Month in August, a total of 26 milk letting activities were held across all districts of the City. The milk letting activities in Sauyo, Apolonio Samson, Project 4 Health Center, and Kamuning Lying-In Clinic were assisted and sponsored by JCI Philippines. Donors received fresh produce harvested from the Grow QC New Green Land Farm and 1 kilo of rice from JCI, as well as hygiene kits provided by the Office of the City Mayor.

Since its inception, the QC Human Milk Banks located at the Quezon City General Hospital, Novaliches District Hospital, and health centers have provided breast milk to over 6,192 babies, including COVID-19 positive infants and infants whose mothers were COVID-19 positive.



Breast Milk Collected in the Human Milk Banks

Category	2020	2021	2022	2023 (as of June)
Total number of mother donors	269	1,246	3,385	1,628
Total milliliters (mL) of breastmilk collected	22,145	479,220	580,770	223,900

Source: Quezon City Health Department, Quezon City General Hospital, Novaliches District Hospital

Valuing Reproductive Health

Access to Family Planning (FP) information and counseling services are now more readily available in all health centers and public lying-in clinics within the city. To drive positive behavioral change, QC health workers are committed to tailoring counseling sessions to the specific needs of clients. The Contraceptive Prevalence Rate (CPR) of individuals given FP services gradually increased from 31.41% in 2022 to 32.22% as of 2nd Quarter of 2023. The CPR indicates an increased social acceptance and use of modern family planning methods, especially among women, which aids in achieving desired family size and improving their overall reproductive health.



Family Planning Counseling and Information Services Summary

Category	2022	2023 (as of June)
Family Planning Information	312,918	174,254
Family Planning Counseling	295,152	167,643
Exclusive Breastfeeding Information	87,848	43,805
TOTAL	695,918	385,702

Source: Quezon City Health Department

Bolstering COVID-19 Vaccination Efforts



The Quezon City Health Department (QCHD), in partnership with the DOH-Metro Manila Center for Development, conducted *Bakunahang Bayan: PinasLakas Vaccination Days* from September 26 to 30, 2022 and extended to November 2022. *PinasLakas* is a nationwide campaign that aims to facilitate the rapid mobilization of COVID-19 vaccination services and increase the number of Filipinos given COVID-19 booster shots. Continued efforts by barangay officials, market masters, QC Department of Public Order and Safety, QC Disaster Risk Reduction and Management Council, and QCHD are in place to align strategies and plans in encouraging every QCitizen to receive booster shots and increase their immunity against COVID-19.

COVID-19 Booster Vaccines Administered from September to November 2022

Vaccine Type	First Booster	Second Booster
Pfizer	78,584	97,837
Sinovac	374	149
TOTAL	78,958	97,986

Source: Quezon City Health Department

Quezon City continues its efforts to provide regular COVID-19 vaccination for all QCitizens, particularly the pediatric, elderly, and immunocompromised populations. As of June 2023, a total of 6,969,141 doses of COVID-19 vaccines have been administered by the QCHD, with over 93% of the target population having received at least one dose.

Quezon City COVID-19 Vaccination Summary (as of June 2023)						
Age Group	Estimated Population	Received At Least 1 Dose of Vaccine	Fully Vaccinated	1st Booster	2nd Booster	3rd Booster
5-11 years old	398,275	157,831	143,231	-	-	-
12-17 years old	357,796	272,215	262,748	45,255	-	-
18-59 years old	1,965,729	2,022,272	1,920,308	1,043,409	278,261	13,973
60 years old and above	215,776	285,932	282,981	159,744	80,745	236
TOTAL	2,937,576	2,738,250	2,609,268	1,248,408	359,006	14,209

Source: Quezon City Health Department

Providing Free Medicines for Indigent QCitizens

As part of its efforts to promote a healthy citizenry, the Quezon City Government continued to expand its Free Maintenance Medicines Program for Non-Communicable Diseases, with a total of 51,228 eligible indigent patients who availed of Anti-Hypertensive, Anti-Diabetic, and Anti-Hypertensive and Anti-Diabetic medicines. This covers 69.2% of the total number of patients in health centers who are Hypertensive, Diabetic, and Dypertensive-Diabetic.

Provision of Free Maintenance Medicines for Non-Communicable Diseases (July 2022 to June 2023)				
Medical Condition	Non-Senior Citizens		Senior Citizens	
	Number of Patients	Number of Patients Receiving Free Medicines	Number of Patients	Number of Patients Receiving Free Medicines
Hypertension	19,518	12,801	29,076	19,393
Diabetes	5,150	3,723	7,059	5,772
Hypertension and Diabetes	4,603	3,048	8,587	6,491
TOTAL	29,271	19,572	44,722	31,656

Source: Quezon City Health Department

Protecting Children from Life-Threatening Diseases

To control the spread of communicable diseases and protect the lives of children, the Quezon City Health Department continues to provides free regular immunization for children in all 66 public health centers and facilities. As of December 2022, a total of 56,677 children aged 0-12 months became fully immunized after receiving their routine vaccinations for preventable diseases. This puts the City’s pediatric immunization rate at 97%, a significant increase from the COVID-affected years, and helps ensure herd immunity.

Routine Pediatric Immunization Data						
Immunization Target	2020		2021		2022	
	54,413		54,240		58,589	
Vaccine	Immunized	%	Immunized	%	Immunized	%
BCG (Bacille Calmette-Guerin)	50,130	92%	49,098	91%	61,206	104%
HEPA B (Hepatitis B)	47,549	87%	46,003	85%	59,769	102%
PENTA 1 (Penta vaccine against diphtheria, tetanus, pertussis, Hepatitis B and Haemophilus Influenza Type B)	36,658	67%	46,442	86%	58,744	100%
PENTA 2 (Penta vaccine against diphtheria, tetanus, Hepatitis B and Haemophilus Influenza type B)	29,942	55%	44,247	82%	57,429	98%
PENTA 3 (Penta vaccine against diphtheria, tetanus, pertussis, Hepatitis B and Haemophilus Influenza type B)	28,612	53%	43,988	81%	57,173	97%
OPV 1 (Oral Polio)	47,030	86%	48,170	89%	58,456	100%
OPV 2 (Oral Polio)	43,215	79%	46,870	87%	56,498	96%
OPV 3 (Oral Polio)	41,192	76%	46,490	86%	56,362	96%
IPV 1 (Inactivated Polio Vaccine)	37,705	69%	41,474	77%	52,098	88%
IPV 2 (Inactivated Polio Vaccine)	-	N/A	21,208*	39%	45,512	78%
PCV 1(Pneumonia Conjugate Vaccine)	20,172	37%	42,459	78%	57,786	99%
PCV 2 (Pneumonia Conjugate Vaccine)	16,104	30%	38,924	72%	56,927	97%
PCV 3 (Pneumonia Conjugate Vaccine)	12,834	24%	34,019	63%	55,607	95%
MCV 1 (Measles Conjugate Vaccine - 9 months)	39,850	73%	44,537	82%	54,997	94%
MCV 2 (Measles Conjugate Vaccine - 12 months)	33,001	60%	42,747	79%**	56,702	97%
FIC (Fully Immunized Children)	28,040	52%	38,047	70%	56,677	97%

Source : Quezon City Health Department

*March 22,2021 - Pilot Implementation of the Two (2) Dose Inactivated Poliovirus Vaccine (IPV) in the Routine Immunization Schedule.

**Revised from previous Annual Report



Ensuring the Availability of Doctors

To further strengthen the efficiency of delivering critical health services to QCitizens, the City Government targets having at least 1 doctor per health center. As of June 2023, a total of 72 doctors serves the 66 health centers across all 6 districts of Quezon City.



Numbers of Doctors per Health Center (as of June 2023)		
District	No. of Health Centers	No. of Doctors
I	13	13
II	13	15
III	9	11
IV	10	11
V	12	13
VI	9	9
TOTAL	66	72

Source: Quezon City Health Department

Number Of Patients Served in QC Health Facilities				
Facility	2020	2021	2022	2023 (as of June 30)
Quezon City Health Department				
Outpatient	966,348	1,012,047	2,132,544	932,467
Quezon City General Hospital				
Inpatient	5,312*	3,823*	8,170	4,664
Outpatient	14,565	7,436*	60,827	47,438
Emergency Room	37,727*	26,674*	56,114	23,260
TOTAL	57,604	37,933	125,111	75,362
Novaliches District Hospital				
Inpatient	3,742	3,868	4,862	3,421
Outpatient	10,847	11,085	29,328	18,292
Emergency Room	25,698	36,548	37,266	17,698
TOTAL	40,287	51,501	71,456	39,411
Rosario Maclang Bautista General Hospital				
Inpatient	2,275	3,835	7,716	4,293
Outpatient	21,457	20,630	45,745	35,361
Emergency Room	14,598	20,160	26,603	19,440
TOTAL	38,330	33,191	80,064	59,094
OVERALL TOTAL	1,102,569	1,134,672	2,409,175	1,106,334

Source: Quezon City Health Department, Quezon City General Hospital, Novaliches District Hospital, Rosario Maclang Bautista General Hospital
 *Revised from previous Annual Report to exclude patients from HOPE Facilities

Number of Public and Private Health Facilities and Bed Capacities in Quezon City (as of December 2022)				
Facility	Public		Private	
	Facilities	Beds	Facilities	Beds
Clinics	9	100	66	128
Diagnostic Centers	9	-*	179	-*
Hospitals	15	6,006	36	3,206*

Source: Department of Health
 *Number of hospital beds were reduced from previous years due to decreasing cases of COVID-19 and other diseases

Animal Welfare

Partnering for Pet Welfare

The Quezon City Veterinary Department (QCVD) continues to provide animal welfare services while educating pet owners on best care practices. To broaden its services, QCVD partnered with the Animal Kingdom Foundation for the City's Pet Education Program to promote responsible pet ownership to 200 students of the Philippine Science High School, as well as with the Global Alliance for Rabies Control (GARC) for its Rabies Eradication Programs, utilizing the GARC mobile application to monitor anti-rabies cases and rabies vaccine delivery.

Additionally, QCVD continues to partner with the Philippine National Police-Camp Crime and various real estate property developers in the implementation of different animal welfare services, such as pet consultations, registration, adoption, sterilization, and rabies vaccination. These partnerships aim to make veterinary services more visible and accessible to pet owners by providing convenient and comfortable venues, while also highlighting the need to upscale pet-friendly spaces in different malls.



Veterinary Services				
Service	2020	2021	2022	2023 (as of June 30)
Anti-Rabies Vaccination Drive	73,593	109,421	169,888	83,235
Spay/ Neuter Program	579	3,896	3,299	2,724
Pet Microchipping Program	2,163	2,431	4,932	7,900
Pet Consultation	71	147	690	4,703
Pet Adoption Program	57	139	457	112
Rescued Animals	837	2,404	3,908	1,279
Surrendered Animals	528	621	2,564	1,516
Treatment of Injured Animals	-	-	82	173

Source: Quezon City Veterinary Department

Modernizing Supply Chains

In coordination with the Department of Agriculture - Bureau of Animal Industry, the Quezon City Veterinary Department distributed 96 freezers to qualified meat vendors in different QC markets from November 16-30, 2022. The initiative is part of the Kadiwa Cold Chain Project to modernize the storage of meat products, preserve meat supply, and help ensure consumer safety.

Education

Investing in Learners

To overcome educational setbacks in public schools, on April 28, 2023 the Quezon City Government established the Learning Recovery Trust Fund, a cash donation repository for implementing learning recovery initiatives for QC public schools. As part of a whole-society approach, businesses and associations are encouraged to invest in learners as their future workforce. Anchored on Mayor Joy Belmonte's 14-point agenda of ensuring higher quality of education, Learning Recovery Programs are guided by the World Bank's R.A.P.I.D framework: Reach all children; Assess learning; Prioritize the fundamentals, Increase the efficiency of instruction including catch up learning; and Develop psychosocial health and well-being. The Learning Recovery Trust Fund will be monitored by a Fund Management Team composed of members of the Local School Board. As of September 30, 2023, a total of Php 12.9 Million has been donated.



The Quezon City Tutoring Program is one of the Zero Illiteracy Initiatives funded by the QC Learning Recovery Trust Fund. Intended to reduce the number of non-readers and non-numerates in QC public schools, the program responds to learning poverty that consequently results in significant setbacks in students' academic development. In its pilot run, which ran from April 24 to June 30, 58 students identified as non-readers from Commonwealth Elementary School and Bago Bantay Elementary School received intensive tutoring sessions for 8 weeks. After participating in the tutoring sessions, the students were able to identify and pronounce letters, read frequently-used words, comprehend short passages, and understand basic texts. The Quezon City Tutoring Program will be rolled out in the School Year 2023-2024 to benefit more students.

Raising Funds for Learning Recovery

To raise money for the QC Learning Recovery Trust Fund, the Quezon City Government held the *Kilo/s Kyusi: Kilo Store ng Bayan, Tulong para sa Kinabukasan* Charity Bazaar that featured pre-loved and brand-new merchandise. Pre-loved items were priced by the kilo while slightly used items were sold per piece. The bazaar ran from July 17 to 21, 2023 at the Quezon City Hall Lobby. In 5 days, the bazaar raised Php 1 million which will be used to address the education crisis that was worsened by the pandemic.

Institutionalizing Blended Learning



To support learning continuity, the Quezon City Government has distributed more than 300,000 tablets to its public school learners since 2020. Initially procured for high school recipients, the program expanded to include Grades 4 to 6 learners in 2022. It

was further expanded in early 2023 to cover Grades 1 to 3 learners, for which 50,000 tablets were allocated. However, despite the shift to full face-to-face classes in November 2022, some public schools continued to implement blended learning due to classroom shortage. Through the tablets, the schools can benefit from the use of technology in their classes and ensure the continuous attainment of learning outcomes and the delivery of quality education.

Establishing More Public Libraries

In line with Mayor Joy Belmonte’s 14-point agenda to ensure high quality education, the Quezon City Public Library (QCPL) is committed to achieve the goal of establishing accessible libraries, reading centers, library nooks, and other types of reading facilities in each of the 142 barangays and to instill a culture of reading to QCitizens, particularly the children. QCPL inaugurated 3 additional libraries in 2022 and 6 in 2023, bringing the city’s total to 28 libraries, including the City Public Library located at the City Hall Compound. QCPL continued to grow its collection, more than doubling it in less than 2 years. As COVID-19 restrictions eased and facilities were made readily accessible to QCitizens, the number of public library users has increased significantly.



Quezon City Public Libraries				
District	2020	2021	2022	2023 (as of June 30)
District 1	5	5	5	6
District 2	2	2	3	4
District 3	3	3	4	4
District 4	5	5	5	8
District 5	2	2	2	3
District 6	2	2	3	3
Total	19	19	22	28

Source: Quezon City Public Library

Quezon City Public Library Statistics				
Category	2020	2021	2022	2023 (as of June 30)
Library Users (onsite and offsite)*	84,911	108,532	737,272	435,815
Library Collection (Print and Non-print)	80,700	80,617	155,880	175,767

Source: Quezon City Public Library
 *Onsite users are counted as the number of individuals onsite per day across all branches. Offsite users are counted based on the number of times each online material is accessed. These do not represent unique users

Building Better Learning Environments

The Task Force on Quezon City Public School Classrooms was created last December 23, 2022 through Executive Order No. 55 S-2022 to fulfill the goals of ensuring conducive learning environments and improving learning outcomes in our public schools. The task force is mandated to analyze current and projected classroom gaps, recommend solutions and interventions to ensure an encouraging learning environment, and monitor initiatives for identified priority areas.

Preliminary efforts of the task force have indicated a shortage of as much as 800 classrooms, with validation still in progress. Several potential solutions have been identified, including the construction of new school

facilities such as the Licerio Geromino and Bagbag Integrated schools. The latter will be the first 8-storey public school in Quezon City. In addition, other proposed measures are formalizing blended learning, implementing a voucher system, and exploring the option of leasing closed private schools. The primary goal is to eliminate partitioned classrooms and create a conducive environment for a two-shift system.



Leveling Up Quality Education

As part of the City Government's commitment to deliver an exceptional educational program matching or surpassing private institutions, the Quezon City University (QCU) achieved the Level 2 Certificate of Accreditation from the Association of Local Colleges and Universities Commission on Accreditation (ALCUCOA) on October 3, 2023. This certification affirms that QCU's educational offerings meet the prescribed standards for quality, particularly for the Bachelor of Science (BS) programs in Entrepreneurship, Information Technology, Industrial Engineering, and Electronics Engineering. The thorough three-day evaluation took place from September 6 to 8, 2023, with a focus on key areas such as Governance and Administration, Faculty, Curriculum and Teaching, Student Support and Services, Entrepreneurship and Employability, Community Engagement Services, Research, Library, Laboratories, and Physical Infrastructure. Additionally, QCU anticipates that its other programs will also undergo accreditation in the near future.

Elevating Enrollment

Over the years, the Quezon City Government has witnessed a consistent upward trend in public school enrollment numbers, reflecting its commitment to elevating education and empowering young minds. Despite the slight dip in the enrollment figures for the school year 2022-2023 as some students shifted back to private schools post-pandemic, the overall trajectory underscores the City’s dedication to providing accessible and quality education.

Quezon City Public School Enrollment				
School Level	SY 2019-2020	SY 2020-2021	SY 2021-2022	SY 2022-2023
Elementary	253,450	259,092	267,114	262,639
Junior High School	151,784	159,769	158,755	156,674
Senior High School	18,808	27,111	27,935	33,944
TOTAL	424,042	445,972	453,804	453,257

Source: Quezon City Schools Division Office

The Quezon City University has 9,676 students enrolled as of the 2nd semester of School Year (SY) 2022-2023. 9,354 of those students (96.7%) received full scholarships through the Unified Financial Assistance System (UniFAST) Program of the Commission on Higher Education. For SY 2022-2023, the UniFAST scholarship grant amounted to more than Php 138 million, creating numerous opportunities for students in their fields of choice.



Quezon City University Enrollment						
Course or Program	SY 2020-2021		SY 2021-2022		SY 2022-2023	
	1st Sem	2nd Sem	1st Sem	2nd Sem	1st Sem*	2nd Sem
BS Entrepreneurship	3,119	2,961	3,935	3,865	3,447	3,300
BS Information Technology	3,302	3,043	3,596	3,451	3,014	2,992
BS Industrial Engineering	1,556	1,470	1,846	1,765	1,831	1,771
BS Electronics Engineering	588	532	601	564	638	597
BS Accountancy	863	761	872	801	737	708
B Early Childhood Education	-	-	-	-	191	182
BS Management Accounting	-	-	-	-	129	126
TOTAL	9,428	8,767	10,850	10,446*	9,987	9,676

Source: Quezon City University
*Revised from previous Annual Report

Investing in the Future

Under Mayor Joy Belmonte's leadership, the City Government allocated funds to the public school system. An increased budget of Php 3.29 Billion has been invested in 2023, a clear indication of the City's steadfast belief in nurturing young minds and providing them with the tools they need to thrive.

Budget Allocated for Quezon City Public School System (in Php)*				
Budget Source	2020	2021	2022	2023
Special Education Fund (SEF)	3,042,616,443	1,809,800,000	1,800,000,000	2,360,000,000
General Fund	704,902,172	789,453,496	781,593,979	928,252,522
TOTAL	3,747,518,615	2,599,253,496	2,581,593,979	3,288,252,522

Source: City Budget Department
*Based on adjusted appropriation

Educational Resources Provided to Support Learning Continuity for SY 2022-2023		
Stakeholder	Resources	Quantity
Learners	Tablets (new)	59,000 units*
	Learning Kits	464,777 kits
	Books and Reference Materials for Kindergarten to SHS	424,108 books
	Prescription Eyeglasses	6,000 glasses
	Diploma Holders	51,000 diploma holders
	Monthly internet load (Php 150/month)	209,928 subscriptions
Teachers	Laptops for Elementary and Secondary Teachers (new)	1,000 units**
	Laptops for Day Care Center Teachers	50 units
	Annual Medical Check-up	16,016 teaching and non-teaching personnel
	Monthly internet load (Php 500.mo. for Elementary; Php 1,000/ mo. for Secondary)	16,362 subscriptions
Schools	Internet Connectivity	160 installations
	Radio Communications (DRRM)	153 units
	DRRM Trauma Bags	214 kits
	Interactive Smart Learning Board	6 boards
	Tablet Armchairs	42,560 armchairs
	Vehicles	25 vehicles
	Height & Weighing Scale for Day Care Centers	100 units
	Orbit Fans	1,000 units

Source: Education Affairs Unit, Quezon City Schools Division Office

*Quezon City Government previously provided 250,054 tablets to learners in 2020 and 2021

**Quezon City Government previously provided 5,593 laptops to teachers in 2020 and 2021

Strengthening Educational Opportunities

Following the institutionalization of the Quezon City Government’s scholarship program in 2022, the Quezon City Scholarship Program (QCSP) showed positive results in the number of beneficiaries and in streamlining the automation of scholarship applications and disbursement procedures. Compared to the previous year, a 4.81% increase in the number of city scholars was observed in SY 2022-2023, totaling 17,703 scholars. Of these, 12,997 students (73.42%) are solely QCU UniFAST Scholars.

Number of Quezon City Scholars by Type of Scholarship for SY 2022-2023		
Category	Subcategory	No. of Scholars
Senior High School Students		110
Tertiary Students	Academic Scholarship	460
	Economic Scholarship	7,279
	Youth Leaders Scholarship	22
	Specialized Courses Scholarship	97
Vocational Courses Students		28
Post-Graduate Students		101
Quezon City University (QCU) Quezon City Scholarship Program (QCSP) Scholars	Academic Scholarship	42
	Economic Scholarship	4,857
	Youth Leaders Scholarship	1
QCU UNIFAST Scholars who are not QCSP Scholars		4,706
TOTAL	9,428	17,703

Source: Quezon City Youth Development Office, Quezon City University

Fostering Youth Participation in Local Governance

In recognition of the vital role of the youth in nation-building, the Quezon City Government, in collaboration with the Local Youth Development Council (LYDC), crafted the Local Youth Development Plan (LYDP) 2023-2025. The LYDC, composed of the Sangguniang Kabataan (SK) Federation and representatives from registered city-based youth organizations, and the Quezon City Youth Development Office, conducted a series of youth and stakeholder consultations to identify issues affecting the youth and feasible solutions to address these. The LYDP 2023-2025 operates on a Php 2.1 billion budget and consists of both City Council-approved Comprehensive Barangay Youth Development Plans (CBYDPs) and Programs, Projects, and Activities (PPAs) of the City Government. It is guided by the Philippine Youth Development Plan’s vision to enable, ensure, and promote the youth’s active, meaningful, and holistic participation in society in the following centers of participation: health, education, economic empowerment, social inclusion & equity, peace-building & security, governance, active citizenship, environment, and global mobility. The development of the LYDP is a significant achievement as a record 120 SK CBYDPs have been included.



Peace And Order

Recognizing Recovery

Quezon City envisions a drug-free environment with socially transformed, responsible, and productive citizenry. The Quezon City Drug Abuse and Advisory Council (QCADAAC) actively encourages Persons Who Use Drugs (PWUDS) to pursue a meaningful and sustained recovery treatment through the Community-Based Drug Rehabilitation Program (CBDRP). The CBDRP is a consolidated model of community treatment with services ranging from general intervention to relapse prevention, which are specifically designed for drug users with mild severity



of addiction. The program involves the coordination of various services and different approaches to meet the client's needs. This ensures community participation and linkages to ongoing drug-use prevention and other services, ultimately aiming to reduce the harm associated with drug use in the community.

PWUDs are assessed through conduct screening and the Drug Dependency Examination (DDE). The following determination of appropriate treatment and rehabilitation will depend on the result of the evaluation, severity of substance use, and condition of health. Clients assessed with mild substance use dependence are referred to the CBDR Program. From July 2022 to July 2023, 810 PWUDs graduated from the program.

Number of Drug Personalities Arrested and Operations Conducted		
Drug Personalities	2022	2023 (as of July)
User	2,405	923
Pusher	2,116	1,246
TOTAL	4,521	2,169
Operations Conducted	2,018	1,139

Source: Quezon City Police District

Number of Confiscated Drugs				
Items	2022		2023 (as of July)	
	Quantity	National Capital Region Standard Price (in Php)*	Quantity	National Capital Region Standard Price (in Php)*
Shabu (in grams)	125,230	851,562,368	9,752	66,316,864
Marijuana (in grams)	126,933	15,231,958	10,278	1,233,418
Marijuana Kush (in grams)	38,208	53,492,000	1,753	2,629,500
Ecstasy (in tablets)	10,628	18,067,600	32	54,400
Cocaine (in grams)	1,078	5,713,400	-	-
TOTAL		944,067,326		70,234,182

Source: Quezon City Police District

*NCR Standard Price (in Php): Shabu/gram = 6,800; Marijuana/gram = 120; Marijuana Kush/gram = 1,500; Ecstasy/tablet = 1,700; Cocaine/gram = 5,300

Ensuring a Drug Free Workplace

The QCADAAC held its first QC Drug-Free Workplace Summit for business establishments with the theme, *“Strengthening Drug-Free Workplace Programs in Business Establishment”*, on February 3, 2023. The summit was conducted to regulate the Drug-Free Workplace Program and to ensure a safe and healthy work environment free from the use of dangerous drugs and other related activities in Quezon City. This helped business establishments in the formulation and adoption of drug-free programs and policies in their workplace as a requirement for business permit renewal and registration. Participants of the program included 284 representatives from the barangays and 216 owners and human resource representatives from various businesses such as BPOs, transportation, and construction businesses.



Formulating the Drainage Master Plan

The Drainage Master Plan (DMP) covers all 142 barangays and seeks to develop and select the best solutions necessary for drainage and flood management in Quezon City. Since June 2019, the DMP Technical Working (TWG) Group has convened 20 times with the City’s project partners from the University of the Philippines Resilience Institute (UPRI) through bi-monthly meetings.

As of June 2023, the following have been accomplished by the TWG:

- Completed Area-Specific Assessment Report (Phase I)
- Completed Preliminary Drainage Master Plan (Phase I)

- Mapped out Outfall or Tapping Points within the City
- Data Management
- Submitted Area-Specific Assessment Report (Phase II)
- Conducted Investment Programming Workshop to QC DRRM Council and TWG members
- Submission of Draft Drainage Master Plan for Phases I and II

Expanding Security

To ensure a safer city for all, Project Aurora, Quezon City’s Unified Closed Circuit Television (CCTV) Command System, continued to expand its coverage to ensure the safety and security of citizens. As of August 2023, 1,156 CCTV cameras are now viewable in the City’s centralized command center; 985 of which are city-owned (785 street cameras and 200 within the QC Hall Compound), while the remaining 171 are integrated into the system (155 in schools and footbridges, with 16 in Kamuning Market). Additional CCTV cameras will continue to be installed to completely cover strategic locations within Quezon City.



Implementing Strict Adherence

For City Ordinance Violations in 2022, a total of 216,002 Ordinance Violation Receipts (OVR) were issued by the Quezon City Police District, Traffic and Transport Management Department (TTMD), and Department of Public Order and Safety for violations such as drinking or smoking in public areas and violating curfew hours, among others. As of October 2023, a total of 50,644 OVRs were issued. Meanwhile, for the traffic violations such as disobedience of traffic signals, obstructing pedestrian lanes, reckless driving, among others, TTMD reported 104,513 apprehensions for 2022 and 80,836 as of October 2023.

In order to make payment of OVRs easier, the Quezon City Government launched the OVR Online Payment system, which is accessible through QC E-Services. The system allows users to easily access and search issued traffic and city ordinance violations and conveniently pay them online. This digitization of the system minimizes the possibility of corruption and reduces red tape. As of June 30, a total of 6,541 OVRs for traffic violations and 616 for city ordinance violations were paid online in 2023.

Responding to Crime in 3 Minutes

With the elevated police operations and sustained enforcement of the law by the Quezon City Police District (QCPD), the focus crime volume reported in 2022, total 2,539 crimes decreased by 6.7% compared to the prior year. However, theft cases increased slightly, which may be attributed to the continuous influx of people in public places since the lifting of restrictions brought about by the previous declaration of public health emergency. For the first seven months of 2023, the monthly crime volume average continues to trend lower.

Since the integration of QCPD to the City's Helpline 122 and with the help of Project Aurora CCTVs, a 3-minute response time to any report or complaint coursed through the system is guaranteed, ensuring immediate and prompt police emergency response.

Focus Crime Volume in Quezon City

Type of Crime	2020	2021	2022	2023 (as of July)
Murder	248	116	74	52
Homicide	41	17	16	7
Physical Injury	381	270	242	97
Rape	287	320	282	152
Robbery	491	457	389	242
Theft	924	1066	1081	615
Carnapping of Motorcycle	260	240	220	81
Carnapping of Motor Vehicle	20	46	60	17
Special Complex Crime	9	7	4	1
TOTAL	2,661	2,539	2,368	1,264

Source: Quezon City Police District

Preventing Fires

In 2023, the Quezon City Fire District (QCFD) established 2 new additional fire sub-stations in Barangay Pasong-Tamo and Barangay Laging Handa. With these, the city currently has a total of 33 fire sub-stations across its 6 Districts.

