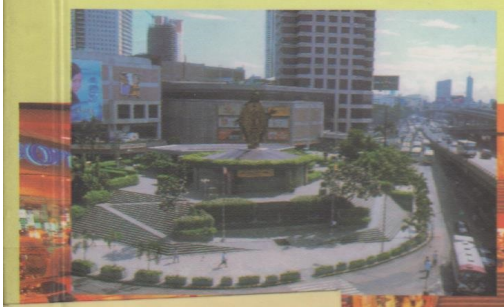
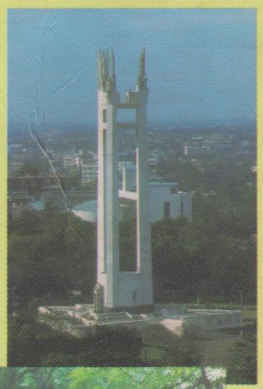
YEAR 2
2002 - 2003

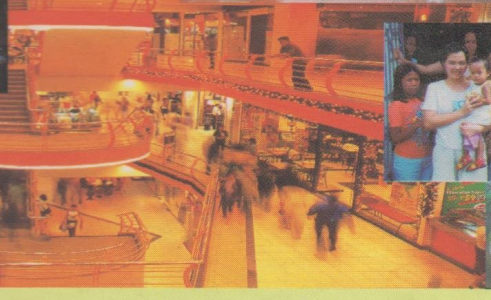
THE BELMONTE ADMINISTRATION













ITORY & APPRAISAL
MOVABLE ASSETS
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QUEZON CITY

QUALITY COMMUNITY

QUEZON CITY

Quezon City is the largest of Metro Manila's cities in population and land area. Over 2.17 million now live here, most of them young. About one-third or 32% of our population is less than 15 years old. Our youthful population has given us a labor pool of 997,000 people, a human resource asset that can empower definitely much more than the 55,000 establishments located in the city at present.

We found that, despite the diversity in ages, incomes and lifestyles, a common yearning runs through everyone in Quezon City that is, for a Quality Community where people can live, work and do business in a hospitable, progressive and peaceful environment.

History

Quezon City was created on October 12, 1939 by virtue of Commonwealth Act 502. It became the capital of the Philippines with the enactment of Republic Act No. 333 on July 17, 1948. In 1975, Quezon City became part of the larger urban governance scheme that is Metro Manila, with the creation of the Metropolitan Manila Commission by virtue of Presidential Decree 824. On July 24, 1976, then President Ferdinand E, Marcos issued Presidential Decree No. 940, conferring the role of the nation's capital to Metro Manila, hence the name National Capital Region.



The Quezon City Government

Feliciano "Sonny" Belmonte, Jr. assumed the leadership of the Quezon City government on July 1, 2001. Instituting effective governance has been the focus of his administration from its first day in office.

His guiding principle is to make the Quezon City government a model of effective governance and responsible leadership to hasten the City's development into a Quality Community.

SERBISYONG BAYAN

SB

The Belmonte Administration

THE QUEZON CITY GOVERNMENT

Year 2

JULY 1, 2002 - JUNE 30, 2003

TRUSTS

Year 1 : 2001 - 2002
Governance Capacity building

Year 2 : 2002 - 2003
Poverty alleviation and infrastructure development

THRUSTS

Year 1 : 2001 - 2002
Governance Capacity building

Year 2 : 2002 - 2003
- **Poverty alleviation and infrastructure development**

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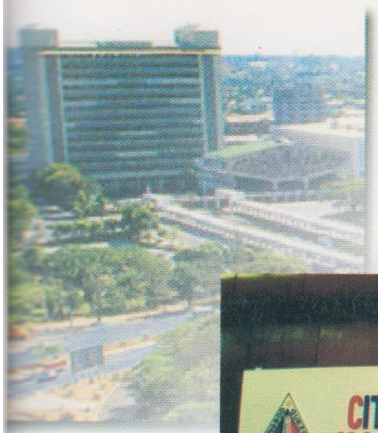