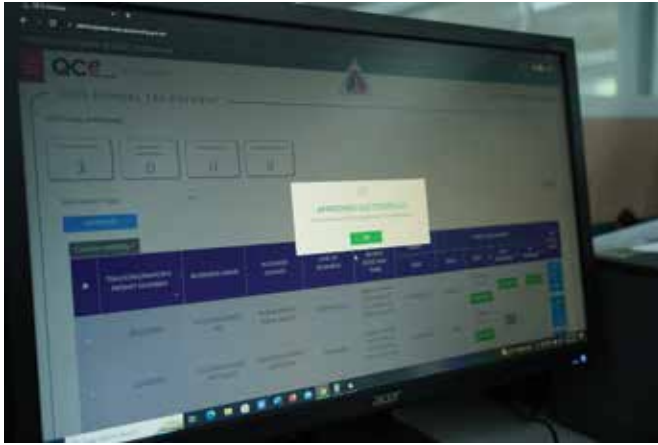
Additionally, a Technical Working Group (TWG) on Fire Prevention and Mitigation was created to initiate stronger coordination between the Quezon City Government, Bureau of Fire Protection, QC Fire Brigades, and Fire Volunteer Organizations. The TWG also formulated a Fire Vulnerability Map of the City that more easily identifies fire substations and fire hydrants, and locates fire prone areas that require regular monitoring.

Number of Fire Incidents and Estimated Damage

Fire Incident	2022	2023 (as of Aug)
Structural	219	146
Non-Structural	350	402
Vehicular	28	29
TOTAL	597	577
Estimated Damage (in Php)	105,980,560	378,835,000

Source: Source: Quezon City Fire District

VI.B ECONOMIC DEVELOPMENT



Encouraging Prompt Tax Payments

To enhance tax revenue collection while promoting timely tax payments, the Quezon City Government updated discounts for real property taxes and extended business tax payment deadlines without incurring any surcharge or interest.

Real Property Tax. To reward QCitizens who diligently pay their obligation to the city in a timely manner, the Quezon City Government instituted SP-3179, S-2023. This provides a 20% discount for Real Property Tax (RPT) advance payments made on or before December 31 of the year prior to the accrual of the tax. Meanwhile, prompt payments made on or before March 31 of the current taxable year remain qualified for a 10% discount. Earlier RPT collection better enables the city to strengthen and expand delivery of social services,

build infrastructure, and implement necessary plans and programs.

Business Tax. To provide relief to businesses that are experiencing financial difficulties, the Quezon City Government instituted SP-3151, S-2022 which extends the deadline for the payment of business taxes, fees, and charges for the first and second quarter of 2023, 2024, and 2025 without incurring any surcharge or interest. Instead of January 20 for the first quarter and April 20 for the second quarter, the deadline has been set to April 30, or after the filing and payment of annual income tax returns, for all years covered by the ordinance. This forms part of the city’s effort to support and make Quezon City the preferred destination for businesses.

Enhancing Tax Payment

As part of the City Government’s Ease of Doing Business efforts, the City Treasurer’s Office launched the Online Business Tax Assessment System last June 2022. This landmark initiative enables business owners to request for an assessment of their business taxes online and make corresponding payments without the need for physical interaction. While the traditional face-to-face assessment will likely continue to be preferred by many business owners, the goal of this initiative is to make the processes easier and more efficient for micro, small, and medium enterprises. During the first year of implementation, 2,832 businesses availed the

Online Payments for Business Tax and Real Property Tax						
Transaction	2021		2022		2023 (as of June 30)	
	No. of Applicants	Amount Paid Online (in Php)	No. of Applicants	Amount Paid Online (in Php)	No. of Applicants	Amount Paid Online (in Php)
Online Business Tax Assessment*	-	-	168	416,941	2,664	15,928,921
Online Business Permit Application (New)**	6,726	1,818,961	10,475	12,974,602	5,316	10,435,460
Online RPT Payment	2,272	7,740,357	13,263	52,101,521	8,697	48,109,675

Source: City Treasurer’s Office

*In 2022, 33 applicants paid online. In 2023, 730. Other applicants paid onsite.

** In 2021, 329 applicants paid online. In 2022, 2,089 and in 2023, 1,564. Other applicants paid onsite.

Online Business Tax Assessment. The total collections through online payments amounted to Php 16.3 million.

The City Government also continues to promote the online payment of real property taxes, evidenced by the increasing number of taxpayers using this service. Owners who are up-to-date with their property taxes can login to QC E-Services, indicate their property, receive their tax due amount, and perform online payments using various payment channels such as bank transfer, credit card, Gcash, and Maya.



Expanding Tax Collection Services

To facilitate a more business-friendly environment for fulfilling tax responsibilities, the Quezon City Government established three (3) new branches and satellite offices of the City Treasurer’s Office in the past year: in Paligsahan at the Action Office in District 4, Eastwood Mall, and Ayala Mall Cloverleaf. The total of fifteen (15) off-site facilities in malls and other locations serve as an expansion of the main Treasury office, enabling the convenient provision of tax collection services in different areas across the city, offering QCitizens greater convenience for their tax payments.



Enhancing the Ease of Doing Business

To bring added convenience for QCitizens for services and transactions with the Quezon City Government, 54 upgraded E-Services Kiosks were rolled out at the City Treasurer’s Office, malls, QC Business Centers, and District Action Offices. With the E-Services Kiosks, QCitizens can avoid long lines and unnecessary face-to-face interaction. They can renew or apply for new business permits, occupational permits, health certificates, and sanitary permits, register for a QCitizen ID, or set an appointment for QC Vax Easy. E-Services Kiosks are also linked with the Building Permit One Stop Shop and Business One Stop Shop. Applications for Pangkabuhayang QC, Real Property Tax Payment, and Solo Parent Certificate Renewal can also be filed. Business Permits and Licensing Department staff are also assigned to man the kiosks and assist QCitizens who are first-time users in order to guide them through the process.

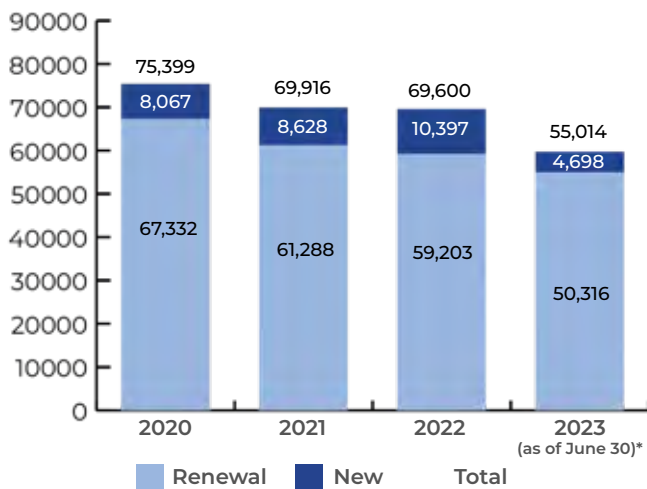


Zoning Administrative Unit (ZAU) Integration.

Launched in July 2023, ZAU automation features were further integrated with QC Biz Easy’s Online Unified Business Permit Application System (OUBPAS), enabling business owners to quickly identify if their proposed businesses are permissible in their locations. Using an innovative graphical interface, applicants can view the zoning classification of their desired location and immediately determine what businesses are allowed. This helps the Quezon City Government with the implementation of Zoning ordinances and policies and makes the business permitting process easier and faster.

Since transitioning to OUBPAS, 100% of businesses in 2022 and 2023 have been registering online. In 2023, as of June 30, 5,014 businesses have registered through the system, of which 50,316 are renewals. With the City previously aligning permits with their anniversary date of issuance, an increase in the number of businesses renewing their permits is anticipated in the latter half of the year. Meanwhile, new registrations continue to steadily increase from 8,067 during the pandemic year of 2020 up to 10,397 in 2022, signaling a recovering economy.

Comparative Figures of Business Registrations



Source: Business Permits and Licensing Department
 *Total excludes businesses that have not yet renewed in 2023 but have valid business permits (due to some permits expiring after June 2023)

Number of Registered Businesses by Size* (Micro, Small, and Medium Enterprises)				
Business Size	2020	2021	2022	2023** (as of June)
Micro	55,707	54,108	51,490	44,285
Small	11,603	9,618	12,699	13,005
Medium	5,917	4,573	5,744	6,433

Source: Information Technology Development Department
 *Number of registered businesses that paid business tax for the given year, including retirements
 **Total includes businesses that have paid tax in 2023 (April 30 deadline) but have not yet renewed their business permits (due to some permits expiring after June 2023)

Number of Registered Businesses with Liquor Permits				
Type	2020	2021	2022	2023 (as of June)
New	292	394	619	231
Renewal	3,798	3,102	2,280	2,194
TOTAL	4,090	3,496	2,899	2,425*

Source: Business Permits and Licensing Department
 *Total excludes businesses that have not yet renewed in 2023 but have valid liquor permits (due to some permits expiring after June 2023)

Number of Issued Occupational Permits			
2020	2021	2022	2023 (as of June)
114,793	132,127	149,497	84,586

Source: Business Permits and Licensing Department

Streamlining the Building Permit Application Process

First launched in 2020, the QC Build Easy Program continues to enable the Quezon City Government, through its Department of Building Official (DBO), to streamline processes and provide good governance without sacrificing safety in building regulations. The latest innovations include the ongoing development of the Digital Evaluation System and the launching of 14 automated drop-off kiosks at DBO and District Action Offices, wherein building permit applicants can submit their hardcopy application documents.

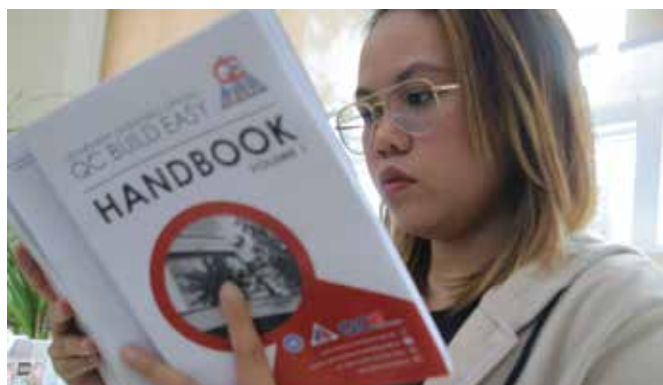
The Digital Evaluation System enables faster and more convenient service to building permit applicants while strengthening transparency and compliance in Ease of Doing Business. With the Digital Evaluation System, evaluated building plans no longer need to be reproduced, with approved building plans scanned and sent to applicants via registered email.



Providing Professional Guidance

To further help QCitizens find Engineers and Architects, and understand the permitting process more clearly, the Quezon City Government created the Private Building Professional Registration System and QCitizen Permit Application Handbook.

The Building Professional Registration System features a digital listing of practicing professionals so that building permit applicants can find a Design Professional or a Professional in-charge of constructions or installations for their needs. Accessed through QC Build Easy, the system monitors and ensures the active involvement of the Building or Design Professional. Once registered with QC E-Services, the Building or Design Professional can fill in technical details and affix his/her signature and seal in Application Forms, sparing applicants from the accountability and technical responsibility that comes with the permitting process. Since its launch in 2022, 7,709 professionals have registered.



The Permit Applicant’s Handbook is the first ever instructional and illustrative handbook that guides permit applicants in the use of the QC Build Easy Online Permitting System. Through these innovations, confusion with the permitting process can be avoided and compliance with the requirements can be fulfilled more easily.

Number of Permits Issued by Type				
Type	2020	2021	2022	2023 (as of June)
Building Permit	1,387	2,520	2,670	1,176
Occupancy Permit	990	1,617	1,753	772
Electrical Permit	11,467	20,199	19,376	8,411
Signboard	4,330	5,655	6,269	3,412
Excavation Utilities	480	894	849	306
Annual Inspection Certificates	925	1,216	1,536	737
Other Permits*	450	746	875	342
TOTAL	20,029	32,847	33,328	15,156

Source: Department of the Building Official
 *Includes Demolition, Fence, Repair, Stand-alone Mechanical, Stand-alone Electronics, Accelerograph

Revenue from Permits Issued (in Php)				
Type	2020	2021	2022	2023 (as of June)
Building Permit	51,011,656	91,182,337	76,456,491	43,723,636
Occupancy Permit	28,959,260	46,948,643	41,997,425	19,138,648
Electrical Permit	6,607,262	11,421,820	12,555,072	6,369,544
Signboard	4,263,357	6,325,731	7,149,172	3,896,970
Excavation Utilities	2,992,644	6,539,768	3,644,844	900,363
Annual Inspection Certificates	109,266,448	148,155,733	172,849,104	102,069,333
Other Permits*	3,817,148	5,526,895	7,015,322	3,899,123
TOTAL	206,917,775	316,100,927	321,667,430	179,997,617

Source: Department of the Building Official
 *Includes Demolition, Fence, Repair, Stand-alone Mechanical, Stand-alone Electronics, Accelerograph

Stabilizing Construction

With pandemic restrictions easing and the return of economic activity, the Department of Building Official issued 1,701 Building Permits for new construction projects in 2022. Economic activity in 2022 is estimated at Php16.1 billion, based on a conservative Php12,000 per square meter construction cost with a direct labor generation of 53,587 workforce. As of June 2023, Building Permits totaled 684, with economic activity estimated at Php10.4 billion and direct labor generation of 34,507. This suggests that the construction sector is leveling to a more stable rate after the lows of 2020.



Building Permits for New Construction Projects				
Particulars	2020	2021	2022	2023 (as of June)
Permits Issued (for new construction only)*	884	1,814	1,701	684
Estimated Built-Up Area (in sqm)	1,126,063	2,118,496	1,339,669	862,672
Construction Cost (est. at Php 12,000/sqm)	13,512,756,960	25,421,955,120	16,076,026,200	10,352,061,240
Projected Real Estate (collected Contractor's Tax) (in Php)	101,345,677	190,664,663	120,570,197	77,640,459
Estimated Economic Generated (multiplier effect) (in Php)	67,563,784,800	127,109,775,600	80,380,131,000	51,760,306,200
Direct Labor Generated (# of Laborers)	45,043	84,740	53,587	34,507
Upstream Workforce (est. at 1 Person / Php 1M material cost)	8,108	15,253	9,646	6,211

Source: Department of the Building Official
 *Excludes other building permits (renovation, addition, extension and interior renovation, etc.)

Accessing Real Property Information in an Instant

To provide QCitizens with ready access to information about their real property in the city, the Quezon City Government launched the groundbreaking QCitizen Real Property Viewer on May 9, 2023. Through QC E-services, QCitizens can use the QCitizen Real Property Viewer to see up-to-date essential property-related information such as location, size, classification, market value, and tax payment. The QCitizen Real Property Viewer revolutionizes how citizens access and interact with real property information, making it a significant advancement in enhancing citizen engagement, improving accessibility to vital information, and informing decision-making.

Increasing the Tax Base

To continue generating more revenue for Quezon City's programs and services, the City Assessor's Office (CAO) remains consistent in surpassing every year's target for New Discoveries or Assessments by conducting frequent physical surveys to be able to verify newly constructed or improved buildings, initiate reassessments and reclassifications, and determine whether such real properties are properly listed in the Office's assessment rolls.

At present, the current Intensified Real Property Inventory and Tax Mapping Operations (IRePITMO) project continues to be one of the measures for increasing the city's capacity to generate revenues from real property tax without necessarily adopting new tax measures. In 2022, CAO identified 17,970 New Discoveries with an assessed value of Php9.1 billion and estimated annual taxes of Php251.4 Million. As of June 2023, another 6,473 New Discoveries were found with an assessed value of Php3.7 billion and estimated taxes of Php102.2 million.

Number of Parcels or Real Property Units (RPUs)				
Property Type	2020	2021	2022	2023 (as of June)
Land	290,733	293,556	296,742	297,787
Building	378,411	396,948	416,022	421,451
Machinery	6,747	6,897	7,119	7,330
TOTAL	675,891	697,401	719,883	726,568

Source: City Assessor's Office

Fair Market Value (in Php)				
Property Type	2020	2021	2022	2023 (as of June)
Land	1,007,688,953,964	971,121,606,274	1,132,579,297,720	1,135,857,562,160
Building	356,206,129,013	371,841,168,306	382,516,321,713	387,859,223,373
Machinery	26,723,953,131	27,640,819,250	27,805,841,549	28,180,192,855
TOTAL	1,390,619,036,108	1,370,603,593,830	1,542,901,460,982	1,551,896,978,388

Source: City Assessor's Office

Assessed Value (in Php)				
Property Type	2020	2021	2022	2023 (as of June)
Land	50,752,712,192	52,105,432,632	88,955,229,150	89,893,825,100
Building	160,212,771,489	169,474,547,654	174,259,648,614	177,173,026,324
Machinery	14,978,810,980	15,566,130,270	15,600,210,820	15,821,281,540
TOTAL	225,944,294,661	237,146,110,556	278,815,088,584	282,888,132,964

Source: City Assessor's Office

Estimated Tax Due (in Php)				
Property Type	2020	2021	2022	2023 (as of June)
Land	1,391,818,719	1,432,563,374	2,420,521,503	2,450,232,827
Building	4,424,855,339	4,670,151,947	4,780,550,398	4,856,260,908
Machinery	437,224,329	452,838,471	453,144,064	459,408,179
TOTAL	6,253,898,387	6,555,553,791	7,654,215,965	7,765,901,915

Source: City Assessor's Office

Number of Transactions for Issuance of New Tax Declarations				
Posted Transactions	2020	2021	2022	2023 (as of June)
New Assessments	6,946	18,235	17,970	6,473
Reclassifications	242	378	713	402
Reassessments	741	399	547	233
Transfer of Ownership	17,310	21,471	28,653	16,909
Corrections/Amendments	3,832	3,318	74,096*	5,838
Consolidation/Segregation	5,049	5,082	7,076	1,819
Revisions/Updating of Entries	11,727*	6,367	5,147	4,185
TOTAL	45,847	55,250	134,202	35,859

Source: City Assessor's Office

*Requires massive updating or correction of entries and valuation; To fully collect taxes based on the 2017 General Revision that was suspended for the years 2018 until 2022, there were about 69,449 parcels whose valuation were reverted to conform with Ordinance No. SP-2556, S-2016.

Building Up Businesses, Livelihood and Employment

Attracting More Investors

To attract more investors into choosing Quezon City as the location for new ventures, expansion, or relocation of existing businesses, the Quezon City Investors Summit was held on October 7, 2022. With the theme “QC is Future Ready,” the summit brought businesses and potential investors together to generate investments for the city, build partnerships favorable to QCitizens, and make Quezon City the preferred investment destination. The summit promoted Quezon City as a business-friendly environment and showcased the City Government’s commitment in supporting existing and potential investors. The event was a resounding success with over 200 attendees including top leaders in business, national agencies, sister cities, business chambers, non-government organizations, as well as dignitaries and representatives from New Zealand, Singapore, Indonesia, Ireland, France, Denmark, Israel, United States, Germany, Great Britain, and Manila Economic and Cultural Office. The keynote speaker, Department of Trade and Industry (DTI) Secretary Alfredo E. Pascual, endorsed Quezon City as an investment destination.

Facilitating Innovation and Economic Growth

To continue creating jobs and opportunities, stimulate the entrepreneurial spirit, promote innovation, and strengthen the City’s startup ecosystem, the Quezon City Government launched the Startup QC Program on October 28, 2022, with the aim of making the city the Innovation Capital of the Philippines.

The program for young innovators and startups offers equity-free financial grants of up to Php 1.0 million, mentorship to refine their business models from conceptualization to execution, and opportunities to build crucial networks. Through these program offerings backed by esteemed institutions such as the Department of Information and Communications Technology, DTI, Ateneo de Manila University, Miriam College, Technological Institute of the Philippines, Thames International Business School, University of the Philippines Diliman, and Launchgarage, startups can develop innovative products or services, grow their portfolio, and ultimately contribute to the continued growth of the city’s economy.



The first cohort of Startup QC included five startups: Bamboo Impact Lab, EdukSine, Indigo AI Research, ITOOH Homestyle, and Wika, selected from 70 applicants .

Enabling Micro, Small, and Medium Enterprises

In its continuing effort to support displaced, resigned, or reduced-salary employees, micro-entrepreneurs or vendors, Persons with Disabilities, laid-off Overseas Filipino Workers, unemployed solo parents, and indigent residents through entrepreneurship training and capital assistance, the Quezon City Government implemented and completed the second phase of Pangkabuhayang QC in 2022. Approved beneficiaries received capital assistance ranging from Php 10,000 to Php 20,000, depending on the business plan that they submitted with their application.

Beneficiaries undergo entrepreneurship training and networking sessions with various government and private partners, such as the DTI, Go Negosyo, San Miguel Food Corporation, GCash, Cebuana Lhuillier, Rebisco Food Corporation, as well as banking partners including UnionBank and RCBC. The partnership

generated 1,299 registered Micro Enterprises with the DTI and 70% of beneficiaries received assistance with opening GCash Accounts and GCash Pera Outlet Wallets. The application for Phase 3, opened in July 2023, is ongoing.



Pangkabuhayang QC Beneficiaries by Amount of Cash Assistance Provided

Cash Assistance Provided	2021 (Phase 1)*	2022 (Phase 2)	Total
Php 5,000**	22	-	22
Php 10,000	23,673	22,369	46,042
Php 15,000	947	275	1,222
Php 20,000	750	125	875
Total Number of Beneficiaries	25,392	22,769	48,161
Total Amount Provided (in Php)	266,045,000	230,315,000	496,360,000

Source: Small Business and Cooperatives Development and Promotions Office

*restated

**The amount of Php 5,000 was only provided during Phase 1, before the program was institutionalized.

Continuing Livelihood Programs

The Quezon City Government is committed to providing support and livelihood programs for vulnerable sectors and sari-sari store owners. The Tindahan ni Ate Joy Program provided training and Php 10,000 worth of sari-sari store items and merchandise to 3,344 beneficiaries from January 2022 to June 2023, bringing the total to 5,733 beneficiaries since 2013. The program focuses on house-bound mothers, solo parents, PWDs, survivors of violence and abuse, and wives of drug dependents undergoing treatment in community rehabilitation centers and aims to improve their family condition while recognizing them as part of the City's economic force.

Simultaneously, the Small Income Generating Assistance (SIGA) Program, implemented by the Social Services Development Department, offers Php 5,000 in financial aid to eligible sari-sari store owners and other small business operators, helping over 7,000 individuals since January 2022. This assistance aims to help them rebuild their income-generating activities and boost the economic activity in their area.



Livelihood and Capital Assistance Beneficiaries by Categories

Category	2020	2021	2022	2023 (as of June)
Tindahan ni Ate Joy	589	600	2,744	600
SIGA	1,800	3,800	3,740	3,262

Source: Office of the City Mayor and Social Services Development Department

Gearing Up for Financial Freedom

To equip Persons Deprived of Liberty (PDLs) with skills that they can use for livelihood while in detention as well as after they have earned their emancipation, the Quezon City Government, through its various programs such as No Woman Left Behind, POP QC, and QC Essentials, regularly conducts livelihood training sessions. PDLs learn to produce a wide array of products including personal accessories, food items, home essentials, pet supplies, cosmetics, and decorations, among many others. PDLs also receive training in providing services including body massage, hairstyling, manicure and pedicure, sewing, and more.

The products made by PDLs are frequently showcased in different events and bazaars organized by the Quezon City Government, National Government

Agencies, and other institutions. From 2021 to June 2023, a total of 1,909 PDLs benefitted from the training sessions with total livelihood sales of Php4.7 million.



Showcasing QC Products

To showcase products made by small businesses in the city and to provide more lucrative venues where the goods can be sold, the Quezon City Government continues to implement the POP QC program with trade shows, bazaars, and exhibits. Launched in October 2019, POP QC began as an artisan mini trade fair featuring ten invited local businesses with products such as handcrafted bags, fashionwear, accessories, and décor.

Today, the vision of creating a community of micro and small businesses with unique products that proudly represent the city is flourishing as the POP QC program has evolved by incorporating the three Ms of successful entrepreneurship: Money, Market, and Mentorship. Market is carried out through POP QC public market events, which promote the businesses and their products. Money or resources are available to entrepreneurs to fund and improve their businesses through the E-Commerce Program and capital assistance. Mentorship opportunities are now being offered to entrepreneurs through specialized training conducted with the help of national government agencies and partner organizations. POP QC generated Php11.7 million in sales in the first half of 2023 with 96 engaged merchants.

Increasing Selling Opportunities

To promote and sell products of homegrown businesses and to boost local economic activities, the Quezon City Government, through the Small Business and Cooperatives Development Promotions Office, regularly holds seasonal bazaars and temporary markets in various locations in the city.



Kyusi Nights. In December 2022, forty microentrepreneurs were selected to participate in the first Kyusi Night Market in Kamuning, with products including clothing and fashion accessories, general merchandise, and prepared meals. In five weekends, the Kamuning Kyusi Nights generated Php0.9 million in total sales revenue. As it grows, Kyusi Nights continues to redefine the night market experience, supporting local entrepreneurs from the various barangays, and promoting vibrant evenings of creativity, culture, and economic activity in the city.

QC Fresh Market. To provide QC Citizens with access to affordable, safe, and nutritious food as well as to support the livelihood of rural and urban farmers, the Quezon City Government continues to hold QC Fresh Markets every payday at the Quezon City Hall. Since 2019, QC Fresh Market provides farmers with regular opportunities to sell their fresh produce, goods, and products directly to consumers. This promotes the farm-to-consumer model and ensures that sellers are able to keep all profits. As pandemic restrictions were gradually eased, the number of farmers and vendors at QC Fresh Market has declined from 112 in 2020 to 39 in 2022. Still, the previous success of the QC Fresh Market continues to be recognized and with encouragement from the city, 199 farmers and vendors were engaged in the first half of 2023. This resulted in sales of Php4.3 million as of June 2023, which may surpass the Php6.7 million generated in 2022.

Growing from Economic Recovery to Micro Businesses

To empower the vulnerable population to earn their own livelihood, the Quezon City Government continues to provide training and materials for the production of household products and other personal effects through QC Essentials. What began as an economic recovery program for people who lost their jobs due to pandemic community restrictions evolved into its very own QC brand which allows PWDs, solo parents, and informal workers to start their own micro business. Beneficiaries are provided with training and materials used for the production of handcrafted items such as alcohol, soap, pillows, bracelets, necklaces, and a variety of food products. In the first half of 2023, training sessions have conducted while the distribution of kits will commence in the 2nd half of the year.



QC Essentials			
Program Details	2021	2022	2023 (as of June)
Number of Beneficiaries	5,000	5,000	2,388
Number of Training Conducted	-*	42	57

Source: Small Business and Cooperatives Development Promotions Office
 *Video tutorials were uploaded to YouTube by SBDCPDO with video title "QC Essentials"

Building Fund Management Structures

To promote community resiliency and alternative risk-transfer mechanisms, the Quezon City Government continues to facilitate the QC Community Savings Group (CSG). The CSG an informal, self-help group for loans and savings services with funds derived and generated from group members' one-year mutual savings cycle through collective participation and cooperation. Started in 2018 as the SBCDPO's community-based enterprise development program, the QC Community Savings Group now has 101 CSGs with a total of 4,955 members. CSGs have been established in barangays Payatas, Bagong Silangan, Batasan, Sauyo, Tandang Sora, Apolonio Samson, Libis, Damayang Lagi, and Tatalon.

QC Community Savings Group				
CSG Details	2020	2021	2022	2023 (as of June)
Number of CSGs	15	34	81	101
Number of Members	454	1675	4,843	4,955
Total Savings	519,090	25,190,032	31,364,843	30,781,692
Total Loans	1,277,125	-*	43,219,125	41,002,593

Source: Small Business and Cooperatives Development Promotions Office



Empowering Microentrepreneurs through Training

The Quezon City Government maintains its dedication to launching initiatives aimed at empowering, improving, and broadening entrepreneurship within the city. From January 2022 to June 30, 2023, the City Government conducted various training to support microentrepreneurs with adapting to digitalization, expanding their businesses online, and honing their entrepreneurial skills.

Summary of Training Programs for Microentrepreneurs 2022 - 2023 (as of June)		
Training Program	Description	No. of Beneficiaries
QC E-commerce Training and Digital Kit Distribution	Training on digital readiness, Facebook marketing, and e-commerce platform onboarding	1,500
Lazada Seller Caravan	E-commerce seminar and onboarding session	32
Entrepreneurship Skills Training Sessions	Training on social media content creation, preparing for employment and entrepreneurship, quality and safety regulations for food and cosmetics, and business marketing and innovation.	507
Digital Beauty Academy	Social media influencer training for content creation, social media marketing, and financial literacy	259
Be Your Own Boss - QC Entrepreneurship Program	Entrepreneurship training for work-readiness and employment opportunities	87
QCertified Training (FDA Registration)	Training for compliance with the quality and safety requirements and procedural guidelines for MSMEs in securing permits from the FDA	13
SME Convergence Training	Seminar on social media marketing and business innovation	80
DOST Food Safety	Seminar on food safety and food handling	45
DTI Marketing 101	Seminar on online marketing	23
TOTAL		2,546

Source: Small Business and Cooperatives Development and Promotions Office

E-enabling Vendor Registrations and Payments

To make market stall registrations and payments simpler and more accessible, the Quezon City Government introduced the Market One Stop Shop (MOSS) in January 2023. MOSS extensively covers the end-to-end process of market stall inventory management, vendor application and registration, payments and collection management, and market analytics. With MOSS, market stall applicants can easily view real-time information for all available stalls online. Existing stallholders can also use MOSS for stall extension, renewal, repair permits, and rental payments. MOSS is fully integrated with the city's Business One Stop Shop.

MOSS has streamlined market transactions, with seven out of eight city-owned markets and 60 out of 127 temporary vending sites transitioning to the digital system as of June 30, 2023. This integration offers an efficient and transparent process for market applicants, granting access to 1,134 stalls in city-owned markets and stalls in temporary vending sites

with owner information if occupied. By digitizing these processes, MOSS simplifies the application and selection process, reflecting the city's dedication to embracing technology and enhancing vendor experiences, and fostering a flourishing and inclusive marketplace for all stakeholders.



Organizing Livelihoods

To offer more stability and legitimacy to micro-entrepreneurs and foster a vibrant and organized marketplace, the Quezon City Government continues its efforts to establish more vending sites in more barangays. From 2020 to June 30, 2023, Quezon City’s hawker regulation efforts have seen significant progress, providing more designated vending sites and supporting microentrepreneurs. Despite the fluctuations, as of June 30, 2023, the Quezon City Government demonstrated a strong commitment to supporting street vendors with an increase in temporary vending sites to 127, addressing the demand for formalized spaces. Overall, the city’s approach to hawker regulation has shown proactive efforts in expanding designated spaces and formalizing the informal economy.

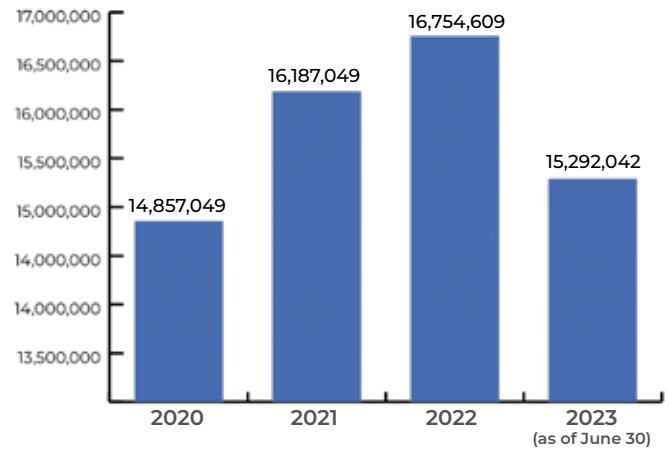
Hawker Regulation Summary				
Particulars	2020	2021	2022	2023 (as of June)
Barangays*	29	32	38	34
Temporary Vending Sites	101	106	103	127
Vendors	1,810	1,815	1,714	1,599

Source: Market Development and Administration Department
 *Number of Barangays with Temporary Vending Sites

Creating a Financially Stable Marketplace

Collection of market rental fees continued their strong recovery from the pandemic affected lows of 2020. In the first half of 2023, the collection amounted to Php15.3 million, exceeding 2020’s full year total, and is poised to exceed collections from 2022 by year end. These figures indicate sustained market development, successful vendor engagement, and the MDAD’s effective strategies in ensuring timely rental fee payments through transparent payment processes and data driven decision-making. The overall trend suggests MDAD’s ability to adapt to challenges and create a financially stable marketplace.

Market Stall Rental Fees Collected (in Php)



Source: Market Development and Administration Department

Awarding Livelihood Spaces for Vendors

To provide stability and security to market vendors, ensure their continued presence in the markets, and foster a sense of ownership and responsibility within the market community, the Quezon City Government issued a total of 84 Permanent Stall Awards to stallholders of Roxas Public Market and 280 Permanent Stall Awards to stallholders of Murphy Public Market on May 20, 2023. This marked the first issuance of Permanent Stall Awards in decades, underscoring the city’s commitment to recognizing and supporting the dedication of long-standing market vendors. This move represents a positive step towards enhancing market development and securing the livelihoods of local micro-entrepreneurs.





Supplementing the Community Food Supply

To encourage communities to continue growing crops to supplement their food supply, the Quezon City Government, through the Quezon City Food Security Task Force, continued its implementation of Barangay Kontra-Gutum where a total of forty-one barangays established their own urban gardens, subsequently contributing to the DILG's HAPAG sa Barangay Project. Barangays reported on urban agriculture technologies and harvest yield that supported their own locality for the 5-month program from March to July 2023. Now on its second run, the Barangay Kontra-Gutum thrust exemplifies the innovative, resourcefulness, and creativity of the city's barangays to contribute

to the City Mayor's agenda for a more livable, green, and sustainable city that can provide food for its own citizens.

Bringing Accessible, Affordable, Safe, and Nutritious Food

The Quezon City Government, under the leadership of Mayor Joy Belmonte, is committed to providing accessible, affordable, safe, and nutritious produce and food commodities directly from Filipino farmers to the QCitizens. To achieve this goal, the city has been continuously establishing and growing Kadiwa Stores within the city. These efforts have been recognized and lauded by President Ferdinand R. Marcos, Jr. who praised the city's support and active response to the call for a more food-secure city. As a result, Quezon City Government has become a model city for other municipalities and cities to follow.

Grow QC-Kadiwa Stores. The City Government has established twenty-two regular GrowQC-Kadiwa sites across the city. As of June 2023, the partnership has moved more than 563,000 kilograms of food from farmers in the provinces and the city's own urban farmers. These are sold in various locations with support from barangays, HOAs, parishes, and various malls.

Kadiwa ni Ani at Kita-Kadiwa Carts Project. On March 24, 2022, the Quezon City Government launched the Kadiwa ni Ani at Kita – Kadiwa Carts Project at the Quezon City Jail, specifically at the Bernardo Park located just beside the QCJMD jail entrance, This is to bring farm to table fresh produce, vegetables, and other agricultural products at a lower price to Persons Deprived of Liberty, their visiting family members and friends, and to the community of Kamuning, Quezon City.



Intensifying Employment Programs

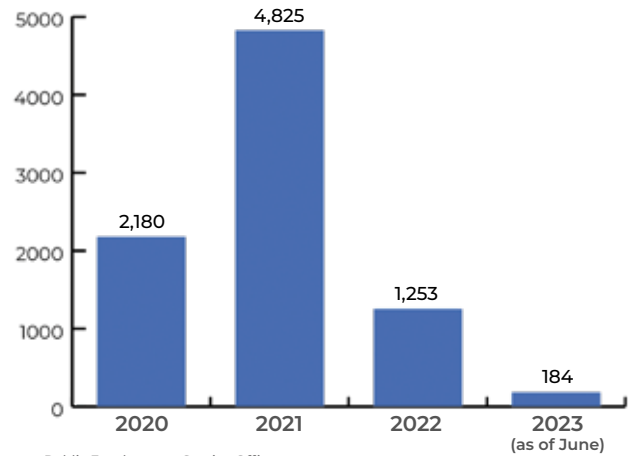
Emergency Employment Program. The Quezon City Government implemented Emergency Employment in response to the severe employment challenges brought about by the COVID-19 pandemic. The program aimed to address immediate community needs, promote economic stability, and offer valuable work opportunities to beneficiaries. Participants were helped in gaining employment in a variety of occupations with job durations ranging from 15 days to 30 days, and in some cases, up to 3 months. As part of the City's recovery efforts, the program continues to play a crucial role in providing temporary livelihood opportunities, supporting the city's workforce, and effectively addressing employment related challenges.

Employment Facilitation Program. To meet the rising number of jobseekers, the Quezon City Government intensified its effort to solicit job vacancies, continuously increasing the number of Placed Applicants. The Number of Referrals show a degree of fluctuations but are consistently higher in the years following 2020.

Youth Development Program. To address unemployment and financial challenges faced by students and workers, the Quezon City Government continues to provide support in finding employment opportunities through the different services under its Youth Development Program. Overall, the services under this program continue to reach more beneficiaries every year. By reaching out to students and first-time job seekers, the city contributes to enhancing the employability of QCitizens, encouraging the growth and development of the local workforce.



Beneficiaries of Emergency Employment Program



Source: Public Employment Service Office

Employment Facilitation Program Summary

Particulars	2020	2021	2022	2023 (as of June)
Registered Applicants	7,232	16,156	22,255	10,429
Number of Referrals	10,207	19,860	16,348	7,860
Placed Applicants	2,557	6,546	11,836	6,556
Solicited Job Vacancies	24,665	34,354	68,003	52,679

Source: Public Employment Service Office

Beneficiaries of the Youth Development Program

Particulars	2020	2021	2022	2023 (as of June)
Special Program for Employment of Students*	-	565	1,100	734
Workers Hiring for Infrastructure Projects	284	3,294	3,385	1,016
First Time Job Seekers Assistance	275	279	2,104	969

Source: Public Employment Service Office

*Pandemic restrictions in 2020 prevented minors from availing the service

Supporting the OFWs

In its continuing effort to support the needs of OFWs, the Quezon City Government provides programs and services that are geared towards improving awareness, offering guidance, and initiating connections with other government agencies, as necessary. With the waning of pandemic related challenges, the focus of services has shifted from the OFW Helpdesk and direct assistance to capacity development and increasing awareness.

Programs and Services for OFWs				
Particulars	2020	2021	2022	2023 (as of June)
OFW Helpdesk & Referral	1,787	838	650	323
OFW Online Kumustahan	76	537	347	297
Awareness Campaign	236	2,677	2,823	1,979
Capacity Development	135	877	836	557
Direct Assistance	1,430	859	895	120*

Source: Public Employment Service Office
 *Bulk of Direct Assistance service is usually delivered in the fourth quarter

Protecting Jobseekers

To help jobseekers avoid becoming victims of fraud and illegal recruitment activities, the Quezon City Government implemented the Local Anti-Illegal Recruitment (LAIR) campaign. Launched in 2023, the campaign for active and future jobseekers, such as graduating students, provides pointers on how to avoid falling victim to fraud and illegal recruitment activities. The campaign emphasizes the need to be more critical and cautious in seeking employment. As of June 2023, a total of 1,254 individuals have served under the LAIR campaign.

Connecting Jobseekers with Employers

To help jobseekers connect with potential employers, the Quezon City Government held six job fairs in 2023: two during Labor Day in partnership with the Cooperative Development Authority and SM Novaliches, and four during Araw ng Kalayaan in partnership with SM Supermalls. The events featured workshops, seminars, and career counseling sessions to enhance job seekers' skill and knowledge. A total of 2,000 jobseekers registered, with 1,028 qualified and 186 hired-on-the-spot

Supporting Local Artisans



To continue supporting local artisanal and manufacturing talent, the Quezon City Government held four Made in QC Caravans in 2022 up to the first half of 2023. Starting as a five-volume book directory highlighting the city's locally produced products in support of homegrown MSMEs, Made in QC now holds regular caravans to showcase products made by city artisans in mall partners throughout the city. The caravans feature products such as food, household items, clothes, decorations, personal accessories, pet food, organic beauty products, fragrances, cosmetics, handmade jewelries, wooden crafts, and many more. The caravans also boast other attractions such as photo exhibits as well as performances by the Quezon City Symphonic Band. The QCID Team was also present to accommodate applications in recent caravans.

Some Made in QC Caravans were organized to coincide with the celebration of special occasions such as the 144th birth anniversary of the late President and QC Founding father, President Manuel Luis Quezon, National Women's Month, Mother's Day, and Buwan ng Wikang Pambansa. The caravan held in May of 2023 held a spotlight on products handcrafted by home-based mothers, solo parents, people deprived of liberty, people with disabilities, and corporate individuals turned entrepreneurs.



VI.C ENVIRONMENT AND CLIMATE CHANGE



Promoting Biodiversity Integration

In line with the City Mayor’s 14-point agenda to create a sustainable and green city, the ‘PUNLA’ workshop series was launched in June 2023. ‘PUNLA’ aims to educate communities, starting at the grassroots level, about the importance of native trees and their role in the City’s Green Lung Network. These efforts align with “The Native Re-Greening Ordinance of Quezon City” and cover various biodiversity topics, including heritage tree conservation, responsible tree care, and climate change awareness, with participants planting 1,000 tree seedlings across the city. Alongside ‘PUNLA,’ the City maintains other environmental initiatives, such as the annual Arbor Day Celebration at the Payatas Controlled Disposal Facility.

Growing Greener

In pursuit of effective tree management, reduction of greenhouse gas emissions, and fortification of climate resilience, a comprehensive city-wide tree inventory was initiated in January 2023. 33 city-owned parks in District 1 were examined, resulting in the successful tagging of 1,770 trees, with their data systematically plotted and mapped. A meticulous inspection of the Quezon Memorial Circle revealed 3,380 trees and 490 palm species, reflecting a substantial 37% increase from the 2013 tally, resulting in a total of 2,438 tagged trees. These ongoing tree-tagging efforts help establish the current tree status within the city, offering invaluable insights for the development of the Comprehensive Biodiversity Management Plan, and is a pivotal step towards Quezon City’s goal of attaining one million tree coverages by 2030.



Breathing Easier

With its commitment to creating a cleaner, healthier, and more sustainable urban environment for all QCitizens, the Quezon City Government, through the Climate Change and Environmental Sustainability Department, established a comprehensive air quality monitoring network. This includes a monitoring station, 20 non-reference air quality sensors, and 6 Automated Weather Stations, most of which were added from June 2022 to July 2023. With the collected data analyzed with support from Clean Air Asia, forming the basis for an evidence-based Air Quality Management Plan, the network consistently shows ‘Moderate’ air quality, with most days reaching ‘Good’ levels, benefiting residents’ health. The City’s dedication to improving air quality continues with plans to add 10 more sensors and deploy another weather station this year, focusing on

strategic locations like footbridges and the Payatas Controlled Disposal Facility.

Lighting the Way to Sustainability

To minimize the city’s carbon footprint, Quezon City has undertaken the forward-looking initiative of replacing traditional lighting systems in city-owned buildings and facilities with energy-efficient LED lights. Between the years 2022 and 2023, the city procured a total of 2,768 and 1,560 LED lights. As of June 2023, 2,432 LED lights have been seamlessly integrated into various city-owned buildings, ranging from public libraries to hospitals. A standout achievement within this endeavor is the Quezon City Hall Compound, with 99.37% of its lighting fixtures transitioned to LED lighting.



Charting a Sustainable Future

In the pursuit of a greener and more sustainable future, Quezon City has emerged as a global beacon for climate justice, drawing recognition and invaluable support from esteemed international entities. These international grants have not only acknowledged the city’s unwavering commitment to environmental sustainability but have also empowered Quezon City to embark on bold and innovative solutions to combat the pressing challenges posed by climate change.

Calorie Labeling Policy. In alignment with its steadfast dedication to promoting healthy diets and its resolute commitment to the C40 Good Food Accelerator initiative, Quezon City began development of a groundbreaking Calorie Labeling Policy. At the heart of this pioneering policy lies the promise of providing clear and accessible information regarding the calorie content of food items, to foster healthier lifestyles among QCitizens. In a heavily contested field, Quezon City was chosen by the Partnership for Healthier Cities.

Green Investments. Quezon City, with support from the World Bank’s City Climate Finance GAP Fund, accelerated its climate initiatives outlined in the Enhanced Local Climate Change Action Plan spanning from 2021 to 2050. This partnership focuses on sustainable transportation and nature-based

solutions, driving Quezon City toward its carbon-neutral and climate-resilient goals. Utilizing advanced tools like the APEX Tool, a Green Investment Diagnostic report was created, analyzing climate actions, investment costs, and greenhouse gas emissions savings. ARUP conducted a route optimization study for Quezon City’s Bus Augmentation Program and its transition to electric buses, marking a crucial step in its commitment to eco-friendly public transportation.

Green Building Code. With support from the UK Government and technical guidance from C40 Cities, the Climate Action Implementation Program launched in August 2022, extending its mission to 2025. This visionary program strengthens Quezon City’s commitment to energy efficiency and conservation by refining the Green Building Code and promoting renewable energy solutions across government, commercial, and residential buildings. Within just a year substantial progress has been made, including proposed Green Building Code amendments currently under deliberation by diverse stakeholders to be finalized by the end of 2023. Simultaneously, a baseline study by Spatial Decisions Vietnam is illuminating Quezon City’s energy landscape and building structures, informing sustainable decisions for the city’s future.



Development of a Sustainable Energy Transition Plan (SET) Roadmap. The Quezon City Government, with technical assistance from the United Nations Economic and Social Commission for Asia and the Pacific, is developing a Sustainable Energy Transition Roadmap using the National Expert SDG Tool for Energy Planning. This roadmap will provide a detailed framework of advanced technologies and policy measures, highlighting the economic, social, and financial aspects of each scenario, and allow the identification of the optimal proportion of renewable energy sources within the city’s energy mix, ensuring a sustainable and resilient energy landscape for Quezon City.

Deployment of Biodigester Systems for UNDP. In a transformative partnership with the United Nations Development Programme and the Government of Japan, Quezon City was granted 25 cutting-edge biodigester systems, accompanied by a versatile Community to Farm Mobile Organic Waste Recovery Truck. These innovations will strategically find their place in urban farms, markets, and barangays, heralding a new era of waste management excellence while championing eco-friendly principles. These additions, alongside the city’s 6 existing biodigesters, move Quezon City closer to the realization of a circular economy, where waste is transformed into valuable resources, harmonizing urban living with sustainable practices.

QC Local Climate Action Plan for Kids. Quezon City’s acceptance into the C40 Cities’ Inclusive Climate Action (ICA) Fund in June 2023 is a significant achievement, aligning it with global metropolises like Bogota, Dar es Salaam, Los Angeles, Vancouver, and Warsaw. The ICA Fund supports inclusive climate action and a just transition to a green economy for C40 member cities. Quezon City will use this opportunity to create the “QC Local Climate Action Plan For Kids” series, designed to educate and engage students ages 4 to 18 about climate change solutions in an inclusive and child-friendly manner. These publications reflect the city’s commitment to nurturing the next generation of climate-conscious leaders.





Putting Plastic to Work

Quezon City, in partnership with Greenpeace Philippines and Impact Hub Manila, launched the “Kuha sa Tingi” initiative to combat plastic pollution by creating community-based refill hubs within local sari-sari stores. Initially focusing on 30 “Tindahan ni Ate Joy” stores, this project empowers consumers to bring their reusable containers to refill products like detergent and cleaner. The initiative aims to serve as a model for other cities and institutions, inspiring widespread adoption of similar policies to reduce plastic production and promote sustainability.

Nurturing Environmental Champions

The Quezon City Government is committed to cultivating the next generation of environmental ambassadors. Through a series of engagement activities such as the Lights-Out Earth Hour celebration at the Quezon Memorial Circle and Earth Day event with children with disabilities, the City provides youth with a dynamic platform to express their innovative ideas, nurture their environmental consciousness, and emerge as influential agents of change.

Quezon City Minecraft Challenge. Quezon City, a proud member of C40 Cities, launched the “Schools Reinventing Cities through Minecraft Education” challenge, inviting students in Grades 4 to 12 to use Minecraft Education to create innovative climate and resilience solutions for the city. Focusing on transforming key streets like White Plains Avenue, Belfast Avenue, and Agham Road, the challenge aimed to enhance biodiversity, sustainable transportation, and public health. Running from April 3 to June 9, 2023, it received 38 submissions, with the top entries per category evaluated by a panel of judges.

C40 and Minecraft Challenge 2023 Overall Champions			
Category	Grade 4 – 6	Junior High School	Senior High School
School	Old Balara Elementary School	Ateneo de Manila Junior High School	San Francisco High School
Moderator	Dennis A. Alcantara	Noviel L. Natividad	Martin C. Fernandez
Students	Jozhua James M. Gayo Veronica M. Corpus Jayanna Marie T. Menor Angel S. Udarbe John Brent B. Ubanan Renzjay E. Ello	Joaquin Yohan Y. Buenaventura III Rodolfo B. Ceralde III Josef Trystan C. Gomez Alfonso Miguel B. Sevilla	Mizarne Perez Angelyn Legarde Zchemuel Tolentino Antonio Mickel Tantia Ralph Lawrence Vinluan Jino Gabriel Tuastomban

Source: Climate Change Environmental Sustainability Department

Recycling Revolution

Trash to Cashback Program. Launched in March 2021 in partnership with Basic Environmental Systems & Technologies, Inc., this program is transforming waste management. This circular economy initiative encourages citizens to recycle and recover single-use plastics in exchange for ‘Environmental Points’ that can be redeemed for various rewards, making sustainable practices personally fulfilling. With over 132 pop-up events and 84 orientations held as of June 2023, the Trash to Cashback Program has collected 236,152 kilograms of recyclables and single-use plastics, engaging over 2,200 dedicated Eco Warriors and gaining momentum in the city’s sustainability efforts. The program has achieved international acclaim, earning a prominent feature in the “Transforming Cities Series”, presented by C40 Cities and produced by BBC Story Works Commercial Productions, available on the BBC Channel and BBC Stories on YouTube.

QC Basuhero. This program offers residents the opportunity to exchange recyclable materials for cash, collected by the Department of Sanitation and Cleanup Works (DSQC) in collaboration with trusted recycling partners. QC Basuhero is a community-driven movement that encourages active participation. Residents can choose to keep the proceeds or contribute them to QC BasuHero programs like “Basura mo, Para sa Pag-aaral ko” and “QC Basuhero: A Recyclables Trading for a Cause,” supporting educational initiatives and charitable causes. QC Basuhero illustrates how innovative thinking can empower individuals, promote sustainability, and strengthen communities, one recyclable material at a time.



Total Volume of Recyclables Collected and Traded					
Program	Particulars	2021	2022	2023 (as of June)	Total
Trash to Cashback	Recyclables and Single-use Plastics Recovered (kg)	15,963	108,037	112,152	236,152
	Environmental Points	76,965	303,035	356,834	736,834
QC Basuhero	Recyclables Collected (kg)	21,493	16,281	12,657	50,431

Source: Climate Change Environmental Sustainability Department and DSQC

Sowing the Seeds of Health

In a dedicated effort to cultivate green spaces and enhance the city’s food systems, the Quezon City Government has embarked on a mission to support urban gardens and farms through the transformative



Joy of Urban Farming (JOUF) initiative, ensuring a consistent supply of healthy and nutritious green leafy vegetables. The City granted exemptions from idle land tax to 3 landowners who have opened their spaces to cultivation. Among these, Sunnyville Farm has evolved into a collective of 6 distinct learning farms. These farms serve as models of cutting-edge urban farming technologies, embracing practices such as aquaponics, aquaculture, rabbit raising, and equipping QCitizens with the knowledge to initiate their own urban gardens. Quezon City’s unwavering dedication to greener spaces has given rise to a total of 754 urban gardens and farms, nurturing a thriving community of over 18,850 urban farmers, with a total of 176,000 seed starter kits and seedlings distributed since 2020.

Quezon City Urban Agriculture Profile				
Particulars	2020	2021	2022	2023 (as of June)
New Urban Farms	166	137	287	164
New Land Area (in sqm)	290,000	52,139	143,500	98,400
New Urban Farmers	4,150	3,425	7,175	4,100
No. of Seed Starter Kits & Seedlings Distributed	36,000	17,000	70,850	52,150

Source: Quezon City Food Security Task Force (QCFSTF) and Joy of Urban Farming (JOUF)

Solarizing for a Sustainable Future

Quezon City, in partnership with C40 Cities Climate Leadership Group and Deutsche Gesellschaft für Internationale Zusammenarbeit GmbH through the Cities Finance Facility Program, is working to make its public institutions more environmentally friendly. This involves installing advanced solar photovoltaic systems in 50 public schools and 3 public hospitals to reduce carbon emissions in the city’s buildings. In line with this, various school buildings and the city’s hospitals are being assessed for technical requirements.

Nourishing Quezon City



Driven by pandemic-induced impacts on its food value chain, the Quezon City Government vigorously fortified its food systems, emphasizing circular economy principles and resilience. Participating in the Milan Urban Food Policy Pact in 2022 and joining the Resilient Cities Initiative led by the Consultative

Group on International Agricultural Research provided crucial insights and resources for building sustainable food systems. The city’s proactive management spans urban and peri-urban food production, market dynamics, and surplus food management. A significant stride in early 2023 was a collaboration with Scholars of Sustenance (SOS) Philippines, addressing food surplus and waste. These efforts underpin Quezon City’s dedication to enhancing food systems, aligning closely with the GrowQC’s Food Security Program. Noteworthy initiatives involve supporting 60 urban farmers in local vegetable production and establishing a Vendor Business School across 8 public markets. Collaborating with SOS Philippines, the city conducted food rescue, providing 1,200 meals in partnership with Allianz PNB to the Social Services and Development Department residential care facility at Molave Youth, demonstrating a comprehensive approach to food security and sustainability challenges.

Supplementing the Community Food Supply



To encourage communities to continue growing crops to supplement their food supply, the Quezon City Government, through the Quezon City Food Security Task Force, continued its implementation of Barangay Kontra-Gutom where a total of forty-one barangays established their own urban gardens, subsequently contributing to the DILG’s HAPAG sa Barangay Project. Barangays reported on urban agriculture technologies and harvest yields that supported their own locality for the 5-month program from March to July 2023. Now on its second run, the Barangay Kontra-Gutom thrust exemplifies the innovative, resourcefulness, and creativity of the city’s barangays to contribute to the City Mayor’s agenda for a sustainable city that can provide food for its own citizens.

Enhancing Urban Serenity



Situated at the intersections of avenues and streets within the vibrant neighborhoods of Barangays Laging Handa and Paligsahan, the ongoing development of 12 pocket parks is redefining urban tranquility in Quezon City. These charming oases offer residents and visitors brief respites from the sweltering sun and the demands of traversing the “Green, Open, and Reclaimed Access (GORA) Lane.” The transformation of these once-neglected spaces into lush, inviting pockets of greenery not only enriches the city’s environmental tapestry but also fosters an appreciation for art, with sculptures and installations that come to life, particularly during the holiday season.

Nurturing Green Spaces



The Parks Development and Administration Department (PDAD) in Quezon City remained committed to preserving the city’s greenery through various greening activities. In 2022, PDAD planted 10,585 native tree saplings city-wide, propagated 9,248 trees, trimmed and pruned 3,025 trees, and removed 312 trees. By July 2023, an additional 2,040

native tree saplings were planted, 854 trees received maintenance, and 119 trees were removed in vulnerable areas, prioritizing public safety. This ongoing effort aims to expand green spaces and maintain a vibrant environment for the city’s residents.

Quezon City’s Greening Summary				
Particulars	2020	2021	2022	2023 (as of July)
No. of Trees Planted	670	3,036	10,585	2,040
No. of Trees Propagated	850	9,966	9,248	-
No. of Trees Cut	127	183	312	119
No. of Trees Trimmed/ Pruned	763	1,507	3,025	854

Source: Parks Development & Administration Department

Recognizing Resilience



The QC Green Awards program promotes outstanding initiatives in Disaster Risk Reduction and Climate Change Adaptation (DRR-CCA) citywide, aiming to educate QCitizens about resilience building and establish Quezon City’s global reputation in DRR-CCA excellence. Launched on May 23, 2023, the QC Green Awards program conducted training and workshop sessions in June 2023 and has begun collecting submission entries slated for thorough review, evaluation, validation, and thoughtful deliberation.



Painting Paradise

In collaboration with Sentro Artista Art Hub, the Quezon City Government embarked on an inspiring art installation project within the pedestrian underpass linking the Quezon City Hall and the Quezon Memorial Circle. Unveiled in April 2023, the Underparadisso Art Installation serves as a creative means to heighten awareness, educate, and motivate citizens to actively engage in environmental protection. The colossal artwork showcases the rich diversity of Philippine flora and fauna, shedding light on endangered species. To further enhance the experience, passersby can delve deeper into the featured species by simply scanning the QR code conveniently placed at the underpass entrance.

Safeguarding Sanitation

The Quezon City Government, through the Department of Sanitation and Cleanup Works, continues to maintain a clean environment through its comprehensive Daily Waste Collection program, covering every barangay within the city limits. This initiative operates on a meticulously planned schedule and established routes to guarantee effective waste management throughout the city.



Volume of Waste Collected in Quezon City					
Waste Collected	2019	2020	2021	2022	January - June 2023
Cubic Meters	2,009,480	2,427,744	2,679,522	2,774,651	1,418,756
Kilograms	534,521,680	645,779,973	712,760,819	1,382,290,301	709,374,750
Tons	534,522	645,780	712,761	357,829	709,375
Tons per day	1,485	1,794	1,980	1,999	1,970

Source: DSQC



Tackling Pollution Head-On

The City continued its efforts to mitigate polluted run-offs and enhance the overall cleanliness of its waterways with the Continuous Waterways Cleanup Project. This ongoing project involves a series of systematic clean-up operations aimed at removing deposits and debris that obstruct water flow and compromise water quality. These meticulous clean-up efforts play a crucial role in the City Government's comprehensive strategy to combat flooding and maintain pristine waterways.

Waterways Cleanup Operations					
Particulars	2019	2020	2021	2022	2023 (as of June)
Total Linear Kilometers Covered (km)	199	171	226	213	56
Total Waste Generated (cu. m.)	11,870	11,326	12,413	10,650	4,146

Source: DSQC

Reducing Waste from Public Markets

To advance sustainable waste management practices in line with the Ecological Solid Waste Management Act of 2000, the Quezon City Government initiated the Project Zero Waste Public Market. Focused on composting biodegradable waste and recycling non-biodegradable waste within public markets, the project aims to reduce landfill reliance and promote a cleaner, greener environment. As part of this effort, rapid composting machines were installed at Kamuning, Murphy, and Project 4 Public Markets, and a Material Recovery Facility was established at the Kamuning Public Market. The successful pilot testing of the Resource Recovery Center on September 16, 2022 represents a significant leap towards embracing sustainable waste management practices within these public markets.



VI.D INFRASTRUCTURE

Constructing a World-Class Sports Facility



With the goals of becoming a world-class sports facility and the first-choice venue for sports and other events, the City Government is redeveloping the Amoranto Sports Complex to conform with international standards and to help athletes in the city with their training. The City completed the initial phases of new facilities, including the Amoranto Sports Arena with a 3,500 seating capacity, a 10-lane Olympic-sized swimming pool, a tennis court, and a multi-level parking building inaugurated in January 2023. Future development includes the completion of the Amoranto Indoor Sports Facility, and upgrades to the football field, 8-lane track and field oval, and grandstand, among others. This milestone proves that Quezon City is now ready to become the Sports Capital of the Philippines.

Revitalizing City Parks



Quezon City envisions building a livable, green, and sustainable city as part of the Mayor Belmonte's 14-point agenda. The Quezon Memorial Circle (QMC) Master Redevelopment Plan is the long-term vision

for Quezon City's most important public park, aiming to improve the overall well-being of the public while protecting the city center's largest "Green Lung". The plan aims to establish QMC as one of Metro Manila's prime tourist destinations, a world class park of historical and environmental significance with recreational facilities for every QCitizen. A major element of the plan is the allocation of approximately 70% of QMC to green areas for the park visitors.

As of September 2023, the QMC Master Redevelopment Plan Phase 1 was completed by the City Architect Department with parts of it already bid out and ongoing construction. Included in Phase 1 are the multi-purpose open field, tennis and pickleball courts, dog park, food plaza, botanical kiosks, jogging paths and bike lanes, as well as the administrative building and other support facilities. The remaining areas of Phase 1 are prioritized for implementation by early next year, including the covered futsal court, renovation of the basketball, volleyball and badminton courts, and parts of Phase 2 comprising the competition-standard skatepark and inclusive playground.

Institutionalizing the Local Public Transport



Efficient public transportation for all QCitizens is a service that the City Government aims to provide. With the goal of Quezon City becoming a well-linked city, the Q City Bus Program continuously provides free bus rides to the commuting public across 8 interconnected routes since its commencement in December 2020. As of June 30, 2023, its regular trips have served over 15.4 million passengers, saving daily commuters thousands of pesos annually in transit costs. The Q City Bus also provides special services to assist commuters in need

such as those going to some public events, and those stranded during PUV transport strikes. With ridership increasing, the City Government, through the City Council, institutionalized the Q City Bus Program via Ordinance No. SP-3184, S-2023 also known as “Q City Bus Ordinance of Quezon City”. This measure helps ensure the ongoing provision and improvement of the Q City Bus system, services, and facilities.

Q City Bus Summary of Ridership					
Route	2020	2021	2022	2023 (as of June)	Total
1	15,605	607,384	1,095,163	630,124	2,348,276
2	38,646	999,032	1,631,083	918,694	3,587,455
3	3,917	166,878	197,891	147,317	516,003
4	16,280	621,358	1,327,300	895,951	2,860,889
5	10,191	455,374	719,431	536,353	1,721,349
6	4,786	281,612	370,151	284,762	941,311
7	7,151	391,298	509,891	320,118	1,228,458
8	10,665	564,402	1,037,598	676,999	2,289,664
TOTAL	107,241	4,087,338	6,888,508	4,410,318	15,493,405

Source: Traffic and Transport Management Department

Walking and Biking in the City

Given its desire to build a walkable and bike-friendly city, the Quezon City Government aims to have a total of 350 kilometers of bike lanes within its jurisdiction, serving over 20,000 cyclists per day. The already completed Phase 1 of the Bike Lane Network covers a total of 102.57 kilometers. For Phase 2, the City is adding 82.05 kilometers to its network, 9.2 kilometers of which have already been established in the past year. Additionally, 65.23 kilometers of bike lanes were developed by the National Government within city limits.

Bike support infrastructure was also installed including 220 units of additional plant boxes along Commonwealth Avenue, over 15 bike ramps in various footbridges and QMC underpass, and 174 units of bike racks in various commercial, educational, medical, and government establishments. The Department of Public Order and Safety's Green Transport Division helps ensure safety and security throughout the Bike Lane Network. Because of the City's innovative practices and advocacies in bicycle and active transport, Quezon City secured 2nd Place in the National Bicycle Day – 2022 Wheels for Work X Bike Lane Awards last November 27, 2022.



Transforming Waste into a Recreational Space

Once a symbol of waste and environmental challenges, the Payatas Controlled Disposal Facility (PCDF) will be converted into a public recreational park, adding to the City’s open spaces and offering a range of activities tailored to its residents’ needs and interests.

Since February 25, 2023, the PCDF has seen a whirl of activities. The “Sayaw ng Puso: Zumba Activity ” of the LGBTQIA+ Community and Barangay Payatas marked the inaugural event, followed by the opening of the PCDF Bike Park on May 7, 2023. The park features four designated routes, including a 900-meter beginner’s route, leading to a scenic view of the park, along with trails catering to mountain biking enthusiasts. As of July 2023, the park sees an average of 130 cyclists per

day, with dedicated personnel trained and equipped to handle any accidents. Other activities held in the PCDF include the “Kyusi Dog Got Talent,” educational tours for local and international students or groups, and tree planting activities.

Aside from the Bike Park, the PCDF will also have a museum to commemorate the site’s history and educate QCitizens on responsible waste disposal, a pet park, a bamboo forest, a plant nursery, and an amphitheater. The City likewise ensures that the PCDF’s transformation not only fulfills recreational and environmental goals but also establishes a model for responsible land repurposing in urban environments. The City Government is also conducting a geotechnical investigation and engineering interventions for slope stability to ensure the safety of the area.



Providing a Livable Urban Environment

As the Quezon City Government aims for a safer, cleaner, and greener urban environment, the City Government continues to actively administer road and building maintenance work. Spearheaded by the City Engineering Department, 51 kilometers of road, equivalent to over 20,904 cubic meters of drainage volume, were de-clogged in 2023. Moreover, 1,055 engineering maintenance works were accomplished throughout Quezon City during the period.

Completed Road and Building Maintenance Work (January to July 2023)							
Completed Works	District 1	District 2	District 3	District 4	District 5	District 6	Total
Volume of De-clogged Drainage (cu.m.)	2,611	1,169	6,315	4,269	4,510	2,029	20,904
Length of De-clogged Road (km)	6	6	9	7	15	6	51
Volume of Dredged Waterways (cu.m.)	359	72	10	3	25	-	469
No. of Road Repairs	73	8	36	51	175	64	407
Area of Road Pavement Repaired (sq.m.)	2,885	5,530	3,171	3,515	3,339	2,670	21,109
No. of Manholes and Inlets/Gratings Repaired	51	16	34	76	118	37	332
No. of Buildings Repaired	23	22	20	36	16	30	147
Other Works	8	19	11	37	67	27	169

Source: City Engineering Department

Paving the Way: QC Road Network

To achieve a well-linked city and provide safer roads, the Quezon City Government continues to improve the physical condition of its 946 kilometers of city roads and drainage systems. From January to July 2023, a total of 407 road repairs, including drainage improvements, were implemented by the City Government.

Length of Existing Roads in Quezon City (in kilometers) by Classification (as of August 2023)							
Classification	District 1	District 2	District 3	District 4	District 5	District 6	Total
National Roads	47.92	19.8	37.31	64.45	19.26	26.18	214.93
City Roads	233.18	75.98	156.67	207.4	192.25	80.44	945.92
Barangay Roads	2.62	121.74	3.84	9.88	13.91	35.6	187.58
Private Roads	40.73	158.34	143.48	72.76	336.17	228.31	979.79
TOTAL	324.45	375.84	341.31	354.5	561.59	370.53	2,328.22

Source: City Planning and Development Department

City Roads (in kilometers) by Pavement Type (as of August 30, 2023)							
Pavement	District 1	District 2	District 3	District 4	District 5	District 6	Total
Concrete	191.88	60.90	126.26	183.60	144.41	76.00	783.05
Asphalt	41.23	14.11	30.23	23.52	46.60	4.37	160.06
Unpaved	0.06	0.97	0.19	0.28	1.24	0.07	2.81
TOTAL	233.17	75.98	156.68	207.40	192.25	80.44	945.92

Source: City Planning and Development Department

Acquiring Property for a Mini City Hall

In line with the policy of bringing services closer to the people, in December 2022 the Quezon City Government acquired a 3-storey property with a total floor area of 969 sq. m. in Barangay San Antonio to serve as its District 1 Action Center. This facility is planned for renovation, adding a 4th level to accommodate all the important services needed by constituents from the 1st district.

Preparing for Disaster

As the Quezon City Government plans ahead and prepares for natural disasters, especially the probable earthquake at the West Valley Fault called "The Big One", the construction of a 5-storey Evacuation Center

at Barangay Bagong Silangan plays a vital role in disaster risk reduction and management. Completed on August 1, 2023, it is the City's second Permanent Evacuation Center, after the one in Fairview. With a gross floor area of 2,163 square meters, the Center has three floors dedicated for evacuation accommodation, public restrooms, a covered court, laundry area, drying area, and storage room. The building is equipped with a closed-circuit television system and a roof deck rainwater harvesting system. During Typhoons Egay and Falcon in July 2023, the Evacuation Center catered to a total of 937 families with 3,025 individuals. As of June 30, the city has identified a total of 565 locations consisting of covered courts, multipurpose halls, open spaces, and barangay halls that are converted to evacuation sites in emergencies.

Managing Floods

The Philippines is prone to climate change and has experienced extreme weather events due to its location near the Pacific Ocean, with flooding as one of the major challenges. To prepare for flood disasters, the City constructed 4,000 meters of retaining walls and flood-control structures in the past year, with 1,031 meters completed in 2022. To manage surface runoffs, the Quezon City Government maintains 119 rainwater harvesting systems with a maximum capacity of 570 m³ located in public schools. Furthermore, the city is proposing for the construction of 138 detention basins with a maximum capacity 201,000 m³. 10 detention basins underneath basketball courts will commence implementation this year, with the rest are targeted for the coming years.

Formulating the Drainage Master Plan

The Drainage Master Plan (DMP) covers all 142 barangays and seeks to develop and select the best solutions necessary for drainage and flood management in Quezon City. Since June 2019, the DMP Technical Working Group (TWG) has convened 20 times with the City's project partners from the University of the Philippines Resilience Institute through bi-monthly meetings.

As of June 2023, the following have been accomplished by the TWG:

- Completed Area-Specific Assessment Report (Phase I)
- Completed Preliminary Drainage Master Plan (Phase I)
- Mapped out Outfall or Tapping Points within the City
- Data Management System
- Submitted Area-Specific Assessment Report (Phase II)
- Conducted Investment Programming Workshop to QC DRRM Council and TWG members
- Submission of Draft Drainage Master Plan for Phases I and II

Prioritizing Pedestrians

In an effort to make Quezon City greener and more walkable, improvements to the city's parks and

pedestrian network have been implemented. An example is the development of Alley 44, a reclaimed alley in Barangay UP Village, inaugurated in January 2023, which now provides direct pedestrian access from Malinis Street to Maginhawa Street, and serves as a pocket park in that area. For the Quezon City's Green Open Reclaimed Areas (GORA) Lane Project, as of May 9, 2023, the GORA East with a total of 3.4 km has been completed for both Southbound and Northbound, adding to the existing 5.39 km of GORA Lanes within Quezon City. More GORA Lanes and reclaimed alley projects are planned for implementation in the coming years. In 2022, the City Government completed 14 parks infrastructure projects, and 7 more in 2023, as of July.



Parks Infrastructure Projects Summary
(January 2020 to July 2023)

Project Type	Year Completed				Ongoing
	2020	2021	2022	2023	
Community Parks	7	16	10	6	4
Linear Parks	1	3	2	-	-
Pocket Parks	-	11	1	-	-
GORA Lanes	-	3	-	-	1
Pedestrian Alleys	-	-	1	-	-
Green Walls / Vertical Gardens	2	1	-	-	-
Monuments / Shrines	-	3	-	1	-
Others*	-	-	-	-	5
	10	37	14	7	10

Source: Parks Development and Administration Department
*Includes projects that are not part of the list of parks under PDAD's maintenance

Preserving History

To celebrate, promote, and conserve Quezon City's rich history, the City Government continuously develops, improves, and maintains historical sites which include shrines and monuments. One of these developments is the improvement of the Tandang Sora Shrine, which was originally constructed in 2005, and completed rehabilitation in May 2023. Located at Melchora Aquino Street, Banlat Road, Barangay Tandang Sora, the National Shrine commemorates the bravery and sacrifices of Melchora Aquino de Ramos, also known as "Tandang Sora", a Spanish Era revolutionary heroine. The scope of the renovation included the rehabilitation of the sculpture by artist Abdulmari "Toym" L. Imao, construction of a 2-storey multi-purpose area which serves as a museum, and improvement of landscaping, walkways, and perimeter fence, among others. The site is located where she lived and where her remains currently lie. As part of the City's Katipunan Heritage Trail, the redevelopment not only helps promote the City's rich historical tourism but also imparts knowledge while sparking curiosity and engagement in preserving history.

Evaluating Public Parks and Open Spaces

In line with the City's vision and role beyond its borders as the "Green Lung of the Metropolis", the Quezon City Government continues to evaluate and recover its parks and open spaces. The city regularly updates its data on the number and status of existing parks and open spaces, which is essential for planning purposes in order to achieve the goal of doubling the number of parks by 2030. As of June 2023, Quezon City has a total of 319 public parks and open spaces, 232 of which are developed, while 87 are undeveloped.

Summary of City-owned Parks and Open Spaces in Quezon City* (as of June 2023)			
District	Developed	Undeveloped	Total
District 1	34	37	71
District 2	13	5	18
District 3	35	8	43
District 4	32	21	53
District 5	66	11	77
District 6	52	5	57
TOTAL	232	87	319

Source: Parks Development and Administration Department (PDAD)
 * Numbers have been revised from the previous Annual Report as PDAD has undertaken a verification of existing parks and open spaces



Upgrading Footbridges for Safety and Accessibility

As part of Quezon City's urban revitalization initiative, the City Government is actively improving, upgrading and redeveloping footbridges within its borders to increase safety and accessibility for QCitizens. In partnership with EcoBridges, 10 footbridges were rehabilitated in 2022 and 2 more in 2023, consisting of structural repairs, repainting works, installation of roofs, greening, bike ramps, lighting, and CCTVs. Around 60 footbridges were inspected, with recommendations for repair and rehabilitation. Greening, lighting, wayfinding signages, environmental monitoring, including other information for public administrative, educative and communications purposes will also be installed in the footbridges.

Illuminating the City

In line with the Quezon City Integrated Energy Efficient Street Lighting Program which aims to fully illuminate Quezon City's public streets and roads by 2030, the Quezon City government added 500 city-maintained streetlights in various locations from July 1, 2022 to June 30, 2023. In addition, a total of 31,059 repairs were performed on non-operational streetlights, while 353 streetlights with dilapidated or damaged posts were replaced, and 10 footbridges were installed with footbridge lights.



Inventory of Streetlights in Quezon City (as of June 2023)							
Type of Streetlight	District I	District II	District III	District IV	District V	District VI	Total
Meralco-Pole Mounted	5,970	2,921	3,337	4,789	5,917	3,989	26,923
City-maintained							
LED	4,332	3,117	3,081	6,929	5,613	4,512	27,584
Non-LED	128	66	331	103	36	49	713
Total (City-maintained)	4,460	3,183	3,412	7,032	5,649	4,561	28,297
TOTAL	10,430	6,104	6,749	11,821	11,566	8,550	55,220

Source: Task Force Streetlights

Achieving Good Health & Hygiene

In line with the City's goal of ensuring all Quezon City public schools have drinking fountains, Project Drink 72, a synergy project by the Quezon City Government, Metropolitan Waterworks and Sewerage System, and Manila Water, initiated the installation of its second batch of refrigerated drinking fountains. This project aims to enhance the health and hydration needs of our students, teachers, and staff in 72 public schools covered by Manila Water. As part of the project, hygiene kits, drinking kits with water tumblers, and Happy Meal toys were also handed to the school community. A concurrent effort is likewise being undertaken by the City for public schools covered by Maynilad. As of June 2023, 75 of the 158 public schools in the city have drinking fountains installed.

With the return of face-to-face classes in public

schools, the Quezon City Government and Manila Water launched the Water Asset Installation and Rehabilitation Project for learning institutions under Manila Water Foundation's Lingap Eskwela Program. This project aims to strengthen access to water supply and sanitation facilities and to achieve good health and hygiene of our students. Inaugurated at Tandang Sora Elementary School, this project rehabilitated existing water tanks and booster pumps and pipelayed separate distribution lines.

Ensuring Quality Education for All

The Quezon City Government is dedicated to providing high-quality free education for everyone and continues to build essential infrastructure that will benefit QCitizens. Completed in July 2023, the new 7-storey Academic Building at the Quezon City University (QCU) consists of 30 classrooms and a library, enabling

QCU to offer more programs and accommodate more students. It also has a rainwater collection system for non-potable water usage. Furthermore, from 2020-2023, the city has rehabilitated 101 schools and day care centers, of which 55 were completed from July 2022 to June 2023. These achievements are testimonies of the City's goal to produce outstanding and exemplary students who can be future leaders of our city and our nation.



Enhancing Connectivity and Online Access

As part of the Community WiFi project of the Quezon City Government in partnership with Globe Telecom, a total of 4,037 access points in 816 different sites including schools, parks, malls, barangay halls, hospitals, health centers, and other public places have been installed, providing QCitizens with one-hour free WiFi per day. Completed in October 2022, this project helps support the City Government's digitalization of its services and transactions.

Building for the Next Generation

To provide efficient and effective services for QCitizens, the Quezon City Government has been continuously constructing and rehabilitating various infrastructure projects in the city. From January 2020 to October 2023, the Quezon City Government allocated close to Php23 billion across 1,062 projects.

Consolidated Data on City Infrastructure Projects (January 2020 to October 2023)					
Project Type	Year Completed*				Ongoing
	2020	2021	2022	2023	
Vertical					
Health Centers & Hospitals	16	67	22	28	6
Schools	50	67	56	51	14
City Government Facilities	21	26	11	30	21
Barangay Community Facilities	14	20	11	18	23
Housing	3	7	1	3	5
Parks, Recreation & Sports	10	28	14	7	11
Protective Services (Police Station, Fire Station, Jail)	1	5	2	4	4
Other Buildings and Structures**	7	13	8	18	11
Horizontal					
Roads and Bridges	48	101	52	40	33
Slope Protection and Flood Control Structures	16	18	8	7	5
TOTAL	186	352	185	206	133

Source: Department of Engineering, Parks Development and Administration Department, and City Architect Department

*Counted based on when the project was completed as indicated under the Certificate of Completion

**Includes columbarium, crematorium, land development, waiting sheds, etc.

VI.E INSTITUTIONAL DEVELOPMENT

DEVELOPMENT



Sustaining Good Governance

The Quezon City Government continued to set the bar high as the Commission on Audit, in its 2022 Annual Audit Report, issued an “Unqualified Opinion” to the City for the third consecutive year, signifying that the City’s financial statements were prepared, in all material respects, in accordance with the applicable financial reporting framework. This provides confidence that public funds were properly utilized on various city programs and projects.

This was made possible through the collective efforts of the various Departments and Offices of the Quezon City Government, particularly the Office of the City Mayor, City Accounting Department, City Treasurer’s Office, City General Services Department, Procurement Department, and the Internal Audit Service.

Streamlining the Procurement Process

To ensure the timely delivery of goods and services necessary for the City’s day-to-day functions, the City

Government streamlined its procurement process through the conduct of Early Procurement Activities. For 2023, 54 projects were successfully awarded during the early procurement period conducted the prior year.

These include Security Services, Janitorial Services, QC Bus Augmentation Program, Food Supplies for the City’s Residential Care Facilities, Jails and Government-owned Hospitals, Various Medical Supplies for the Hospitals, Collection of Special Waste and Disposal Services, Fleet Card System; and Various Preventive Maintenances.

Obtaining Savings on Bid Out Projects

To facilitate the implementation of relevant projects, the City Government bid out 647 goods and services and 77 infrastructure projects in 2022, and 944 goods and services and 105 infrastructure projects as of August 2023. Approved Budget for Contract (ABC) totaled Php 22 billion with savings amounting to Php 130 million.

Procurement Summary				
Particulars	Goods and Services		Infrastructure and Consultancy Services	Total
	Public Bidding	Alternative Mode of Procurement		
2022				
Total No. of Bid Out Projects	321	326	77	724
Total ABC Amount (in Php)	5,803,082,479	313,447,642	717,296,975	6,833,827,097
Total Contract Amount (in Php)	5,769,560,764	302,455,302	715,793,232	6,787,809,298
Savings (in Php)	33,521,715	10,992,340	1,503,743	46,017,798
2023 (as of August)				
Total No. of Bid Out Projects	680	264	105	1,049
Total ABC Amount (in Php)	11,407,402,005	678,124,536	3,178,575,624	15,264,102,166
Total Contract Amount (in Php)	11,331,980,411	667,973,537	3,176,296,097	15,176,250,045
Savings (in Php)	75,421,594	10,150,999	2,279,527	87,852,121

Source: Procurement Department

Ensuring Responsible Fund Utilization

To appropriate government funds only for feasible projects, the City Government monitored projects that are economically or technically not feasible or are significantly behind completion dates. From 2022 to June 2023, the committee terminated 16 contracts, saving over Php 67 million. The termination of these contracts demonstrates the city's commitment to good governance through responsible use of public funds.

Contracts Terminated			
Particulars	2022	2023 (as of August)	Total
No. of Contracts	9	7	16
Total Contract Amount (in Php)	250,049,070	36,209,479	286,258,549
Contract Amount Paid (in Php)	217,624,070	768,035	218,392,105
Savings (in Php)	32,425,000	35,441,444	67,866,444

Source: Procurement Department



Bringing Services Closer

The District Action Offices continued to operate across 6 districts of the city, serving as Mini City Halls, bringing services closer for easier accessibility and immediate response. From 2022 to July 2023, 1,032,723 citizens availed of the various services at these offices.

The District Action Offices also conducted caravans with services brought even closer to communities of specific barangays. Services for health, social welfare, education, employment, and QC ID, among others, were included. From 2022 to July 2023, a total of 355 caravans were conducted with 350,161 QCitizens availing of services.

Service Count for District Action Office Frontline Services*			
Office	2022	2023 (as of July)	Total
D1	102,234	51,892	154,126
D2	153,904	62,851	216,755
D3	44,465	91,334	135,799
D4	101,042	53,279	154,321
D5	167,108	82,971	250,079
D6	83,554	38,089	121,643
TOTAL	652,307	380,416	1,032,723

Source: District Action Offices
 *Includes frontline services provided by the City Civil Registry Department, City Treasurer's Office, City Veterinary Department, Department of Building Official, Housing and Community Development and Resettlement Department, Office for the Senior Citizens' Affairs, Office of the Vice Mayor, Person with Disability Affairs Office, Public Employment Services Office, Quezon City Bangsamoro Affairs Service, Quezon City Youth Development Office, Social Services Development Department

Departments/Offices Available in District Action Offices (as of July 2023)						
Department/Office	D1	D2	D3	D4	D5	D6
Botika ng Lungsod Quezon (Pharmacy)	✓	✓	✓	✓	✓	✓
Business Permits and Licensing Department	✓	✓	✓		✓	
City Civil Registry Department	✓	✓	✓	✓	✓	
City Engineering Department				✓	✓	
City Treasurer's Office		✓	✓	✓	✓	
City Veterinary Department	✓			✓	✓	✓
Community-Based Drug Rehabilitation Program			✓		✓	
Department of Building Official	✓	✓	✓	✓	✓	✓
Department of Sanitation and Cleanup Works of QC					✓	
Department of Public Order and Safety	✓	✓				
Gender and Development Office					✓	
Housing and Community Development and Resettlement Department		✓	✓	✓	✓	✓
Office for the Senior Citizens' Affairs	✓	✓	✓	✓	✓	✓
Office of the Vice Mayor	✓	✓	✓	✓	✓	✓
Person with Disability Affairs Office	✓	✓	✓	✓	✓	✓
Public Employment Services Office	✓	✓	✓	✓	✓	✓
Parks Development and Administration					✓	
QC ID (Processing and Issuance)	✓	✓	✓	✓	✓	✓
Quezon City Anti-Drug Abuse Advisory Council	✓	✓	✓	✓	✓	✓
Quezon City Bangsamoro Affairs Office	✓	✓	✓	✓	✓	✓
Quezon City Disaster and Risk Reduction Management Office	✓		✓	✓	✓	
Quezon City Drug Treatment and Rehabilitation Center			✓	✓	✓	
Quezon City Youth Development Office	✓	✓		✓	✓	
Social Services Development Department	✓	✓	✓	✓	✓	✓
Task Force Disiplina					✓	
Task Force Streetlighting	✓		✓	✓	✓	
Transport and Traffic Management Department	✓	✓			✓	
Tricycle Regulatory Unit					✓	

Source: District Action Offices

Service Count for District Action Office Caravans*				
Office	2022	2023 (as of July)	Total Clients Served	Total Caravans
D1	35,761	13,818	49,579	44
D2	32,167	30,061	62,228	47
D3	14,556	26,258	40,814	52
D4	48,029	24,487	72,516	67
D5	22,434	21,763	44,197	46
D6	47,380	33,447	80,827	99
TOTAL	200,327	149,834	350,161	355

Source: District Action Offices

*Each may provide any of the following services: QC ID Application for Residents, Solo Parents, Senior Citizens, and Persons with Disability, Application for Financial Assistance, DSWD Social Pension, Socialized Housing Program, Scholarship, Employment Facilitation, Youth Organization Registration, Free Medicine, Anti-Rabies Vaccination for Dogs, Micro chipping, Medical & Dental Consultation, Common Laboratory Tests, Nutrition Counselling, and Vaccination (COVID-19, Pneumococcal & Anti-Flu)

Acquiring Lands for Future Projects: Land Banking Program

In preparation for future programs and projects, the City continues to acquire parcels of land in strategic locations within the city intended for infrastructure and community facilities such as housing, schools, health centers, barangay halls, and other structures for public purposes.

From 2022 to June 2023, the City Government acquired thirty-three (33) lots, including two buildings, with an aggregate area of 142,027 sqm and a total acquisition cost of Php 509.88 million. Of these, lots were allotted for the provision of barangay halls, Drug Treatment and Rehabilitation Center, District 1 Action Office, and other social infrastructures. Another sixteen (16) parcels covering 100,341 sqm and valued at Php 646.95 million are partially paid and currently in the process of full acquisition.

Acquired Properties (as of June 2023)				
Project or Purpose	Barangay	District	No. of Lots	Total Area (in sqm)
Fully Acquired Properties				
Barangay Hall (lot and improvement)	Damayang Lagi	4	1	60
District 1 Action Office (lot with 3-storey building)	Paraiso	1	1	401
Socialized Housing	Apolonio Samson	6	1	1,298
	Bagbag	5	12	1,896
	Baesa	6	2	26,149
	Bagong Silangan	2	9	90,675
	Matandang Balara	3	1	2,000
	Payatas	2	5	19,148
Drug Treatment and Rehabilitation Center	Payatas	2	1	400
Total			33	142,027
Partially Acquired Properties (with 50% downpayment)				
Barangay Hall	East Kamias	3	2	140
	Quirino 2-C	3	1	205
District 6 Hospital	Tandang Sora	6	1	5,000
PCDF	Payatas	2	5	4,023
	Payatas	2	1	435
Socialized Housing	Baesa	6	1	5,000
	Payatas	2	1	69,748
	Payatas	2	1	13,941
Drug Treatment and Rehabilitation Center	Payatas	2	2	800
Various Barangay Facilities	Bagbag	5	1	1,049
Total			16	100,341

Source: City Planning and Development Department

Listening to Citizens

The Helpline 122 Contact Center continued to be an avenue for QCitizens to raise their concerns and report emergent situations in need of rapid response. The City operates and maintains a 24/7 two-way Integrated Radio Communication Network Service with all action units, including the Quezon City Police District, Bureau of Fire Protection, Medical Responders, Traffic Management, Barangay-Based Radio Stations, and Barangay Health Emergency Response Teams, for more coordinated responses on day-to-day operations and during times of calamity and emergency situations. The City also has a helpdesk for complaints and queries on public services where citizens can send an email to helpdesk@quezoncity.gov.ph. In 2022, the

City received a record 203,249 requests for assistance, driven significantly by Covid-19 concerns. As of June 2023, the City has already received 47,567.



Number of QCitizen's Request for Assistance on Emergencies and Other Concerns				
INCIDENT CATEGORY	2020	2021	2022	2023 (as of June 30)
Emergency Incidence				
Police Assistance	123	172	472	436
Fire Incidents	263	-	296	305
Medical Emergencies	1298	1007	1567	667
Road Accidents (EMS & TVI Only)	1,677	1,799	1,564	2,385
Flooded Area	44	5	29	1
Mental Health Issues/Concerns	-	-	16	60
Total Emergency	3,405	2,983	3,944	3,854
Non-Emergency Incidence				
Public Information (Inquiries, Others)	3,339	43,979	90,396	35,797
Complaints/Assistance	161	16,082	15,298	3,785
Covid-19 Concerns*	4,649	36,002	92,905	3,881
Financial Assistance	-	333	189	-
Service Request	13	-	433	58
Traffic Situation	112	12,344	63	168
VAWC	-	-	21	24
Total Non-Emergency	8,274	108,740	199,305	43,713
TOTAL	11,679	111,723	203,249	47,567

Source: QCitizen Services Department
 *QC CESU WFH, QC122 Protektado Viber, Vaccine Certificate

Gauging Client Satisfaction

To effectively measure client satisfaction with the city's public service delivery, the Client Satisfaction Measurement (CSM) Survey was established. The survey serves as a feedback mechanism, gathering client's thoughts on the quality of service delivery. The questionnaire measures clients' experience in terms of processing time and steps to complete the transaction, requirements needed and the associated fees, as well as the hospitality of the staff. Results of the survey are collected and analyzed to determine which services are to be commended or which need improvement.

Out of 5,298 respondents, 94 percent were satisfied with the quality of the city's service, while 4 percent reported dissatisfaction, and 2 percent remained undecided. With the city's commitment to enhance and improve service quality, these findings are taken into consideration with the city undertaking measures to ensure that all citizens are completely satisfied.

Quezon City Client Satisfaction Rating (January - June 2023)			
	SATISFIED	UNSATISFIED	UNDECIDED
5,298 Respondents	94%	4%	2%

Source: QCitizen Services Department

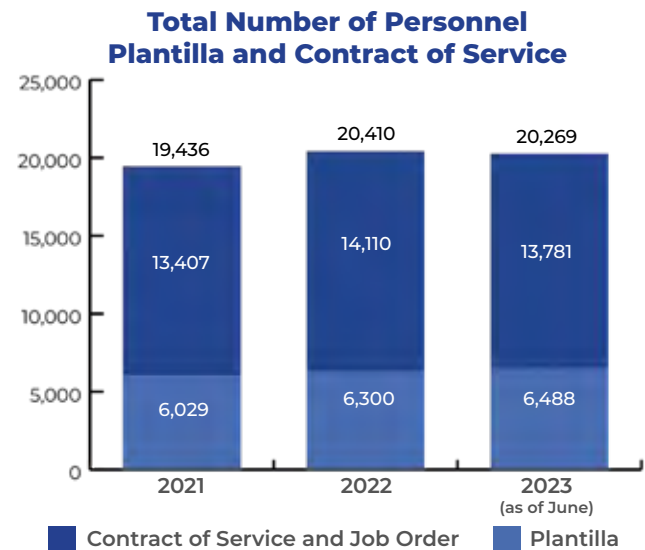
Providing Job Security and Promoting Professionalism

As part of Mayor Belmonte's pledge on the professionalization of the workforce, promotion based on merit, and job security for employees in the Quezon City Government, the Human Resource Management Department conducted regular Personnel Selection Board meetings, totaling 18 from January 2022 to June 2023.

To further strengthen the workforce, the City Government also continues to hire Contract of Service and Job Order personnel to augment its workforce, enabling the City to provide quality service to citizens. As of June 30, 2023, the city has total personnel of 20,269 of which 6,488 are plantilla employees. The gender distribution of the personnel complements remains to be balanced, in line with gender equality at the workplace.

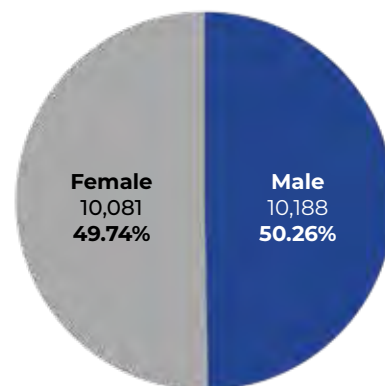
Number of Issued Appointments		
Type of Appointment	2022	2023 (as of June)
Promotion	292	99
Original	406	172
Reappointment	28	3
Re-employment	11	11
Transfer	0	4
Total Issued Appointments	737	289

Source: Human Resource Management Department



Source: Human Resource Management Department

Gender Distribution 2023



Source: Human Resource Management Department

Summary of Personnel Complement				
Category	Gender	2021 (as of December)	2022 (as of December)	2023 (as of June)
Plantilla				
Executive and Legislative	Male	3,202	3,309	3,414
	Female	2,827	2,991	3,074
	Total	6,029	6,300	6,488
Contract of Service and Job Order				
Executive	Male	5,380	5,642	5,396
	Female	4,743	5,225	5,111
	Total	10,123	10,867	10,507
Legislative	Male	1,302	1,344	1,378
	Female	1,982	1,899	1,896
	Total	3,284	3,243	3,274
Total		19,436	20,410	20,269

Source: Human Resource Management Department

Enabling Continuous Learning and Development

With the goals of strategically bridging competency gaps and fostering a culture of continuous learning and professional development of the Quezon City workforce, the Learning and Development (L&D) Program was established, facilitating the growth of 5,918 participants since 2022, who completed a wide range of targeted training sessions.

Operating via the streamlined Human Resource Management Department online platform, a diverse array of online and in-person training sessions, workshops, and seminars aligned with the specific needs of various offices with emphasis on Mission-Critical Competencies within core, organizational, and leadership domains.

As one of the most comprehensive training programs in all LGUs, notable courses conducted under this initiative include High Impact Call Handling, Coaching and Mentoring, Policies and Procedures in Recruitment and Selection, Updates in Leave Laws, Overview of Philippine Legal Framework, Department Strategic Planning Orientation, and many others.

Nurturing the Leaders of Tomorrow

The Quezon City Internship Program has rapidly evolved into a transformative initiative, fostering a strong bridge between academic learning and real-world experience for young individuals. Since the start of implementation in 2022, around 405 interns from various schools and courses were screened and evaluated then assigned to different departments and offices. During their internship ranging from 80 to 600 hours, the interns did real work relevant to their degree courses and career interests, and contributed meaningfully to the city's operations, gaining firsthand experience in a professional setting.

The program established strong ties with leading active universities including Quezon City University, University of Santo Tomas, Eulogio “Amang” Rodriguez Institute of Science and Technology, and Polytechnic University of the Philippines. This collaboration not only enriches the interns' experiences but also enhances the academic-community partnership while fostering youth empowerment, skills enhancement, and community engagement.

Honoring Excellence

Recognizing the significance of acknowledging and rewarding exemplary behavior and performances of personnel, the Quezon City Government established the “Proud to be QCG” awards program. It aims to honor accomplishments and excellence of employees to further increase their productivity and engagement, enhance personnel satisfaction and enjoyment of work, and motivate career and self-development.

Since its implementation last March 2023, a total of 262 employees were awarded in the various award categories:

No. of Awardees for the “Proud to be QCG” Awards Program March 2023 - August 2023	
Award Category	No. of Awardees
Individual Awards	
Bayani Ka! Award	3
Career and Self-Development Award	179
Dedication to Duty Above Self Award	28
QC Exemplar Award	25
QC Honesty Exemplar Award	2
Unsung Heroes Award	15
Group Awards	
Healthy Food Consumption Award	3
QC Inclusivity Champion for Persons with Disabilities Award	4
QC Rainbow Award	3
Total	262

Source : Human Resource Management Department

Among the notable awardees was the late Jeffrey R. Antolin, who served as a Traffic Enforcer in the Traffic and Transport Management Department. His Bayani Ka! Award served as a posthumous award after he tragically lost his life in the performance of his duty while heroically saving a pedestrian from a wayward truck. The first QC Honesty Exemplar Award was presented to Jackylou D. Prietos, a lady guard assigned

at the Amoranto Arena Basketball Court Stadium, who discovered a sling bag containing Php 350,000 in cash and a bankbook with a deposit of Php 437,000.

Rationalizing Offices of the Quezon City Government

To make the bureaucracy of the Quezon City Government more effective and responsive, organizational development interventions were performed. The Disaster Risk Reduction and Management Office had its organizational structure redesigned with temporary roles transitioned to permanent positions, increasing the plantilla positions, and subsequently strengthening the accountability and authority of its officers and personnel over the coordination and supervision of demanding day-to-day operations. Similarly, the Gender and Development (GAD) Office was also rationalized. By way of this intervention, the GAD Office and its functions were institutionalized with the newly established plantilla positions of its officers, making the work of GAD mainstream across the City. Indeed, these and other structural improvements have contributed to more efficient service delivery.

Empowering Civil Society Organizations

A plurality of voices ensures representation for all sectors. As an advocate of shared governance, the city empowers and encourages the participation of Non-Government and People’s Organizations in the planning, implementation and monitoring of various programs and projects of the city through the institutionalization of the People’s Council and their representation in the City Development Council and other Local Special Bodies.

The Quezon City Government actively campaigned for the registration and accreditation of existing NGOs/POs in the city. To date, there are 4,437 accredited Civil Society Organizations (CSOs) which further exceeded the number of accreditation in the previous years. This is a clear manifestation of the city’s adherence to good governance through community participation.

No. of Accredited Organizations		
July 2016 - June 2019	July 2019 - June 2022	July 2022 - Present
1,693	2,232	4,437

Source : Barangay Community and Relations Department

Building Capacities for Barangay and Community Leaders

To ensure the delivery of efficient and effective services to the people, the Barangay Community and Relations Department regularly conducted capacity building activities for barangay officials and accredited Civil Society Organizations (CSOs) in the city.

Training and Seminars Conducted for Barangay-Based Institutions and Civil Society Organizations 2022 - 2023 (as of March)	
Trainings or Seminars	No. of Attendees
Barangay-based Institutions Seminar	1,846 barangay officials and CSO members
Barangay Tanod Skills Enhancement Training	3,124 barangay peace and safety officers
Establishment of CSO Network for Peace & Order	4,012 participants from the solo parent, women, urban poor, homeowners' association sectors
Values Formation Training for Community Leaders	887 accredited CSOs
Convention: A Path to Unification & Reconciliation	216 accredited CSOs, from the professional, academe, labor, religious, social justice & peace & order sectors
Training for Lupon Tagapamayapa Members	1,115 lupon tagapamayapa members
Training for Barangay Officials on Financial Management & Accountability, Inventory & Disposal of Fixed & Movable Assets	395 punong barangays and barangay treasurers
Enhancement Training & Updating of Crafted Barangay Development Plan For The Barangays of Quezon City	1,137 members of the Barangay Development Council

Source: Barangay Community and Relations Department

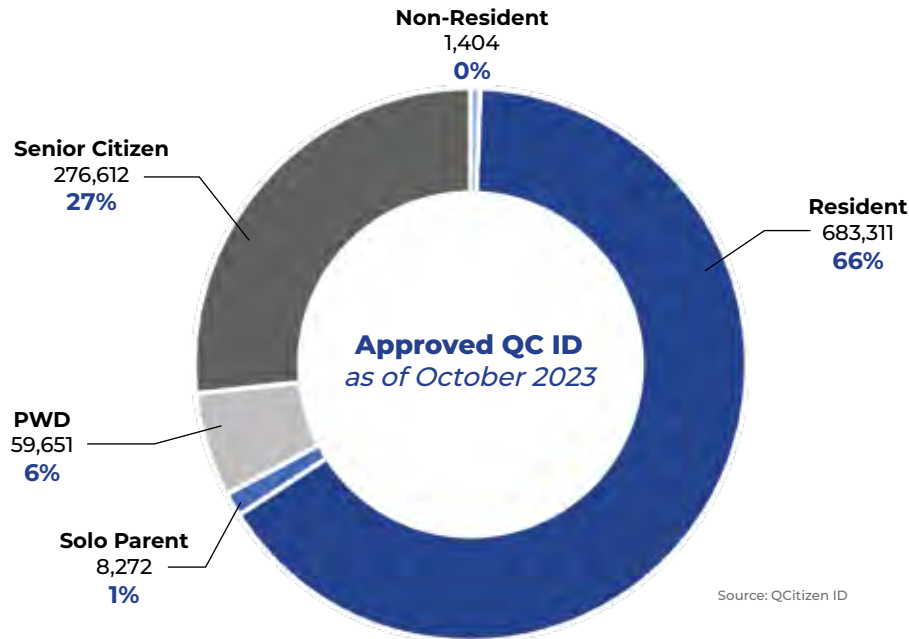
Setting the Standard: Quezon City as a Model LGU

With the consistent achievements and exemplary programs of Quezon City, the city serves as a model for other local governments that aim to enhance, streamline processes, and provide accessible services to the people. Quezon City was visited by over 60 Local Government Units (LGUs), and organizations in 2022 and in the first half of 2023. These included provinces, cities, municipalities, national government agencies, and universities.

The systems to improve efficiency, effectiveness, and user-friendly experience for entrepreneurs, fostering a conducive environment for business growth and development in the city, continue to be basis of learning for other Local Government Units. The benchmarking exercises enabled other LGUs to continuously improve, leading to enhanced public services, cost savings, and a stronger foundation for future technological advancements and governance standards. Through collaboration and analysis, participants share valuable insights, implement proven strategies, and foster innovation across the involved entities.

Enhancing the Value of the QCitizen ID

The QCitizen ID (QCID), the City's unified ID, continues to provide added value to residents through its integration with more QC services, making service delivery more efficient and effective. These include most of the City's social services, public library services, Pangkabuhayang QC, Scholarship Program, Alagang QC, and the Health Information System, among others. Through partnerships with private enterprises such as SM Store, Ayala Malls, and Mcdonald's, etc., QCID now offers even more benefits, serving as a discount and privilege card with partner establishments. As of October 2023, over 1 million citizens have been granted a QCID.



Hearing the People

The City Government organized a series of the Homeowners’ Association (HOA) Forums in 2023. City officials and representatives reported updates and discussed matters of significance to homeowners, such as on stray dogs and cats, animal care and disease control, repair and maintenance of parks and playgrounds, development and rehabilitation of roads and drainage, the ongoing implementation of the Community-Based Monitoring System (CBMS), and District Action Office services, among others. The fora were attended by 852 HOA presidents and representatives across the six (6) districts of the city. This served as an avenue for residents to voice issues and concerns within their community. Some 318 concerns were raised during the events and the City Government is actively addressing these issues, 114 of which have already been resolved.

Establishing Sister-City Partnerships

In line with the city’s initiative of forming global partnerships, Quezon City and Israel’s city of Rishon officially became sister-cities, confirmed through a ceremonial signing of the Memorandum of Agreement by City Mayor Joy Belmonte and Mayor Raz Kinstlich in May 2023. The sister-city partnership with Daly City in California, USA, also known as California’s Filipino town, was also renewed in July 2023. A Daly City - Quezon City Mile Marker was unveiled as a commemorative symbol of “Sisterhood and Friendship” of both cities.

As for local sister-cities, a renewal of partnership was made with General Santos City in 2022, aiming to revitalize the existing sister-city relationship first entered into in 1994.

Sister-city partnerships allow both cities to form connections that are economically beneficial to their communities through cultural and network exchange. Currently, Quezon City has 13 international and 12 local sister-city partnerships.

Rolling Out the Community-Based Monitoring System

The Quezon City Government, in partnership with the Philippine Statistics Authority (PSA), rolled out the Community-Based Monitoring System (CBMS), starting on July 3, 2023 in District 1. A total of 257 field personnel were initially deployed to strategically cover each household for data gathering. 367 newly trained field personnel will eventually be assigned to other barangays until the entire city is covered.

The CBMS is a standardized technology-based data collection system which aims to generate and disaggregate up-to-date socio-economic household data. This data will serve as the basis in formulating government programs and policies geared towards poverty alleviation and economic development. A key feature of the operation is the use of internet-based devices or tablets for real-time submission of collected data to the PSA system for processing.

Modernizing the Asset Management System

In an unprecedented effort to more effectively manage its assets, the City Government began the implementation of an Enterprise Asset Management System in 2023, which aims to modernize and update the database of all city-owned assets, including supplies, movable and fixed assets. Through the Quezon City Asset Management Task Force, spearheaded by the General Services Department, standards are being established to institute a disciplined, uniform and streamlined inventory and accounting process compliant with government rules and regulations. The online system allows immediate availability and accessibility of vital inventory and asset data for more timely decision making, and provides much needed interconnectivity of offices for prompt completion of transactions.

Keeping QCitizens Informed and Up-to-date

To provide right and just information for all QCitizens, the Public Affairs and Information Services Department developed and disseminated 137 press articles, 503 videos and audiovisual presentations, 2,170 art cards, 3,850 Facebook posts, and 3 newsletters from June 2022 to June 2023.

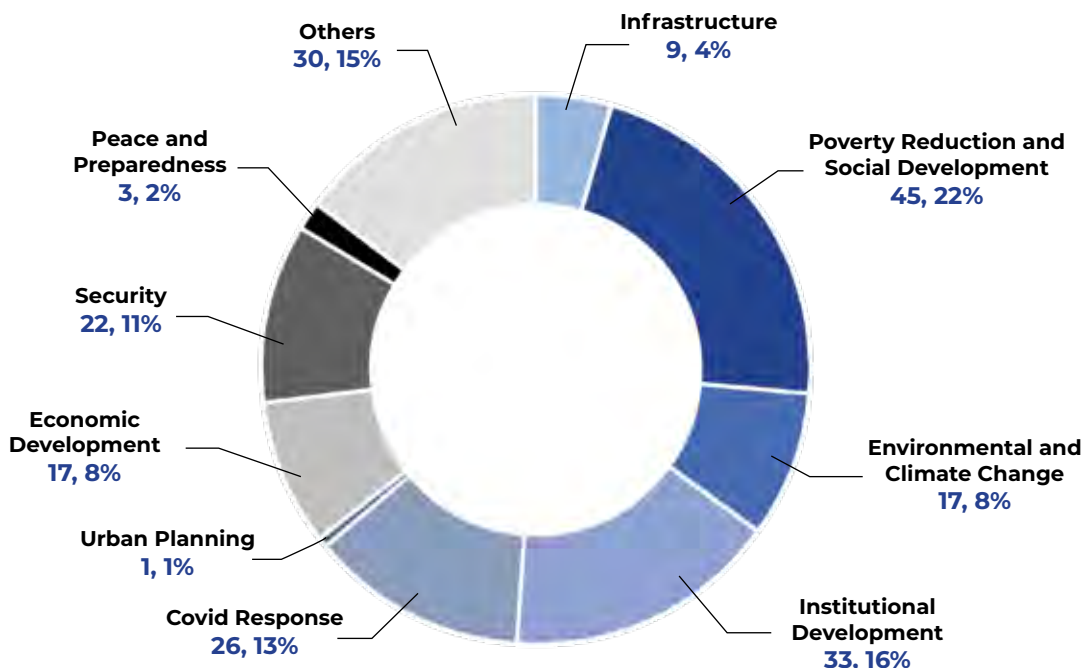
These efforts bore fruit as evidenced by the traction gained by all the official social media accounts of the City Government. As of July 2023, the QC Government Facebook Page (@QC Government) has 883,257 followers; Twitter/X account (@QCGov) has 40,099 followers; Tiktok account (@quezoncitygovt) has 1,108 followers; and YouTube channel (@QuezonCityGovernment) has 1,170 subscribers.

In 2023, the city also launched the People’s Corner—a portal where QCitizens can raise their concerns. The three sections of the People’s Corner are as follows:

- QCitizen Watch – where citizens can send their complaints or reports on erring private establishments
- QCitizen Action – where citizens can report questionable government transactions and processes, including erring government officials
- Freedom of Information (FOI) – where citizens can request documents that are deemed public in nature

Recognizing the mandate and importance of the FOI, the local government made significant improvements to ensure that all requests are answered and adequately documented.

Press Releases and Articles Disseminated to Media Partners and Posted Online January 2022 - June 2023



Source: Public Affairs and Information Services Department

Awarding the Matino at Mahusay: The Barangay Seal of Good Housekeeping

To encourage all barangays in aspiring for excellence, aggressively scaling up interventions, and motivating equally competent barangay leaders towards good governance, the City Government conducted the “Barangay Seal of Good Housekeeping”, which evaluates governance levels of each barangay.

The assessment is based on 8 areas: Financial & Institutional Development, Social Services, Disaster Preparedness, Health Services, Peace & Order and Public Safety, Anti – Drug Programs, Business Friendliness and Competitiveness, Legislative Services, and Environmental Management. Barangay winners are recognized and awarded with incentives during the QC Barangay Day Celebration. Major winners for 2022 are Barangays Commonwealth and Batasan Hills as Hall of Fame Awardee and Dangal ng Lungsod Awardee respectively.

Awardees of Barangay Seal of Good Housekeeping 2022	
Award Categories	Barangay Awardees
Best in Legislative Services	Culiat, Immaculate Concepcion, Novaliches Proper, Greater Lagro, Damar, Salvacion, Silangan, Sta. Lucia, Del Monte, Pansol
Best in Barangay Ease of Doing Business	Nagkaisang Nayon, White Plains, Capri, Holy Spirit, Mariana, Culiat, Philam, Dona Imelda, Lourdes, Maharlika
Innovator of Best Practice	Kaunlaran, Holy Spirit, Immaculate Concepcion, Kamuning, Talayan Horseshoe, North Fairview, Sacred Heart, Talipapa, Novaliches Proper
Best in Road Clearing	Immaculate Concepcion, Quirino 2a, San Isidro Galas, Central, Greater Lagro, Talayan, Ugong Norte, Damayan, Holy Spirit, St. Peter
Best in Covid-19 Response	Bagumbayan, Greater Lagro, Milagrosa, Pansol, Sacred Heart, UP Campus, Roxas, Bungad, Del Monte, Manresa, Paligsahan, San Isidro Galas, Sta. Teresita, Talayan
Best in BHERT Functionality	Holy Spirit, Milagrosa, Bagumbayan, Pansol, LagingHanda, Valencia, Pasong Tamo, Blue Ridge B, Central, Culiat, Libis, Project 6
Best in BBIs	Holy Spirit, Novaliches Proper
Best in Nutrition	North Fairview, Novaliches Proper
Good Financial Housekeeping	Tandang Sora, Damar, Horseshoe, Mangga, North Fairview, Sta. Monica, Escopa II, Lourdes, San Agustin, Bayanihan

Source: Barangay Community and Relations Department





VII.

FINANCIAL HIGHLIGHTS

VII. FINANCIAL HIGHLIGHTS

Intensifying Tax Collections and Effective Spending

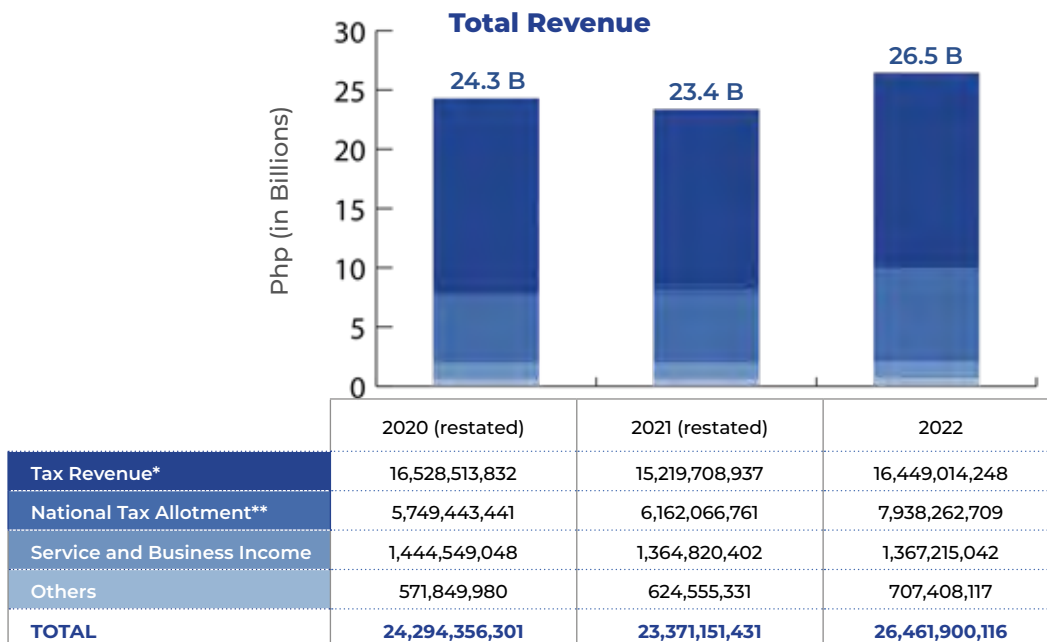
The Quezon City Government has intensified its efforts to collect taxes and optimize expenditures through various policy directives and digitalization initiatives. Modernizing and streamlining the City’s services is testament to Mayor Joy Belmonte’s commitment to implementing best practices and technological innovations. In 2022, the enhanced tax collection resulted in the City’s highest ever Revenue from Local Sources of Php 21.6 billion; this despite the reduction in the total number of registered businesses in the city resulting from the pandemic. Total Revenue of Php 26.5 billion was also at its highest, supported in part by increased National Tax Allotment. Quezon City was previously hailed by the Bureau of Local Government Finance as “Local Revenue Generation Hall of Fame” after the City consistently ranked first in tax collection among cities nationwide since 2018.

Consequently, the City has efficiently spent its funds for essential public services including healthcare, education, social services, and infrastructure. Operating expenses in 2022 amounted to Php 25.4 billion, or Php 3.3 billion lower than the prior year due primarily to the reduction in social amelioration fund expenditures. The City ended 2022 with a robust Cash Position of Php 15.5 billion. While lower than prior years,

this is due to the City Government’s deliberate decision to draw from reserves to cushion constituents still recovering post-pandemic. Serving as the backbone of responsible fiscal policies is the steadfast dedication to good governance of Mayor Joy Belmonte, ensuring taxpayers’ money were managed with integrity and prudence to maintain public trust.

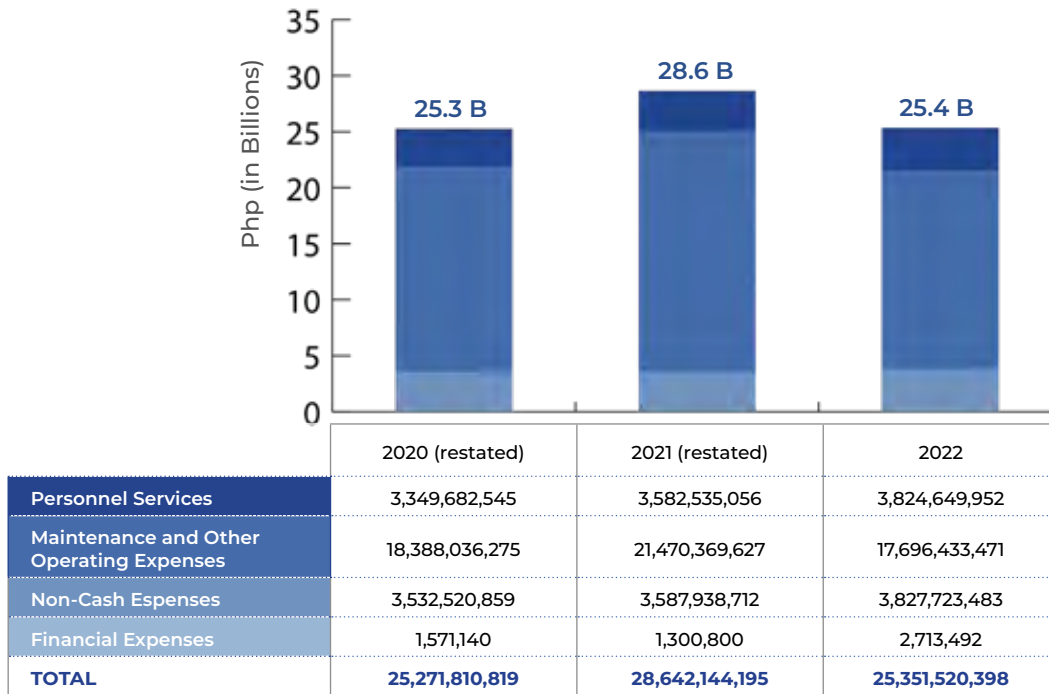
Prioritizing Social, Economic, and Personnel Services

The approved initial 2023 Budget of Php 33.5 billion was the highest in the City’s history, which was further increased to Php 35.1 billion through a Supplemental Budget passed in August 2023, topping the previous record set last year, as inflation continued to exert pressure on the administration. This unwavering financial commitment signified great confidence in Mayor Joy Belmonte’s thrust in priority areas such as Social Services which the City has consistently allocated the bulk of its funding at Php 17.2 billion or 49%. Economic Services, on the other hand, increased by 21% to Php 4.4 billion as the City renewed its focus on infrastructure. Personnel Services also increased by 26% or Php 1.6 billion, driven by the primarily by the implementation of the fourth tranche of R.A. No. 11466 or the Salary Standardization Law of 2019.



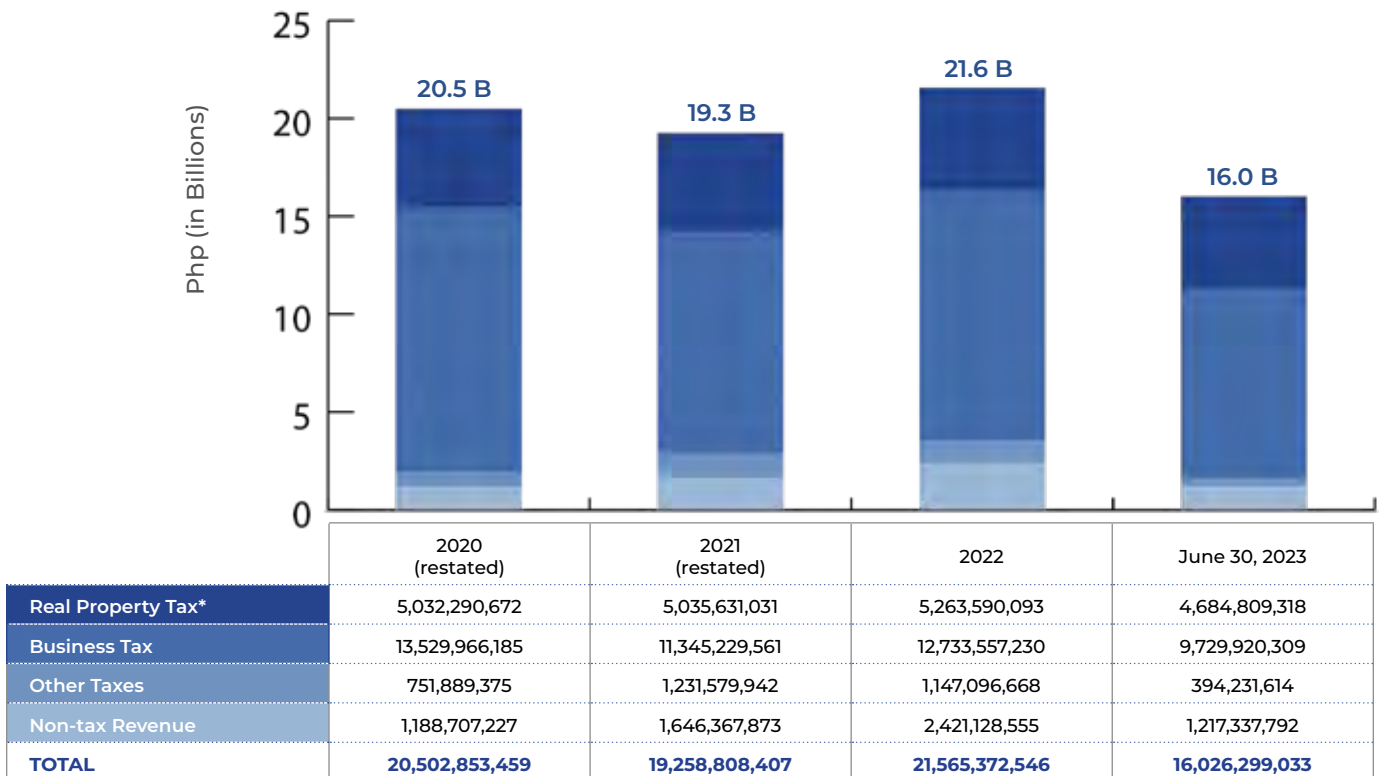
Source: 2021 and 2022 Commission on Audit Annual Audit Report
 *Excludes RPT-Barangay Share
 **Prior to 2022, the nomenclature was Internal Revenue Allotment

Total Operating Expenses



Source: 2021 and 2022 Commission on Audit Annual Audit Report

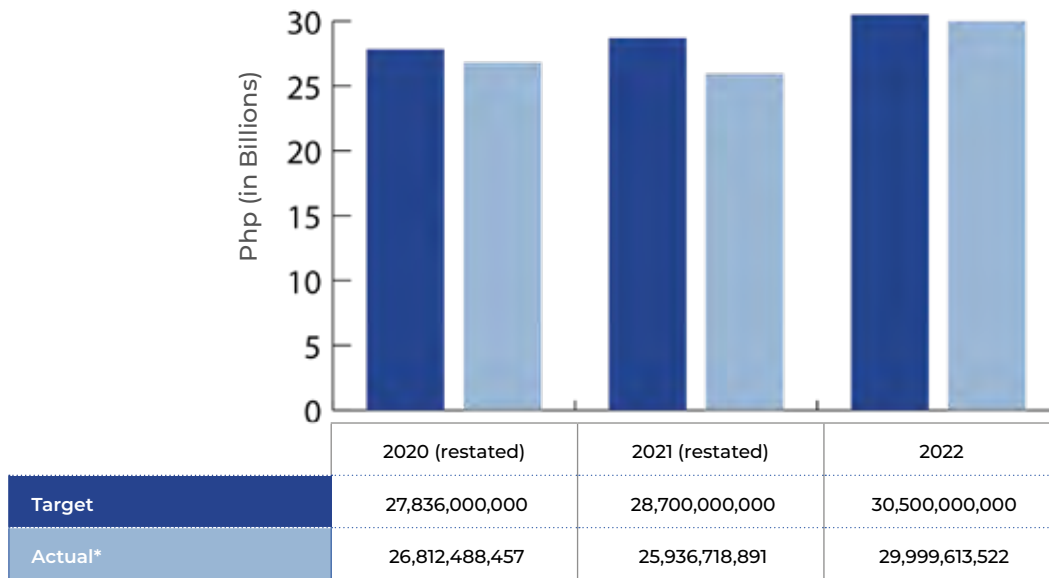
Revenue from Local Sources



Source: City Treasurer's Office

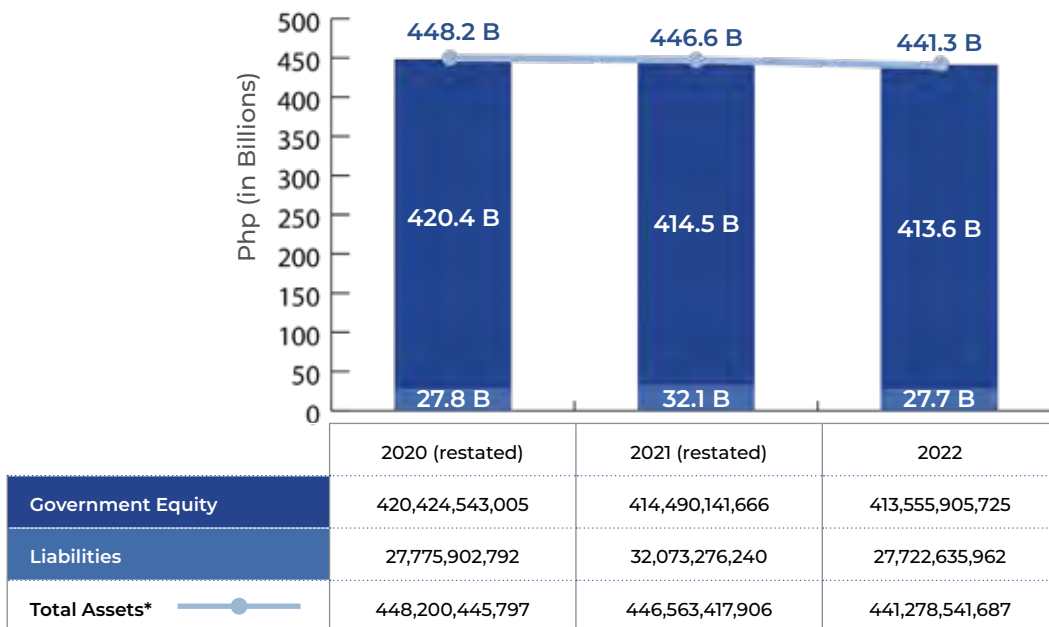
*Includes Special Education Fund, RPT-Barangay Share, and pre-payments

Actual Collection vs Target General Fund Budget



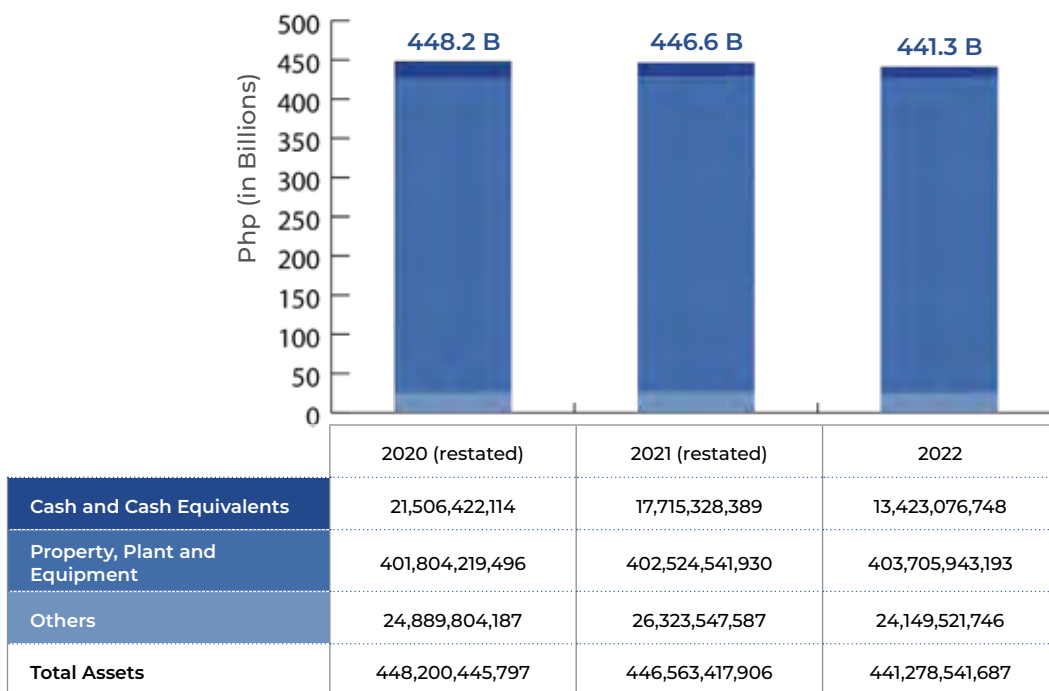
Source: City Treasurer's Office
 *Includes Special Education Fund, RPT-Barangay Share, National Tax Allotment and Beginning Balance

Assets, Liabilities, Government Equity



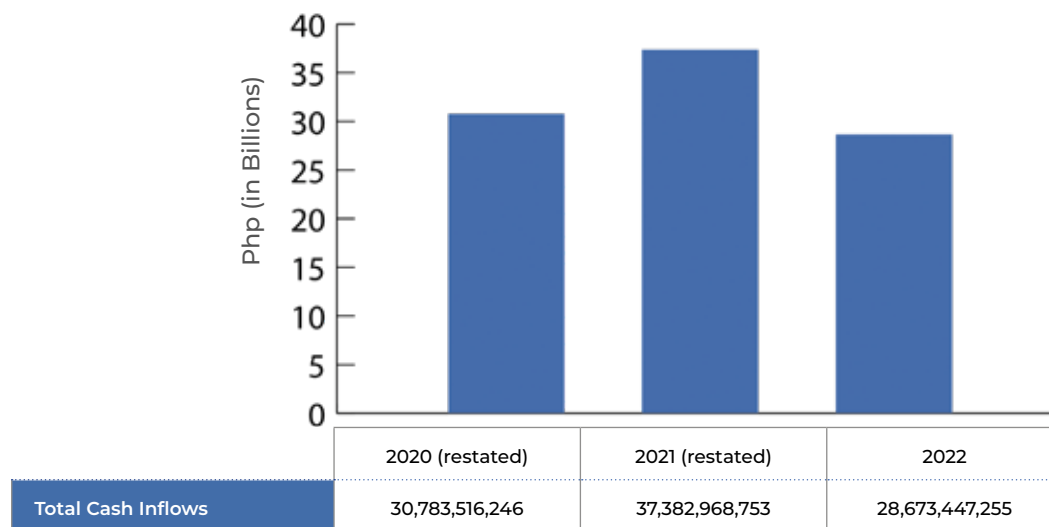
Source: 2021 and 2022 Commission on Audit Annual Audit Report
 *Decrease in 2022 due primarily to reduction in cash and cash equivalents and receivables

Assets



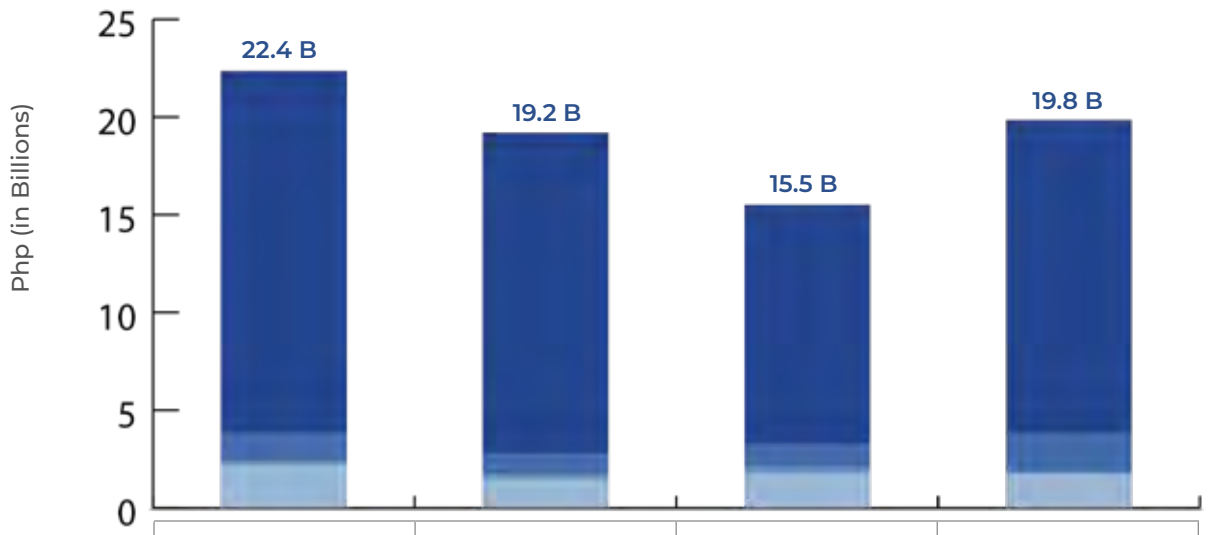
Source: 2021 and 2022 Commission on Audit Annual Audit Report

Cash Inflows from Operating Activities



Source: 2021 and 2022 Commission on Audit Annual Audit Report

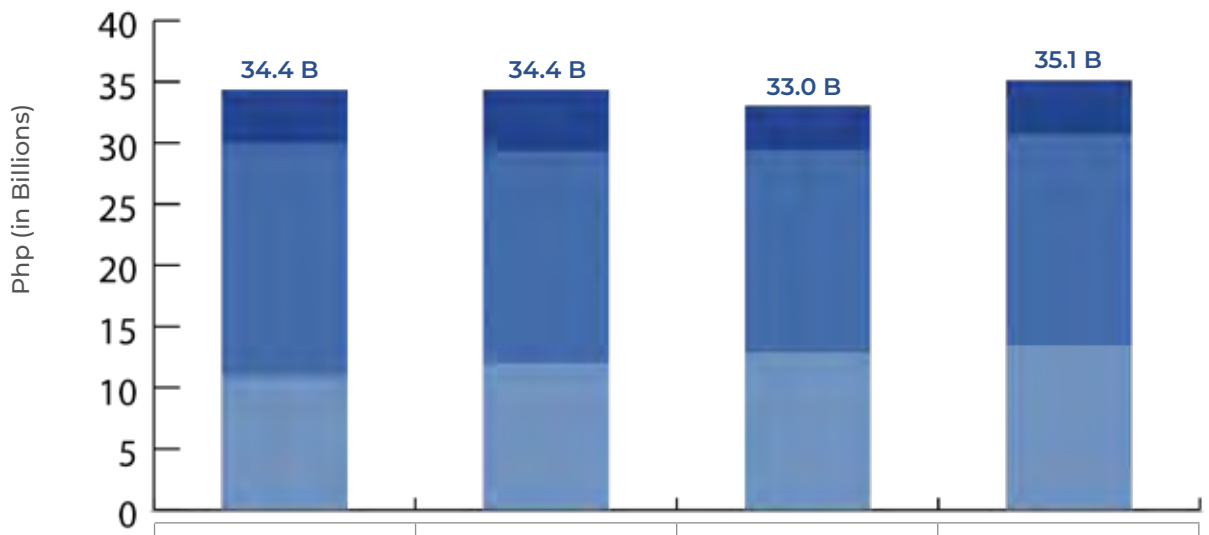
Cash Position



	December 2020	December 2021	December 2022	June 2023
General Fund	18,516,480,780	16,418,181,967	12,263,398,681	16,036,503,336
Special Education Fund	1,458,718,868	1,074,783,135	1,187,137,225	1,941,736,660
Barangay Trust Fund	192,374,476	233,697,917	292,555,363	143,711,372
Other Trust Funds	2,185,095,063	1,476,020,462	1,773,658,298	1,719,940,070
Total	22,352,669,187	19,202,683,481	15,516,749,567	19,841,891,438

Source: City Treasurer's Office

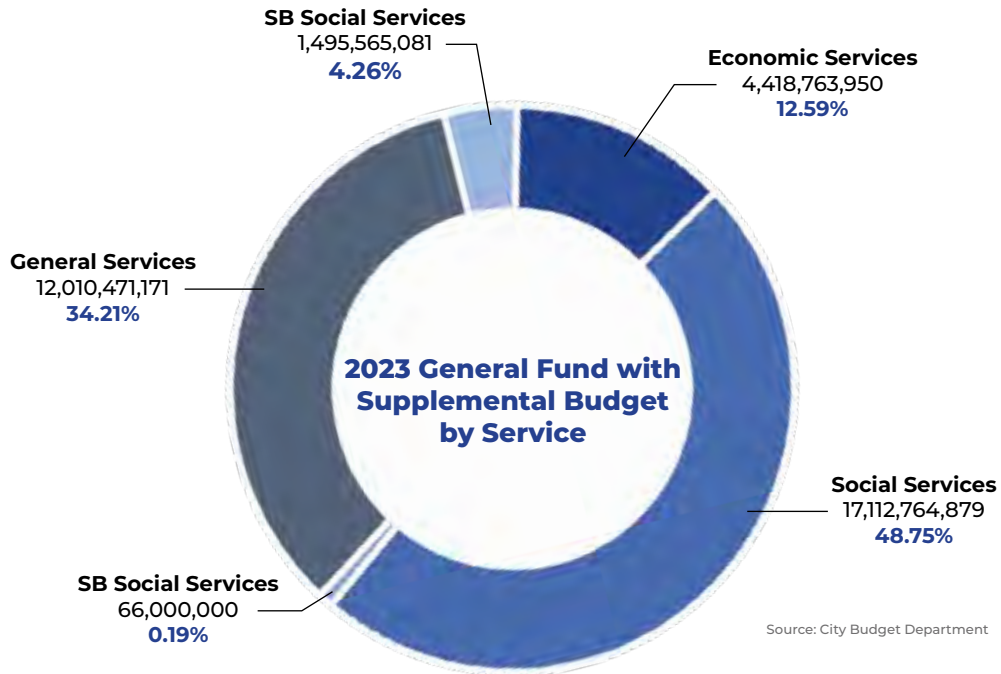
General Fund Budget* by Service



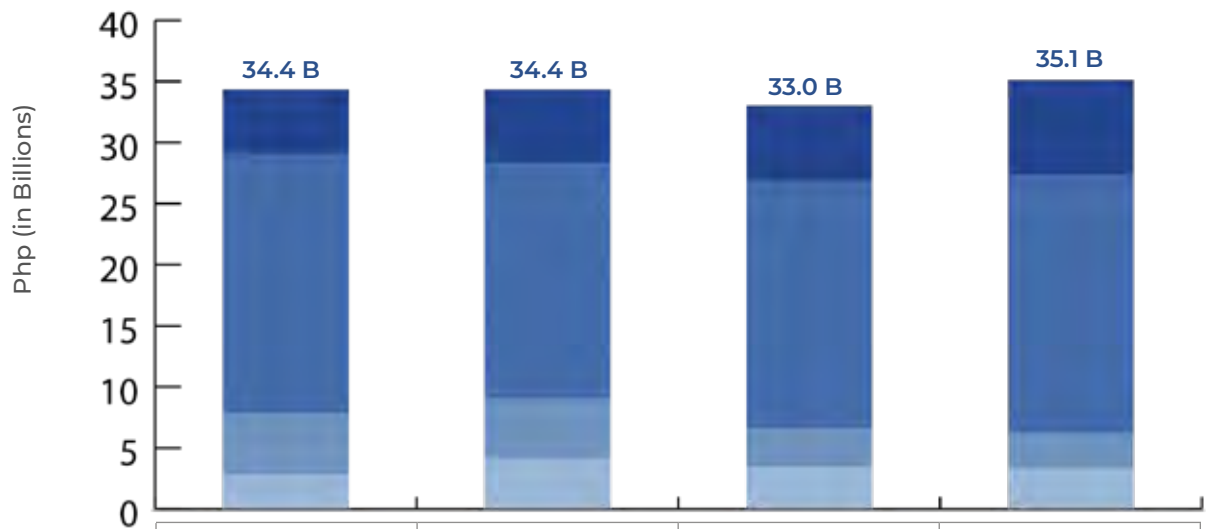
	2020	2021	2022	2023
Economic Services	4,530,154,060	5,060,417,306	3,651,098,865	4,418,763,950
Social Services	18,916,954,692	17,294,966,641	16,537,575,700	17,178,764,879
General Services	10,906,137,267	12,001,049,578	12,844,340,371	13,506,036,252
Total	34,353,246,019	34,356,433,525	33,033,014,936	35,103,565,081

Source: City Budget Department

*General Fund Budget includes Supplemental Budgets passed during the year



General Fund Budget* by Account Class



	2020	2021	2022	2023
Personnel Services (PS)	5,331,648,393	5,972,034,881	6,128,358,212	7,701,205,229
Maintenance and Other Operating Expenses (MOOE)	21,226,957,696	19,353,665,555	20,283,850,495	21,160,719,062
Property, Plant and Equipment (PPE)	4,955,122,420	4,887,437,204	3,167,968,296	2,954,017,022
Statutory and Mandatory Obligations (SMO)	2,839,517,510	4,143,296,085	3,452,837,933	3,287,623,768
Total	34,353,246,019	34,356,433,725	33,033,014,936	35,103,565,081

Source: City Budget Department
 *General Fund Budget includes Supplemental Budgets passed during the year

Ensuring All City-owned Properties are Accounted for

As a commitment to good governance, the Quezon City Government’s General Services Department (GSD) conducts annual physical inventory of all assets, movable and fixed. City records are continuously being updated as new information arises.

Movable Assets. As of June 30, 2023, the inventory of movable assets monitored by GSD amounted to an estimated Php 17.74 billion, increasing by Php 3.24 billion or 22.34% from Php 14.50 billion on December 31, 2021. The increase was driven by the procurement of Computer Software, Information & Communication Technology Equipment, Medical Equipment, Furniture & Fixtures, Motor Vehicles, Military, Police

& Security Equipment, Disaster Response & Rescue Equipment, and among others.

Fixed Assets. Inventory of City-owned buildings, facilities and other structures are accounted as vertical fixed assets. As of December 31, 2022, GSD’s record lists a total of 5,540 units of buildings and other structures owned by the City Government. The increase in the number of units was attributed to the construction of new buildings. Additionally, the City Government owns a total of 4,112 lots with an approximate total area of 7.24 million sqm. The increase in the number of lots is due primarily to the recording of additional roads, alleys, and open spaces of Quezon City Housing Projects.

Inventory of Buildings, Other Facilities & Structures (Number of Units)			
Classification	December 2020	December 2021	December 2022
Office Buildings	1,180	1,221	1,345
School Buildings	870	875	935
Sports Facilities	769	767	747
Health Facilities	109	115	126
Market & Flea Markets	11	10	14
Other Structures	2,189	2,208	2,373
Total	5,128	5,196	5,540

Source: General Services Department

Inventory of City-owned Land			
Particulars	December 2020	December 2021	December 2022
Number of Lots	3,689	3,947	4,112
Number of Transfer Certificate of Title	1,364	1,573	1,751
Total Area (in sqm)	6,966,002	7,257,752	7,242,390

Source: General Services Department







VIII.

EXECUTIVE REPORT

VIII. EXECUTIVE REPORT

From July 1 2022 to June 30 2023, Mayor Joy Belmonte issued 65 Executive Orders, 17 Memorandum Circulars, and 358 Officer Orders. Below are the highlights of some of the key Executive Orders passed during the time period.



Human and Social Services

E.O. No. 19 S-2022

Creating the Local Inter-Agency Committee (LIAC) for Waterways and Dangers Areas.

Created in order to provide the overall direction, facilitate the formulation of policies and implementation of the comprehensive program to address the plight of informal settler families (ISFs) in waterways and danger areas.

E.O. No. 41 S-2022

An Order Creating the Quezon City Inter-Agency Task Force for the Special Protection of Street Children and Child Laborers, Otherwise Referred to as "Task Force Sampaguita (TFS)".

Created to strengthen collaboration on measures through strategic partnerships and intense advocacy and action at all levels while improving access for the disadvantaged children to the available and necessary city programs and services.

E.O. No. 42 S-2022

Creation of a Technical Working Group (TWG) on Fire Prevention and Mitigation, and its Secretariat.

Organized to formulate mitigation measures to protect the lives of the city's people and to prevent damage to properties caused by natural or man-made calamities particularly from fires and to identify fire-prone areas.

E.O. No. 50 S-2022

Creating the Quezon City Task Force Project Aurora: Unified CCTV Command System.

Created to ensure the safety and security of the citizens through the maintenance of peace, order and public safety throughout Quezon City.

E.O. No. 11 S-2023

Reconstituting and Reorganizing the Literacy Coordinating Council (LCC) of Quezon City.

Republic Act No. 10122, also known as the "An Act Strengthening the LCC by Designating the Department of Education (DepEd) as the Lead Agency for Basic Literacy and Continuing Education and for Other Purposes" was created to promote literacy and continuing education in the country. Administrative Order No. 324 S-1997 mandated all local government units to adopt the LCC to develop policies and programs or projects related to literacy.

E.O. No. 12 S-2023

Creating a Technical Working Group (TWG) for Earthquake Resiliency in Quezon City.

Created as part of the City's commitment to strengthen resilience against earthquakes and ensure public safety, government and business continuity, and security of the people. The TWG shall create policy framework protocols and prepare for and respond to earthquakes and to pass immediate and long-term measures to reduce risks and vulnerabilities of communities.

E.O. No. 16 S-2023

Creating the Local Inter-Agency Committee (LIAC) to Provide an Overall Direction for the Relocation and Resettlement of Informal Settler Families (ISFs) who are Considered Underprivileged and Homeless Citizens under Republic Act No. 7279.

Serves as a coordinating body involved in the process of relocating and resettling ISFs to provide an overall direction and streamline efforts towards sustainable and organized relocation initiatives. The LIAC can enhance the coordination, efficiency, and effectiveness of the city's efforts, leading to more successful and sustainable outcomes for the families involved and the community as a whole.

E.O. No. 17 S-2023***Creation of the Quezon City Tutoring Service Provider Screening Committee.***

Created as part of the city's efforts to implement a tutoring program with the goal of reducing the number of non-readers and non-numerates in select grade levels. The committee will ensure to methodically identify and certify private tutoring service providers who can hire and train competent tutors as well as oversee the program's effective and efficient operations.

E.O. No. 18 S-2023***An Order Adopting the Amended Implementing Rules and Regulations (IRR) of Batas Pambansa Bilang 344 otherwise known as "Accessibility Law", Creating the Access Audit Task Force, and Providing Functions thereof.***

Enacted to promote the rights and welfare of PWDs by mandating accessibility features in buildings, facilities, and transportation services. The city created an Access Audit Task Force to strengthen the enforcement and implementation of the accessibility provisions outlined in BP 344.

E.O. No. 19 S-2023***Declaring November 22 as "Araw ng Pagtula".***

Republic Act No. 7160 mandates every LGU to preserve and enrich Filipino Culture. The declaration of "Araw ng Pagtula" is a manifestation of the city's commitment to preserving and promoting the literary heritage and artistic expressions of its people.

E.O. No. 20 S-2023***An Order Designating the Public Employment Service Office (PESO) as the Interim Secretariat of the Informal Economy Development Council (IEDC).***

A significant step taken by the city to address the needs and concerns of workers in the informal economy sector. This designation aims to streamline efforts, coordination, and support for the development and empowerment of workers engaged in informal economic activities.

E.O. No. 22 S-2023***Creating the Pharmacy and Therapeutics Committee (PTC) of Quezon City.***

Created to address all issues, policies, and guidelines concerning the selection, distribution, and use of medicines within the city. By having the Committee in place, the city can strengthen its capacity to regulate the sale and distribution of quality medicines and promote the responsible use of pharmaceuticals. The committee's collaboration with national government agencies helps ensure that the city's pharmaceutical policies align with broader national health objectives and standards.

**Economic Development****E.O. No. 44 S-2022 and E.O. No. 50-A S-2023*****Reorganizing the Quezon City Task Force on Urban Revitalization.***

Created to align the city's efforts with Sustainable Development Goal 8 (SDG 8) of the United Nations which focuses on promoting sustained, inclusive, and sustainable economic growth, full and productive employment, and decent work for all. By reorganizing the task force, the city aims to revitalize its urban areas to create opportunities for economic growth, generate decent employment, and promote sustainable development within the city.

E.O. No. 52 S-2022***Creation of "OPLAN SHIELD" Task Force.***

Created to regulate establishments such as bars, night clubs, resto bars and other establishments engaged in the unregulated dispensation of liquor and other intoxicating drinks during the Christmas Season and to prevent the improper conduct and harmful behavior of consumers.

E.O. No. 53 S-2022***Reconstituting the Organizing Committee for the Chinese New Year Celebration.***

Created to ensure that the guidelines and program for the Chinese New Year celebrations in Quezon City is implemented.

E.O. No. 5 S-2023***Creation of the Quezon City Mobile Network Connectivity Technical Working Group (TWG) and the Secretariat.***

The city government launched Project Cyber City in response to the country's growing demand for digital services, with the goal of enhancing the delivery of those services by utilizing city-owned lands to support the development and expansion of telecommunication structures. The project's implementation will be supported and supervised by the creation of a TWG.

E.O. No. 13 S-2023***Creating and Constituting the Organizing Committee for the La Loma Lechon Festival.***

Considering the invaluable contribution of the Lechoneros community to revenue and employment generation, the La Loma Lechon Festival is celebrated on the 3rd Sunday of May. During the festival, various activities and events are organized to showcase the country's culinary heritage and highlight the importance of lechon in Filipino culture and celebrations. The Organizing Committee for the La Loma Lechon Festival was constituted to coordinate the implementation of the celebration.

E.O. No. 14 S-2023***Creating and Constituting the Quezon City's 84th Foundation Day Steering Committee and 2023 Manuel L. Quezon Gawad Parangal Selection Board.***

The City celebrates its Founding Anniversary annually with meaningful and fitting ceremonies and celebration. To ensure a smooth and successful celebration of the 84th Founding Anniversary of the City, this Committee was created to prepare, coordinate and initiate a synchronized series of events and activities.

**Environment and Climate Change****E.O. No. 4 S-2023*****Creating the Air Quality Management Technical Working Group (TWG).***

A TWG was created composed of City Government Departments and Offices, to develop, operationalize and implement the Quezon City Air Quality Management Plan (QC AQMP). This is part of the city's collective efforts to achieve its clean air objectives as mandated by national laws and to comply with the city's international commitments.

E.O. No. 6 S-2023***Establishing the Technical Working Group (TWG) for the Quezon City Green Awards.***

The Green Awards is a program to recognize all organizations and institutions in Quezon City that advocate, implement disaster risk reduction and management, climate change adaptation and humanitarian assistance programs. A TWG was established in order to formulate the Green Awards' guidelines, rules and regulations.

E.O. No. 15 S-2023***Designating the Quezon City Energy Conservation Officers, Creating the Energy Efficiency and Conservation Technical Working Group and Assigning an Energy Efficiency and Conservation Focal Person per Department/Office.***

The Republic Act No. 11285, also known as the "Energy Efficiency and Conservation Act," was enacted to promote and institutionalize energy efficiency and conservation measures in the country. The act requires local government units to designate Energy Efficiency and Conservation Officers, develop and submit the Local Energy Efficiency and Conservation Plan to the Department of Energy (DOE), and submit various related reports.



Infrastructure

E.O. No. 45 S-2022

Guidelines on the Implementation of City Ordinance SP-2939, S-2020, "Ordinance Requiring All National Government Agencies, Offices and Government Corporations to Coordinate with the Quezon City Government All Project Planning and Implementation to be Introduced, Rolled Out or Implemented within Quezon City".

Provides rules and procedures for the implementation of City Ordinance SP-2939, S-2020 which seeks to strengthen and improve intergovernmental coordination on all projects to be implemented in Quezon City, to avoid duplication, conflict in use of site, planning and budget efficiency.

E.O. No. 55 S-2022

Creation of a TaskForce on Quezon City Public School Classrooms.

Created to conduct relevant research and analysis to determine classroom gaps and opportunities and ensure these are included in the plans, programs, activities, policies and legislations of the City, recommend solutions, strategies and interventions to ensure conducive learning environment and develop, coordinate, implement and monitor initiatives for improved learning outcomes.

E.O. No. 7 S-2023

Creating the Urban Planning and Design Committee, its Technical Working Group (TWG) and the Secretariat.

Created to ensure the preservation of cultural heritage is integrated into the fabric of economic development. This will not only enrich the quality of life for residents, but also enhance the attractiveness of the city for visitors, fostering tourism and economic development while maintaining a strong sense of identity and continuity with the past.



Institutional Development

In conjunction with the start of Mayor Joy Belmonte's 2nd term in July 2022, a number of Executive Orders were issued reconstituting various Local Special Bodies and reorganizing committees including **E.O. No. 20 S-2022 Peace and Order Council**, **E.O. No. 21 S-2022 Quezon City Legislative-Executive Development Advisory Council (LEDAC) and Its Executive-Legislative Agenda (ELA) - Capacity Development (CapDev) Agenda Management Team**, **E.O. No. 22 S-2022 Gender and Development (GAD) Council**, **E.O. No. 23 S-2022 Local Housing Board**, **E.O. No. 25 S-2022 CART-EODB**, **E.O. No. 26 S-2022 Quezon City Disaster Risk Reduction and Management Council (QCDRRMC)**, **E.O. No. 27 S-2022 Quezon City Local School Board**, **E.O. No. 34 S-2022, Quezon City Council for the Protection of Children**, and **E.O. No. 40 S-2022 Quezon City Health Board**, among others.

E.O. No. 35 S-2022

Creating The Committee on Accreditation, Selection and Monitoring Of Civil Society Organizations, Private Sectors and Similar Aggrupations in Quezon City.

The Local Government Code of 1991 provides that local government units shall promote the establishment and operation of People's (POs) and Non-Governmental Organizations (NGOs) / Civil Society Organizations (CSOs) to become active partners in the pursuit of local autonomy. In light of this, the Committee was created to institutionalize and strengthen the constitutional and codal provisions to encourage continuous people's support and meaningful participation in the development of the city.

E.O. No. 46 S-2022

Creating the Local Public Financial Management (PFM) Team of the Quezon City Government.

Created to ensure the widest application of the DBM prescribed Public Financial Management Assessment Tool for Local Government Units as a means of institutionalizing governance reforms through the timely PFM assessments and PFM improvement planning exercises.

E.O. No. 48 S-2022 and E.O No. 9 S-2023

Reconstituting and Reorganizing the Membership of the City Development Council (CDC) Pursuant to Republic Act No. 7160.

Republic Act 7160 or the Local Government Code of 1991 provides for the constitution and organization of the CDC in line with the national policy of encouraging local government units to evolve local development plans pursuant to existing laws, executive orders and other related issuances. The CDC ensures that local development plans are well-grounded, feasible, and contribute to the overall progress and well-being of the city

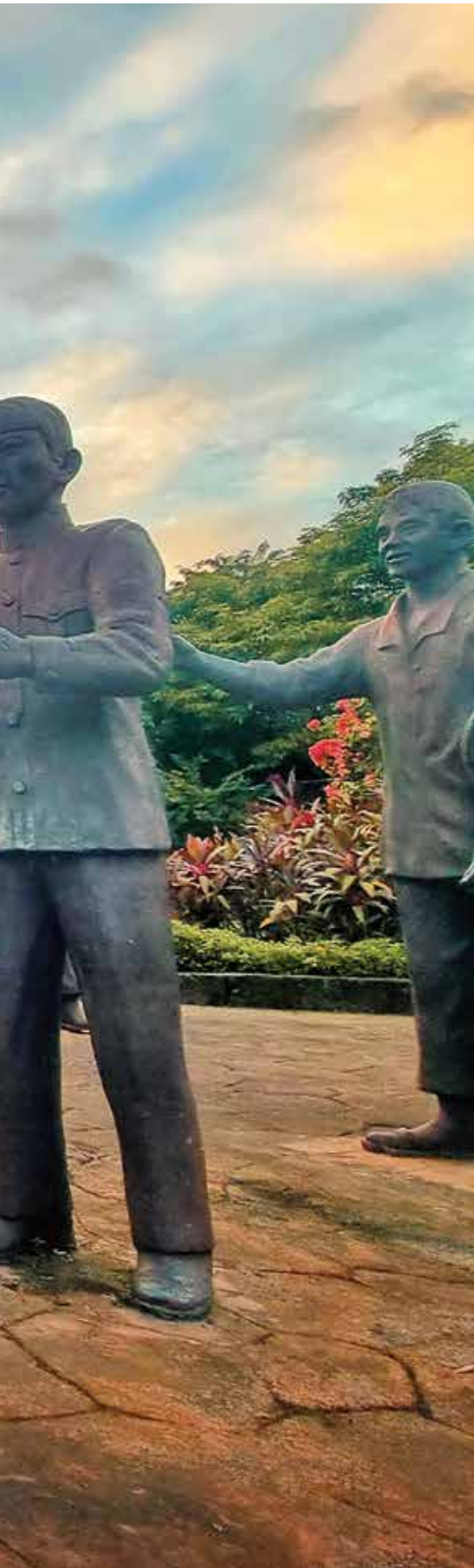
E.O. No. 21 S-2023

Quezon City Sister City Advisory Council.

Created to enhance the city's international relationships and partnerships with other cities. With multiple national and international sister city agreements in various areas of cooperation, such as trade and investments, human development, education, tourism, and culture, the establishment of the advisory council serves as a coordinating body to foster collaboration and maximize the benefits of these partnerships.







IX. **LEGISLATIVE REPORT**

IX. LEGISLATIVE REPORT

The 22nd City Council, with Vice Mayor Gian G. Sotto as presiding officer and 36 elected and 2 ex-officio members, continues to excel in local legislation with the goal of institutionalizing programs and ensuring easier access to social services for our QCitizens.

For the past year, the 22nd City Council held 36 regular and 2 special sessions, enacting 74 ordinances and 336 resolutions. Some of the notable measures are the following:



Human and Social Services

SP-3147, S-2022 or *“An Ordinance Institutionalizing the Medical Assistance to Indigent Patients (MAIP) Program in Quezon City General Hospital, Novaliches District Hospital and Rosario Maclang Bautista General Hospital, and for Other Purposes”* establishes and institutionalizes the Medical Assistance to Indigent Patients Program in the city-owned hospitals to ensure universal health care coverage to all Quezon City residents.

SP-3148, S-2022, or *“An Ordinance Designating an Art Expression Wall in Each of the 142 Barangays of Quezon City, and Providing Guidelines Thereof”* creates a platform for artistic expression and helps curb vandalism, maintain cleanliness in the barangays while SP-3163, S-2022 amends the penalty for vandalism and/or defacement of walls, fences and other surfaces.

SP-3154, S-2022 or the *“Quezon City Health Profession Students’ Affiliation and Training Ordinance”* establishes the guidelines for the affiliation of Higher Education Institutions with Quezon City hospitals and other health facilities for supplemental learning experiences, clinical exposure and training of various health professions.

SP-3158, S-2022 or the *“Quezon City Mental Health Code of 2022”* creates the QC Mental Health Council which is tasked to develop a Mental Health Action Plan that will address the need of people with mental disabilities for special and appropriate care specific to their vulnerabilities.

SP-3164, S-2023 or the *“Grant of Assistive devices, through the Quezon City Persons with Disabilities Office, to those who have long-term physical, hearing and visual impairments.*

SP-3174, S-2023, or an *“Ordinance Establishing the Betty Go-Belmonte Research Grants Program for Qualified Quezon City Residents and Appropriating Funds Therefor”* establishes a research grant program whereby there will be an annual selection of Quezon City residents pursuing undergraduate and postgraduate studies, including professors, across the various fields of specialization as essential for promoting the sustainable development thrusts of the City.

SP-3182, S-2023, or *“An Ordinance Creating an Account Called the Learning Recovery Trust, Defining its Purpose and Prescribing Guidelines for Collection and Disbursement”* creates a Learning Recovery Fund (LRF) for the establishment and implementation of a citywide learning recovery due to the lost learning opportunities caused by COVID-19.

SP-3186, S-2023 or the *“Anti-Bomb Scare Ordinance of Quezon City”* prohibits and imposes penalties on dissemination of bogus or fake bomb threats, in view of recent increase in bomb threats which disrupt peace and order in the City.

SP-3192, S-2023 seeks to promote proper prenatal care through the provision of maternity and child kits to expectant mothers to ensure safe delivery and a healthy baby while **SP-3146, S-2022** provides for free postnatal vitamins to breastfeeding mothers for 24 months from giving birth to help with postpartum recovery and to ensure that the babies’ nutritional needs are met.



Economic Development

SP-3151, S-2022 or *“An Ordinance Extending the Deadline for the Payment of Business Taxes, Fees, and Charges for the First and Second Quarter for the Years 2023, 2024, and 2025, Without Surcharge or Interests for such Extension”* extends the deadline of payment of business taxes, fees and charges for the 1st and 2nd quarters for 2023, 2024 and 2025 from January 20 and April 20 to April 30 of their respective years.

SP-3153, S-2022 or the *“Quezon City Emergency Employment Program (QC-EEP)”* provides for a calamity quick response measure that gives temporary emergency employment for out-of-work individuals to mitigate the effects of calamities, pandemics on the lives of working people of Quezon City and to augment the manpower requirement of the city in times of crises.

SP-3175, S-2022 or *“An Ordinance Requiring All Mobile Food Carts and Ambulant Food Vendors in Quezon City to Secure a Health and Sanitary Clearance and Providing Penalties Therefor”* recognizes ambulant vendors and mobile food carts as a significant economic driver and ensures that the food they are selling are safe for consumption through a health and sanitary clearance.

SP-3177, S-2023 or *“An Ordinance Waiving the Collection of Adjustment for Real Property Taxes on Land, Based on the Schedule of Fair Market Values Under Ordinance No. SP-2556, S-2016 Covering the Taxable Years 2018, 2019, 2020, 2021, and 2022”* waives the collection of the real property taxes based on the adjusted fair market values under Ordinance No. SP-2556, in line with the suspension previously granted for the taxable years 2018-2022.

SP-3179, S-2023 or *“An Ordinance Further Amending Section 12(d), Article 7 of Ordinance No. SP-91, Series of 1993, Otherwise Known as the Quezon City Revenue Code, As Amended”* amends

the rate of discount for advance or prompt payment of real property tax starting the taxable year 2024, wherein a discount of 20% upon full payment on or before December 31 and 10% upon full payment on or before March 31.

SP-3187, S-2023 or *“An Ordinance Revoking Public Motorized Tricycle-for-Hire Franchises of Tricycle Operators, Whose Units Have Been Delinquent With Last Payment Made in the Year 2017 and Below at the Tricycle Regulation Division (TRD) and Other Infractions Which is in Violation of the Provisions of the Tricycle Management Code of 2014, and Declaring Them Open for Application to Qualified Members of the Tricycle Operators and Drivers' Association (TODA) Covered Under the Existing Route Capacity”* revokes or cancels the franchise of the those public motorized tricycles-for-hire which had expired for more than six months, addressing the proliferation of illegal and colorum units in Quezon City.

SP-3189, S-2023 or *“An Ordinance Exempting Professionals from Payment of Mayor's Permit”* provides that professionals who have already paid their annual professional tax shall be exempt from the payment of business permit fee in the operation of their clinic or office.

SP-3191, S-2023 or *“An Ordinance Amending the Provision of Section 4 of Ordinance No. SP-3071, S-2021, Otherwise Known as “An Ordinance Institutionalizing The Pangkabuhayang QC Assistance Program and Appropriating Funds Therefor”*, and for Other Purposes” amends and updates the qualifications of the beneficiaries of Pangkabuhayang QC Assistance Program.

SP-3195, S-2023 or *“An Ordinance Institutionalizing And Localizing The Special Program For Employment Of Students (SPES) And Out-Of-School Youth (OSY), Providing Funds Therefor And For Other Purposes”* provides for employment interventions for the benefit of out-of-school youth and victims of sexual and physical abuse, illegal recruitment, prostitution and the like.



Environment and Climate Change

SP-3166, S-2022 or the *“Campaign Materials Clean-up Ordinance of Quezon City”* mandates all candidates in the national, local, and barangay elections to remove, dismantle, and clean up all their campaign waste materials within 14 days after the holding of such elections, regardless if they won or not.

SP-3184, S-2023 or the *“Q City Bus Ordinance of Quezon City”* provides for additional means of transportation to commuters in Quezon City that help ease traffic congestion and reduce air pollution.



Infrastructure

SP-3152, S-2022 and **SP-3190, S-2023** provide for the conservation of the Gabaldon Hall of Placido Del Mundo Elementary School and for the Gabaldon Building in San Francisco Elementary School, in accordance with RA 11194 which aims to preserve Gabaldon Halls as built heritage and part of cultural property.

SP-3160, S-2022 or *“An Ordinance Renewing the Authority of the City Government to Resell the Forfeited Properties Previously Acquired by the City Government through Public Auction, to its Registered Owners, in Accordance with Sangguniang Panlungsod Ordinance No. 2783, Series of 2018”* renews the authority given under Ordinance No. SP-2783, S-2018 to resell forfeited properties to their registered owners for another twenty-four months

SP-3176, S-2023 or *“An Ordinance Establishing at Least One Super Health Center in Every District of Quezon City and Appropriating Funds Therefor”* that establishes at least one super health center in every district of Quezon City that will offer all residents of Quezon City with free basic health services such as TB-DOTS, birthing, isolation, x-ray, ultrasound and the like.



Institutional Development

SP 3137, S-2022 and **SP-3171, S-2023** are Ordinances that have accredited a total of 4,437 non-governmental organizations, people's organizations, and other civil society organizations, pursuant to Republic Act 7160 or Local Government Code of 1991, in relation to Department of the Interior and Local Government Memorandum Circular No. 2022-083.

SP-3142, S-2022 and **SP-3181, S-2023** or *“An Ordinance Adopting the Revised Official Seal of Quezon City”* adopts the revised design of the official seal of Quezon City, as a requirement for registration with the National Historical Commission.

SP-3145, S-2022 or *“an Ordinance Providing for the Various Philhealth Packages in the Health Centers, Lying-in Clinics, Animal Bite Treatment Centers, and Social Hygiene Clinics of the Quezon City Health Department, and in the Quezon City General Hospital, Novaliches District Hospital, and Rosario Maclang Bautista General Hospital, and For Other Purposes”* ensures the availability of Philhealth packages in city-owned clinics and hospitals through a performance commitment entered by the Quezon City Government and Philhealth.

SP-3157, S-2022 or the *“GAD Council Office Ordinance”* institutionalizes the creation, composition, functions, and organizational structure of the Gender and Development Council Office which primarily monitors the implementation of GAD plans, programs and activities from the city to the barangay level.

SP-3159, S-2022 or the *“Revised Ordinance on the Quezon City Most Child-Friendly Barangay Award”* amends Ordinance No. SP-2599, S-2017 to align its criteria with the indicators provided by the Department of Interior and Local Government for the functional assessment of the barangay councils for the protection of children in Quezon City and included cash awards for the top three highest ranking barangays and those who have garnered at

least 80% overall rating.

SP-3161, S-2022 or the *“Barangay Employees Health and Risk Benefits Ordinance of Quezon City”* allows and encourages the barangays to enroll their employees, including but not limited to the Lupon Tagapamayapa, barangay tanods, health workers, street sweepers to the National Health and Insurance Program and the Red Cross Membership, in accordance with Philhealth Circular No. 08 S-2003, RA 7160.

SP-3162, S-2022 or *“Quezon City Youth Development Council Executive Board (QCYDC-EB) Ordinance of 2022”* establishes the Executive Board to address the various concerns and issues of the youth population and provide programs, projects, services, activities that are specific to this sector.

SP-3169, S-2023 or *“An Ordinance Amending Certain Provisions of Ordinance No. SP-1942, S-2009, Otherwise Known as the “Participation, Accountability and Transparency Ordinance of Quezon City” and For Other Purposes”* amends the requirements for accreditation of civil service organizations and private entities, defines the People’s Council of Quezon City and establishes an Executive Committee composed of members that will act as its officers.

SP-3170, S-2023 or *“an Ordinance Amending Section 1 of Ordinance No. SP-2424, S-2015 Reorganizing its Organizational Structure, Creating an Additional Fifty-One (51) Plantilla Positions and Absorbing Four (4) Plantilla Positions from Disaster Control Division, Department of Public Order and Safety (DPOS) to the Quezon City Disaster Risk Reduction and Management Office (QCDRRMO) and Appropriating Funds Therefor”* strengthens the Quezon City Risk Reduction and Management Office (QCDRRMO) by adding 51 plantilla positions and absorbing 4 from Disaster Control Division (DCD) and Department of Public Order and Safety (DPOS).

SP-3172, S-2023 or the *“Metro Manila Traffic Code of 2023”* institutionalizes the single ticketing system in Quezon City for a uniform and harmonized

implementation of the traffic laws with other cities and municipality within Metro Manila, pursuant to the Metro Manila Council Resolution No. 2023-02.

SP-3183, S-2023 or the *“Quezon City Government Internship Program (QC-GIP) Ordinance”* seeks to initiate youth participants into public service by involving them in government programs and projects through the local government’s various departments and agencies through a standard internship agreement for 30 days.

SP-3188, S-2023 or the *“2023 Ordinance on the Quezon City Seal of Good Housekeeping”* updates the criteria and guidelines for the Barangay Seal of Good Housekeeping in order to reflect the current concerns that barangays need to address and the provision of cash awards for the barangays who are able to get an average of 90% in any of the performance areas.

SP- 3194, S-2023 or *“An Ordinance Giving the City Mayor, Honorable Ma. Josefina G. Belmonte the General Authority to Sign All Memoranda of Agreement or Understanding and Similar Agreements That Do Not Involve Any Sale, Purchase, or Disposal of Government Property Nor Involve Any Disbursement of Public Funds Nor Commit the Quezon City Government Into Any Monetary Obligation”* simplifies the request for legislative authority for the signing of memoranda or similar agreements that does not require any monetary obligations on the part of the Quezon City Government.





X. CITY EVENTS

X. CITY EVENTS



AUG 2022

Death Anniversary of Pres. Manuel L. Quezon

August 1, 2022

The Death Anniversary of President Manuel Luis Quezon is observed annually on August 1st to pay tribute to the late President who is also the forefather of Quezon City. The commemoration is highlighted with a holy mass and a ceremonial blessing of the tomb located inside the Quezon Shrine at the Quezon Memorial Circle.



SEPT 2022

World Rabies Day

September 28, 2022

Recognizing the call of international human and veterinary health organizations, the Philippine government, from the national to the local level, observes World Rabies Day in September and Rabies Awareness Month in March. The Quezon City Government conducts yearly events and activities such as rabies awareness workshops to ensure that the community and pet owners are well educated on the importance of rabies vaccination and responsible pet ownership.



Birth Anniversary of Pres. Manuel L. Quezon

August 19, 2022

Quezon City commemorates the Birth Anniversary of President Manuel Luis Quezon every August 19th at the Quezon Shrine inside Quezon Memorial Circle and is affirmed with fitting and a program. The commemoration is attended by City officials, City employees, chiefs from the national agencies, and NGOs.



OCT 2022

83rd City Foundation Day Anniversary

The Quezon City Government led the celebration of the City's 83rd Foundation Anniversary. The series of events serves as a powerful reminder of the city's history, culture, and growth throughout the years. Various activities such as bike ride caravan, bench painting contest, museum and galleries tour, and athletic games were enjoyed by local government employees and QCitizens.



**Visit of Our Lady of the Most Holy Rosary of
La Naval to Quezon City Hall
October 3 - 11, 2022**

Every October, the city celebrates the feast of Our Lady of the Most Holy Rosary of La Naval, the City's Patroness. The La Naval image visits Quezon City Hall to commence the celebration of Quezon City's Foundation Anniversary. The arrival and enthronement of the La Naval Image is followed by holy masses during the duration of her visit and is concluded with the Misa ng Bayan and departure rites.



**Halal Dish Cook-Off
October 8, 2022**

Quezon City has always been committed to promoting both inclusivity and creative talent among its citizens. On October 8, 2022, the city, in cooperation with the QC Bangsamoro Affairs Office, organized its first Halal Main Dish Competition. This event showcased the culinary skills of home-grown talents and highlighted the city's recognition of the Islamic community, its ongoing efforts to pursue inclusivity in the tourism sector, and its support for the promotion of tasteful regional dishes.



Pista sa QC

October 8 - 9, 2022

In line with Quezon City's activity for the 83rd Foundation Anniversary, an event entitled "Pista sa QC" was held last October 8-9, 2022 at the Quezon Memorial Circle Grounds. QCitizens and other visitors were treated enjoyed live entertainment and free concerts. During the two days of celebration, the city invited and collaborated with local MSMEs from the food and non-food sectors. All purveyors were provided with free selling areas at the Commonwealth Promenade and the Liwasang Aurora, Fountain Area where they offered their products for free sampling and selling.

One of the highlights of the event was the Best BBQ Sauces and Garnishing Cook-Off Competition, a contest between homemakers from various barangays for the best specialty BBQ sauce.



Mr. & Ms. QC Hall Employee 2022

October 14, 2022

The Mr. & Ms. QC Hall Employees 2022 Pageant, held on October 14, 2022, drew a total of 44 candidates from 21 departments and offices. The inter-department contest was judged by Michelle Cabatit, Alexis Jan “Agoy” Patacsil, Jennylyn Sinead Domingo Ramp, Peachy Ofilada Veneracion, and Atty. Lord Villanueva.



Breast Cancer Awareness Month

October 2022

In observance of Breast Cancer Awareness Month, the Quezon City Government organized free breast exams, cervical screening, and other reproductive health screening and testing services for QCitizens at the Quezon City Hall and Health Centers throughout the city.



Movers & Shakers: 20th Manuel Luis Quezon Gawad Parangal

October 27, 2022

A highly relevant and meaningful part of Quezon City’s Founding Anniversary celebration is the awarding of the Manuel Luis Quezon Gawad Parangal, which recognizes individuals and organizations for their outstanding achievements, contributions to the community, and exemplary service to the people.

For the 83rd Founding Anniversary, the 20th Manuel Luis Quezon Gawad Parangal, themed “Sama-samang Pagbangon sa Bagong Panahon” (Rising Together in the New Era), recognized eleven individuals and organizations for their selfless acts and remarkable achievements in rising above adversity, especially during the pandemic. The 2022 awardees were: then DILG Secretary Eduardo Manahan Ano; Ambassador Alfredo Macam Yao; then CHED Chair Dr. J. Prospero “Popoy” De Vera; Ms. Ditta Sandico Ong; Mr. Antonio Joselito Lambino, II; Ms. Sonia Malasarte - Roco; Ms. Therese Clarence “ Reese” Fernandez - Ruiz; Ms. Ani Rosa S. Almario; Mr. Danny Buenafe; and institutions World Vision and Estrel’s Caramel Cake.



National Mental Health Week

October 10, 2022

In observance of National Mental Health Week 2022, the Quezon City Government held a wellness event on October 10, 2022, at the Barangay Hall of Tandang Sora to promote Mental Health in physical and virtual spaces. Guided by the theme, “Make Mental Health and Well-being for All a Global Priority,” the organizers raised awareness of mental health issues by highlighting programs for mental health, and discussing how to handle stress and make healthy choices.



QC Build Easy Summit

October 21, 2022

To celebrate the 2nd Anniversary of the establishment of the QC Build Easy, the QC Build Easy Summit was held on October 21, 2022. The QC Build Easy is the city’s digital platform where QCitizens can process their building permit applications online. The event also recognized the partner agencies of the program such as the Department of Public Works and Highways, the Department of Interior and Local Government, the Anti-Red Tape Authority, and the Bureau of Fire Protection.



Global Handwashing Day 2022

October 18, 2022

The Quezon City Health Department conducted the Global Handwashing Day 2022 activity with the theme “Unite for Universal Hand Hygiene” on October 18, 2022, at the Esteban Abada Elementary School. The activity aims to promote and strengthen health awareness among individuals in schools through accessible and sustainable hand hygiene practices. Pupils from the 4th-grade level joined the activities where they participated in games and painted their pledges on a wall in the school.



NOV 2022

National Children's Month

Quezon City's month-long celebration of National Children's Month featured events and activities aimed at ensuring the protection of children's rights and providing them with access to a safe environment, good education, and healthcare, especially for the most vulnerable.

Highlights of the celebration included the QC Batang Ina Summit, the awarding of the Seal of Child-Friendly Local Governance from the DILG and DSWD, the declaration of the Quezon Memorial Circle as a child-labor-free zone, dental services for 221 children in Brgy. Bagong Silangan, and the State of the City's Children Report with the theme, "New Normal na Walang Iwanan: Karapatan ng Bawat Bata ating Tutukan."



Batang Ina Summit: Kalusugan, Kaisipan, at Kapakanan ng Bawat Bata, Ating Tutukan November 12, 2022

The Gender and Development Officespearheaded the conduct of the Batang Ina Summit on November 12, 2022, at the Don Alejandro Roces, Sr. Science-Technology High School (DARRSTHS). The summit was attended by 300 Batang Ina, who identified some of their problems, including mental health issues, bullying, postpartum depression, anxiety, discrimination, health problems for teenage mothers and their children, livelihood, and education.

Mayor Belmonte attended the summit to respond to the issues and requests of the Batang Ina and Batang Ama, including capital and livelihood assistance, job assistance for teenage fathers, free checkups and medicine for teenage mothers and their children, scholarships and educational assistance, free baptisms, more daycare centers, 4Ps for teenage parents, and more programs for Batang Ina/Ama.



QCinema International Film Festival In10City: A Decade of Intense Film Experience

November 17 - 26, 2022

In its tenth year, QCinema featured 58 films, including six short film production grantees, with seven sections of full-length films and three programs for short films. These are the winners of the 10th QCinema International Film Festival - Awards 2022:

QCShorts:

1. Audience Choice Award: Luzonensis Osteoporosis by Glenn Barit
2. Gender Sensitivity Award: The River That Never Ends by JT Trinidad
3. NETPAC Jury Prize: Luzonensis Osteoporosis by Glenn Barit
4. Best Short Film: Bold Eagle by Whammy Alcazaren

Asian Next Wave:

1. Best Screenplay: Shuming He and Kris Ong for Ajoomma
2. Best Director: Makbul Mubarak for Autobiography
3. Artistic Contribution Award: Setsuko Shiokawa for Production Design of Plan 75
4. Best Lead Performance: Chieko Baisho for Plan 75
5. NETPAC Jury Award: Return to Seoul by Davy Chou
6. Best Film: Autobiography by Makbul Mubarak



Cycle to End VAW

November 25, 2022

The city conducted the 2nd Cycle to End VAW on November 25, 2022, to make the public aware of the importance of protecting women's rights by providing solutions to stop all forms of gender-based violence. It also supported and empowered selected women workers in informal and formal sectors in Quezon City by awarding bicycles, raising awareness of all forms of violence through cycling, and promoting the city as a safe and bike-friendly space for women.

The female beneficiaries included ambulant vendors, Barangay Public Safety Officers, lady guards from the 6 districts of Quezon City, and female employees from the QC Police Department, DPOS-Green Transport Office, and General Services Department.



DEC 2022

Christmas and New Year Celebrations

The spirits of HOPE, LOVE, and JOY were celebrated during the holiday season as Quezon City held Christmas Tree lighting ceremonies at the Quezon Memorial Circle and City Hall Compound. The city also came alive with colorful lights and decorations, making it a festive place to be during the holidays.

As part of the celebrations, the city also held a Christmas Decor Competition for barangays, the QC Rainbow Pride Council Christmas Gala Night, and the Kamuning Christmas Bazaar.

The New Year Countdown was a grand celebration to welcome the coming year, with people of all ages gathering to enjoy the festivities. The fireworks display was particularly impressive, with a dazzling array of colors and patterns lighting up the night sky. The performances by the local bands, dance groups, and the QC Symphonic Band were also well-received, with the crowd dancing and singing along to their favorite songs.



World AIDS Day

November 24 to December 9, 2022

In observance of World AIDS Day, the Quezon City Government continued its awareness campaigns and conducted counseling and testing services in its communities to intensify actions in the fight against Sexually Transmitted Infections (STIs), Human Immunodeficiency Virus (HIV), and Acquired Immune Deficiency Syndrome (AIDS). The city reiterated its call for QCitizens to work together towards the #Zeroat2030 campaign, which aims to achieve zero new cases, zero discrimination, and zero HIV-related deaths in Quezon City by the year 2030.



JAN 2023

Celebration of Melchora “Tandang Sora” Aquino’s Birth Anniversary

January 6, 2023

The commemoration of Melchora “Tandang Sora” Aquino’s birth anniversary on January 6, 2023, took place with a simple but solemn wreath-laying ceremony befitting the esteemed Mother of the Philippine Revolution at the historical Tandang Sora National Shrine, situated on Banlat Road in Barangay Tandang Sora. Present during the pre-positioning of the wreaths were officials from the Quezon City Government led by the Tourism Department and Barangay Captain Marlou C. Ulanday of Tandang Sora.



**2023 Chinese New Year Celebration at the QC Chinatown Tourism District
January 22, 2023**

In observance of the 2023 Chinese New Year Celebration, the Quezon City Government, in partnership with the QC Association of Filipino-Chinese Businessmen, Inc. and the QC Chinatown Development Foundation, Inc., spearheaded a meaningful comeback celebration to welcome the “Year of the Water Rabbit” last January 22 at the QC Chinatown Tourism District. An estimated 2,500 people attended the Chinese New Year Celebration where 25 purveyors participated in the Spring Food Festival & Bazaar that offered Chinese delicacies and other good luck charms.



**FEB 2023
Commitment Ceremony
February 14, 2023**

During the month of love, the City sponsored a Commitment Ceremony where LGBT couples exchanged vows as a symbol of their love. The ceremonial union of hearts, dubbed “Love is Pride, Pride is Love,” was held at the QCX in the QC Memorial Circle, in line with QC’s advocacy for equal rights and its fight to achieve equality and diversity. In 2023, 240 couples participated in the Commitment Ceremony.



**International Holocaust Remembrance Day
January 27, 2023**

The International Holocaust Remembrance Day is celebrated every 27th of January, by virtue of the United Nations Resolution 60/7. The Quezon City Government and the Embassy of Israel in the Philippines held a simple ceremony at the Philippine-Israel Friendship Park inside the Quezon Memorial Circle.

The QC Government prepositioned wreaths in honor of the Holocaust victims. The program started with the candle-lighting ceremony led by Israeli Ambassador, His Excellency Ilan Fluss, and Mayor Joy Belmonte.



**Kasalang Bayan
February 15-19, 2023**

Mayor Joy Belmonte officiated the annual Kasalang Bayan ceremonies of around 1500 couples from different districts which were held from February 15-19, 2023. Councilors also stood as witnesses and sponsors to the couples, who were also given cakes, rings, and other special gifts.



Sketchlab Art Workshop
February 18 - 19, 2023

In partnership with Urban Sketchers QC, a global community of artists dedicated to the practice of on-location drawing, the Quezon City Government celebrated National Arts Month through a free urban sketching and art workshop called SKETCHLAB. The event took place at the Quezon Heritage House in the Quezon Memorial Circle, with The Stationery Shop and Expressions supporting the activity by providing art materials for the participants. A total of 50 participants attended the event.



World Spay Day
February 22, 2023

In observance of World Spay Day, an international celebration that promotes spaying animals to control pet overpopulation, the Quezon City Government conducted spaying and neutering operations on rescue cats from the Quezon Memorial Circle (QMC). The city is committed to maintaining its status as a “pet-friendly space” and improving the health and wellness of the cats in the park. The cats also received vaccinations, microchips, deworming, and multivitamins. Through its partnership with the Animal Kingdom Foundation, the city provided the cats with collars, cat food, and feeders.



MAR 2022
National Fire Prevention Month
March 1, 2023

As part of the annual commemoration of Fire Prevention Month every March, the Bureau of Fire Protection NCR and Quezon City Fire District held a kick-off ceremony with the theme “Sa Pag-iwas sa Sunog, Hindi Ka Nag-iisa” at the Quezon City Hall. A motorcade was organized with fire trucks, rescue trucks, and ambulances from the BFP fire brigades and CFAG to remind QCitizens to be extra careful to avoid fire in our communities.



Women's Month

March 8, 2023

In Quezon City, the month-long celebration of Women's Month is coordinated at the city and barangay levels with a variety of activities for women. The highlight of the celebration is the State of the Women Address by the City Mayor, which reports on all accomplishments and measures taken by the local government to promote and protect the rights, welfare, and safety of women in Quezon City.

In 2023, the Gender and Development (GAD) Council Office held a series of activities for QC Hall and barangay employees, including an essay writing contest, poster-making contest, dance contest, skills training, livelihood assistance, social service assistance, entertainment, and women's rights training and orientation. Other offices and barangays also organized their activities.

The kick-off celebration of Women's Month had 5,000 QC Hall employees participating in a dance parade led by Mayor Joy Belmonte, Vice Mayor Gian Sotto, and female QC Councilors. The Kababaihan ang Panahon Natin ay Ngayon Dance Contest, which was open to barangays and QC Hall departments and offices, was a huge success with cash prizes awarded to the winners.



Conferment of the Gawad Tandang Sora

March 20, 2023

In line with the celebration of International Women's Month, the Quezon City Government awarded the Gawad Tandang Sora to Mrs. Sonia M. Roco on March 20, 2023, at the Tandang Sora National Shrine. Mrs. Roco is the former president of Women in Nation-Building (WIN), a non-profit organization that aims to empower women to participate fully in nation-building by providing them with the skills, knowledge, and resources they need to be effective leaders. She is also the co-founder of St. Michael's Hospice, a non-profit organization that provides hospice care to indigent terminally ill patients and their families.

Institutionalized by EO 3, series of 2023, the Gawad Tandang Sora is awarded to women in recognition of their outstanding contribution to the city and the country in the fields of Social Work, Women Empowerment and Development, Community Development, and Social Development.



Earth Hour

March 25, 2023

Quezon City, in partnership with the World Wide Fund for Nature – Philippines, hosted the Earth Hour 2023 celebration on March 25 at the Quezon Memorial Circle. The city joined over 7,000 cities from 193 countries to commemorate Earth Hour, one of the world’s largest grassroots environmental movements. On March 25 at exactly 8:30 PM, the city government switched off the lights of the pylon in Quezon Memorial Circle and other city government-run buildings for an hour. QCitizens and business owners were also encouraged to switch off their non-essential lights.



APR 2023

Earth Day

April 22, 2023

As part of the observance of Earth Day, the city organized the Plastic-Free Future Youth Forum on April 21, 2023, at Quezon City Hall. Presented by Greenpeace Philippines, the Climate Change Commission, the Quezon City Local Government, the Break Free from Plastic Movement, and supported by the Ecowaste Coalition, Miriam College Environmental Studies Institute, EARTH-UST, UP One Earth, UPD University Student Council, and Ateneo FAS, the forum taught participants about the impact of the plastic crisis and the concrete policies and solutions needed to address climate change.



Padyak para sa Kababaihan

March 25, 2023

In celebration of Women’s Month, around 200 women, including Mayor Joy Belmonte, biked 8.5 kilometers in the “Padyak ng Kababaihan Para sa Kalikasan and Earth Hour 2023” event organized by the Climate Change and Environmental Sustainability Department and Gender and Development Council. The event included female bikers and Persons with Disabilities. The event promoted women’s empowerment and environmental consciousness and encouraged sustainable practices.



Pasikat sa Sikatuna

April 29, 2023

QCitizens flocked to “Pasikat sa Sikatuna,” a celebration of the Maginhawa Food Community anniversary and Barangay Sikatuna Fiesta, held along Maginhawa Street. The program, organized by the Quezon City Government in partnership with MFC, Barangay Sikatuna and Drag Den Philippines, was filled with laughter, dancing, singing, dining, and Drag Show performances.



La Loma Lechon Festival 2023

May 21, 2023

During the May 2023 celebration, various activities highlighted La Loma’s cultural heritage and economic potential. These activities featured the Lechon Parade Float Contest, where participants creatively displayed the famous La Loma Lechon through vibrant floats, promoting local tourism and community involvement. The Lechon Cooking Contest showcased diverse Pinoy dishes with Lechon as the star, encouraging culinary innovation. Additionally, the solemn Procession of Nuestra Señora de Salvacion paid tribute to the area’s rich religious traditions.



MAY 2023

National Heritage Month

Under Presidential Proclamation No. 439 s 2003, Quezon City celebrated National Heritage Month through a Digital Poster-making Contest. The contest aimed to highlight the city’s rich cultural heritage and promote artistic expression among junior and senior high school students from public schools in the city. Participants were allowed to submit one entry, showcasing their creativity and appreciation for heritage.



JUN 2023

World Bicycle Day

June 3, 2023

Quezon City celebrated World Bicycle Day by hosting a bike event led by the Department of Public Order and Safety. Hundreds of cyclists rode approximately 12 kilometers from City Hall to the Payatas Controlled Disposal Facility (PCDF) along protected bike lanes. The event also included a tree planting activity where 300 bamboo propagules were planted at PCDF. The city encouraged active lifestyles and promoted cycling as an alternative mode of transportation, exemplified by the recent opening of the PCDF bike park to the public.



True Colors of Equality for QC: Pride Festival

June 24, 2023

For the past two years, QC has partnered with Pride Philippines in celebration of Pride Month. For 2023, the Pride Festival was centered on the theme “Love, Laban: A celebration of the fight for love in all forms and ways.” The event had three major activities: Pride Expo, Pride March, and Pride Night.

More than a celebration, the Pride Festival is a call to end the discrimination, hate, and prejudice faced by members of the LGBTQIA+. Mayor Joy Belmonte spearheaded the event with Pride PH, employees from the QC government, ambassadors, barangay officials, and the LGBTQIA+ community and allies in attendance. The Pride Night featured song and dance performances by various LGBTQIA+ artists, drag queens, and celebrities, culminating with a dazzling display of fireworks.

The day-long event was attended by a record-breaking crowd of 110,752 LGBTQIA+ members, allies, and supporters. The festival was a vibrant celebration of diversity, inclusion, and unity, fostering a sense of community among attendees and making a significant impact on the message of equality and acceptance.



World Day Against Child Labor

June 26, 2023

To protect the youth and address issues related to child labor, Quezon City hosted the ‘2023 World Day Against Child Labor.’ The event featured a ceremonial signing of the Memorandum Of Agreement (MOA) between the Quezon City Government and the Department of Social Welfare and Development (DSWD) for the Strategic Help Desks for Information, Education, Livelihood, and other Developmental Interventions (SHIELD) Program against Child Labor. Additionally, QC-LGU and World Vision signed an MOA to continue their partnership in combating child labor in the city.



JUL 2022

2023 Nutrition Month Kick-off Celebration: Healthy Fiesta Parada - Healthy Diet Gawing Affordable for All!

July 3, 2023

The Nutrition Month Celebration was held last July 3, 2023, at the QC Hall Sunken Garden, spearheaded by Mayor Joy Belmonte, Chairperson of the QC Nutrition Committee. The Nutrition Month Celebration aims to promote food security, improve awareness of the value of nutrition, and ensure access to safe, affordable, and nutritious food for all. Mayor Joy emphasized the importance of good nutrition and a healthy diet concerning the nutritional status of children under five years old and non-communicable diseases among adults.

Face-to-Face Moving Up and Graduation Rites June 27, 2023, and July 2023

For the first time in three years, pupils and students from daycare to tertiary levels experienced face-to-face moving up and graduation ceremonies.

With the theme “QCians: Geared for Civic Engagement and Global Competitiveness,” 2,121 graduates received their diplomas during the QCU Graduation, which was held in two batches at the Quezon City Memorial Circle on June 27, 2023.

In July 2023, graduation rites were held for 16,659 daycare children, 32,433 Grade 6 students, and 13,495 Grade 12 students. Moving-up ceremonies were also staged for 37,358 Kindergarten pupils and 33,949 Grade 10 students.



World Zoonoses Day

July 6, 2023

World Zoonoses Day, celebrated every 6th of July, commemorates the first rabies vaccine given on July 6, 1885. In pursuit of its goal of achieving a rabies-free city, the Quezon City Government conducted free veterinary services for dogs and cats.







XI.

AWARDS AND RECOGNITION

XI. AWARDS AND RECOGNITION

Leading by Example

Mayor Joy Belmonte was recognized for her leadership and contributions by many awards-giving bodies, including the following accolades:

Gabriela Silang Award of the first order, declaring her as an adopted daughter of Vigan City for her exemplary contribution to the victims of the July 27, 2022 earthquake

Top Public Servant for Allied Health, awarded by **Toprank Review Center** during the **Gawad Galing-Global Award of Excellence in Nursing**

Rainbow Champion Award from **Philippine Financial and Inter-Industry Pride** at the 2022 Philippine Bahaghari Awards, for her advocacy of the rights of LGBTQIA+ QCitizens

Outstanding Mayor, during the **7th Mandatory Continuing Legal Education Accredited National Convention of Public Attorneys**, for her exemplary support and assistance to the Public Attorney's Office

Tanglaw of the Town Award 2023 held at **Polytechnic University of the Philippines** Commencement Exercises, for her excellent leadership and service to the QCitizens

Gawad Marangal na Pagoda 2023 honoring women who excelled in their respective fields and communities

2023 Outstanding Public Servant from **Golden Peace Care Good Heart World Class Global Awards International Philippines** Inc for her faithful leadership

Recognition as one of the **Women Champions** from the **National Resilience Council** for promoting community-based urban farming program in the city as a response to food insecurity

National Outstanding Mayor of the Year and **National Outstanding Humanitarian and Leadership Service** at the **2023 Saludo Excellence**

Mayor Joy is duly supported by the members of the City Council through the able leadership of **Vice Mayor Gian Carlo G. Sotto**, who himself received various recognitions from the **Office of the President (Dangerous Drugs Board), DILG, and Philippine National Police NCR** for his support to the governments for the campaign against illegal drugs and it's control. Likewise, he was extended the **1st Gawad Marangal na Paglilingkod 2023** by the **MCP Youth Movement** and other citations from various organizations including **The Fraternal Order of Eagles & Heart Warriors of the Philippines Inc.**

The **Quezon City Council** was presented a **Recognition by End Child Prostitution in Asian Tourism Philippines** for its outstanding contribution and commitment in the fight against Trafficking in Persons, and, for the fourth time in a row, as the **Most Outstanding City Council in the National Capital Region in the 2023 Local Legislative Award** for the performance period of July 1, 2019 to June 30, 2022.

Governing with Transparency

The Quezon City Government received numerous awards and recognition for transparent governance, including:

Unmodified Opinion for Quezon City's Annual Audit Report from the **Commission on Audit**, for the third consecutive year, recognizing the City's accounting and audit teams' efficiency and the City's transparency in the management of local revenue and resources.

Awards from the **Department of Trade and Industry** on September 2023:

- o 1st Overall Most Competitive City recognition
- o 1st Place as Most Competitive in Innovation
- o 1st Place as Most Competitive in Infrastructure
- o 1st Place as Most Competitive in Resiliency
- o 2nd Place as Most Competitive in Economic Dynamism
- o 1st Place as Top Intellectual Property Filers

2021 Seal of Good Local Governance by the Department of the Interior and Local Government

OGPinas Champion from **The Philippine Open Government Partnership** launched by Department of Budget and Management with the Department of the Interior and Local Government and the Philippine Information Agency, for the City's campaign towards cleaner and better governance as the country's vehicle for transformation

Recognition for 2022 Peace and Order Council Performance Audit Department of the Interior, with a 102% rating in 2021

Ranked first out of 33 cities garnering the highest score of the CMCI Index of 61.85 in 2023

Quezon City received various awards at the **2023 Urban Governance Exemplar awards** by the DILG – NCR, namely:

- o **Child-Friendly Local Governance Audit Recognition**
- o **Manila Bay Clean-up, Rehabilitation, and Preservation Program Recognition**
- o **Local Committees on Anti-Trafficking and Violence Against Women and Children Functionality Audit**
- o **Local Council for the Protection of Children Functionality Audit**
- o **Anti Drug Abuse Council Performance Audit**
- o **Peace and Order Performance Audit**

Additional accolades from the DILG -NCR include:

- o **Barangays Talipapa and Holy Spirit for their implementation of Halina't Magtanim ng Fruits and Vegetables (HAPAG) program**
- o **Quezon City for the Hapag Kilala Barangay Level and Hapag Kalinga City Level**
- o **Lupon Tagapamayapa Incentives Award for Barangay San Bartolome**
- o **2023 Local Legislative Award for the QC City Council**

Creating Stability Through Fiscal Management

The Quezon City Government received awards and recognitions for its economic approach and revenue collection, including:

2023 Most Business-Friendly LGU Awards-City Level IA (HUCs in NCR) by the Philippine Chamber of Commerce and Industry, for a vibrant local economic approach for enterprising communities and encouraging potential business investors

Local Revenue Generation Hall of Fame Award

2020 Highest Locally Sourced Revenues among all Cities in the Philippines

2021 Highest Locally Sourced Revenues among all cities in the Philippines

Top 1 in 2020 Year-on-Year Growth in Locally Sourced Revenues among all the LGUs in NCR

Top 3 in 2020 Year-on-Year Growth in Locally Sourced Revenues among all the cities in the Philippines

Digitizing Best Practices

The Quezon City Government received awards and recognitions for utilizing best practice information and communications technology to efficiently deliver public services, including:

Recognitions from the **Digital Governance Awards**:

- o **1st Place, Business Empowerment (G2B) Award City Level: Automated Document Delivery System**
- o **Special Citation Award for Transformational and Disruptive Solutions City Level: Automated Document Delivery System**
- o **2nd Place, Government Interoperability (G2G) Award City Level: Online Business Permit Application System**
- o **3rd Place, Customer Empowerment (G2C) Award City Level: QC e-Services**

Accelerating Reforms for Improved Service Efficiency Award from the **Anti-Red Tape Authority** for its **E-BOSS compliance**

Special Award for Digital Innovation for the **City Engineering Project Monitoring Systems** from the **International Data Corporation Future Enterprise Awards 2023**

Awards from the **2023 Pearl Awards** given by the **Association of Tourism Officers of the Philippines** in coordination with the Department of Tourism:

- o **Best Tourism Promotion Video (City Category)** with “**Come Explore and Rediscover Quezon City**”
- o **Best Event Hosting (International Event)** for the **QCinema International Film Festival**

2023 Galing Pook finalist shortlist for the **Birth Registration On-Line**

Most Innovative Facebook Page in the **2023 Asia Pacific Stevie Awards for the City Government’s Official Facebook Page**

Excellence Award for Government Streaming in the Asia Pacific Broadcasting Awards 2023 for **Usapang QC**, the bi-monthly online infotainment program of the City Government

2022 Top Performing Library in the Philippines for the **Quezon City Public Library – Escopa III** by the **National Library of the Philippines** and **The Asia Foundation**, for helping hone scholarly minds and critical thinkers

Championing Climate and Environmental Concerns

The Quezon City Government received awards and recognitions for being the vanguard of concerns relating to climate and the environment, including:

iRISE UP (Intelligent, Resilient, and Integrated Systems for the Urban Population) received multiple recognitions from various governing awards giving bodies, including:

- **2023 Galing Pook Awards**
- Showcased in the **Development Academy of the Philippines Compendium of Government**

Best Practices and Innovative Solutions for 2023

- **1st place** for the **Group Category and Climate Technology for Resilience Award** from DENR in 2002
- Recognition as a case study of **Urban Sustainable Development Goals (SDG) Platform** by **CityNet**, the **United Nation Economic and Social Commission for Asia and Pacific**, and **Seoul Metropolitan Government**

Quezon City was recognized as **Co-Lead of the Disaster Cluster and Climate Change Cluster of CityNet** at the 9th CityNet Congress in Kuala Lumpur, Malaysia on September 2022. **The City’s Trash to Cashback Program** was a **finalist** in the event.

Amplifying Inclusivity

The Quezon City Government received awards and recognitions for ensuring that all sectors of the city are heard and provided for, including:

Special Citation on Gender Mainstreaming in Women’s Economic Empowerment Sector from the **Philippine Commission on Women** and the **National Anti-Poverty Commission** for **Tindahan ni Ate Joy**, for providing livelihood to more than 5,000 solo parents, home-bound mothers, survivors of violence and abuse, and housewives of drug dependents who are under treatment in the community rehabilitation centers

Highly Commended Participant in the Gender Equality Champion of the Year Award for the **Gender and Development Council Office**

The Quezon City Jail – Male Dormitory gained the following recognitions:

- o **Certificate of Recognition on highest number of passers in Congressional District IV Learning Center** by the **Alternative Learning System Gawad Parangal 2022**
- o **Plaque of Recognition Division Level for Rank 3 in Learning Centers** by the **Alternative Learning System Gawad Parangal 2022**
- o **Top 1 - Best City Jail** during the **8th Regional Management Meeting and Awarding Ceremony**, for the positive engagement of jail

personnel in the implementation of welfare and development programs among its resident Persons Deprived of Liberty.

Prioritizing the Well-Being of QCitizens

The Quezon City Government received awards and recognitions for ensuring that healthcare for all QCitizens remains the highest priority, including:

Quezon City is one of the six cities awarded the **Circle of Excellence** by the **International Association of Providers of AIDS Care** for its success as a Fast-Track City and outstanding response to COVID-19

Best in Management of Infection Prevention for the **Quezon City General Hospital (QCGH)** awarded by the **Philippine Hospital Association**, as an institution that showed genuine concern for the healthcare workers who were frontliners and risked their lives in caring for the sick Covid 19 patients

Rosario Maclang Bautista General Hospital (RMBGH) was one of the chosen venues of the **Department of Health** for the **World Patient Safety Day 2023**, recognizing the tireless dedication of RMBGH staff and healthcare professionals in promoting hospital safety. RMBGH also received an **Exemplary Award** from DOH acknowledging the services extended by the **Newborn Hearing Screening Facility**.

Recognition from **International Finance Corporation and International SOS** for the City's efforts to strengthen its pandemic response

Commendations from the **Metro Manila Center for Health Development - Department of Health** include:

- o **Recognition from National AIDS/HIV/STI Prevention and Control Program**
- o **Plaque of Appreciation for Universal Health Care**
- o **Certificate of Recognition for Vax Baby Campaign**

Gawad Pagkilala Award from the **Veterans Memorial Medical Center-Operation Lifeline, Department of Pathology** for support given by the City Government to the medical center for the voluntary blood donation program.

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XII. **DIRECTORY**

XII. DIRECTORY

EXECUTIVE COMMITTEE DIRECTORY (as of October 16, 2023)

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<p>Quezon City University <i>Dr. Theresita V. Atienza</i> University President 8806-3324 theresita.atienza@quezoncity.gov.ph</p>	<p>Traffic and Transport Management Department <i>Dexter C. Cardenas</i> Head 8703-8906 dexter.cardenas@quezoncity.gov.ph</p>
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<p>General Services Department <i>Fe B. Bass</i> Officer-in-Charge 8988-4242 loc. 8600 / 8623 / 8632 fe.bass@quezoncity.gov.ph</p>	<p>City Legal Department <i>Atty. Orlando Paolo F. Casimiro</i> City Attorney 8988-4242 loc. 8718 nino.casimiro@quezoncity.gov.ph</p>
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<p>District 1 Action Office <i>Oliviere T. Belmonte</i> Action Officer 8359-3133 dlao@quezoncity.gov.ph</p>	<p>City Architect Department <i>Arch. Lucille H. Chua</i> City Architect 8988-4242 loc. 1500 / 1501 / 1509 lucille.chua@quezoncity.gov.ph</p>
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LOCAL GOVERNMENT
ANNUAL REPORT

July 2022 - June 2023

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