The Quezon City government
envisions itself to be



a model of effective governance
and responsible leadership

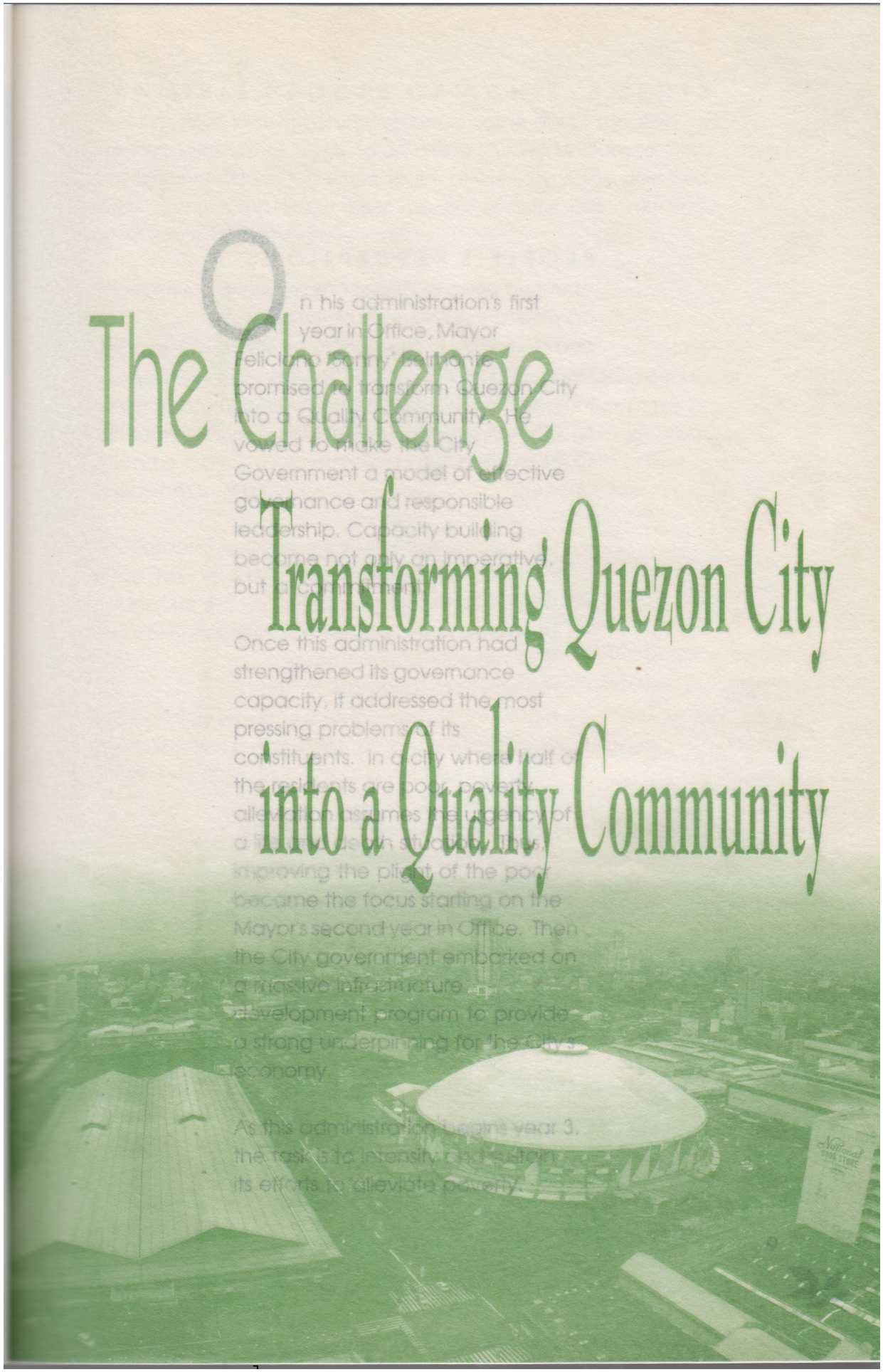


working in partnership with the citizenry
In building a quality community



The Challenge

Transforming Quezon City into a Quality Community



On his administration's first year in Office, Mayor Feliciano "Sonny" Belmonte promised to transform Quezon City into a Quality Community. He vowed to make the City Government a model of effective governance and responsible leadership. Capacity building became not only an imperative, but a commitment.

Once this administration had strengthened its governance capacity, it addressed the most pressing problems of its constituents. In a city where half of the residents are poor, poverty alleviation assumes the urgency of a life and death situation. Thus, improving the plight of the poor became the focus starting on the Mayor's second year in Office. Then the City government embarked on a massive infrastructure development program to provide a strong underpinning for the City's economy.

As this administration begins year 3, the task is to intensify and sustain its efforts to alleviate poverty.

TANGIBLE PROOFS OF ACHIEVEMENTS

These positive perceptions have been borne out of tangible transformations that have taken place within the Quezon City government and in the wider realm of the City in the past two years. Some of you know these milestones quite well. They have been felt, seen and experienced.

GOVERNANCE CAPACITY-BUILDING

Finance

Quezon City has emerged from being a financially distressed local government unit (LGU), confronted with claims for payment amounting to over P1.4 billion and a bank debt of P1.25 billion, to become the LGU with the highest revenue collections in the Philippines in 2002.

Our General Fund last year reached more than P5.4 billion, exceeding the budget for the first time in the recent 10-year financial history of Quezon City.

Quezon City is perhaps one of the few LGUs that is no longer dependent on internal revenue allotments (IRA).

Quezon City is perhaps one of the few LGUs that is no longer dependent on internal revenue allotments (IRA).

Our strategy is not to increase taxes. In fact, at the beginning of the year, we reduced our business taxes by an average of 35%. With the exception of one city, Quezon City continues to enjoy the lowest business tax rates in Metro Manila. We have also increased the discount given to real property taxpayers paying annually, from 10% to 20%, and for those who pay their taxes on time every quarter, from 5% to 10%.

Our strategy to improve our revenue levels is better tax collection programs. We are asking for tax discipline from our taxpayers, instead of promising tax amnesties.

We have created a special task force on machinery composed of representatives from the City Treasurer's Office, the City Assessor's Office and the City Engineering Department to conduct a physical







Governance innovations, prudent fiscal management and the development of systematic approaches to respond to the needs of constituents resulted in making Quezon City the richest city in the country, as declared by the Commission on Audit.

We are also one of the first local government units in the country to computerize our tax assessment and payments system; and the first LGU to give barangay officials full fiscal control over their share of real property tax collections.



GOVERNANCE INNOVATION

QUALITY COMMUNITY

inventory of all machineries and equipment which have not been declared for tax purposes. We have waged Oplan Buwis, to find out properties and equipment that should be subject to taxation at their proper valuation.

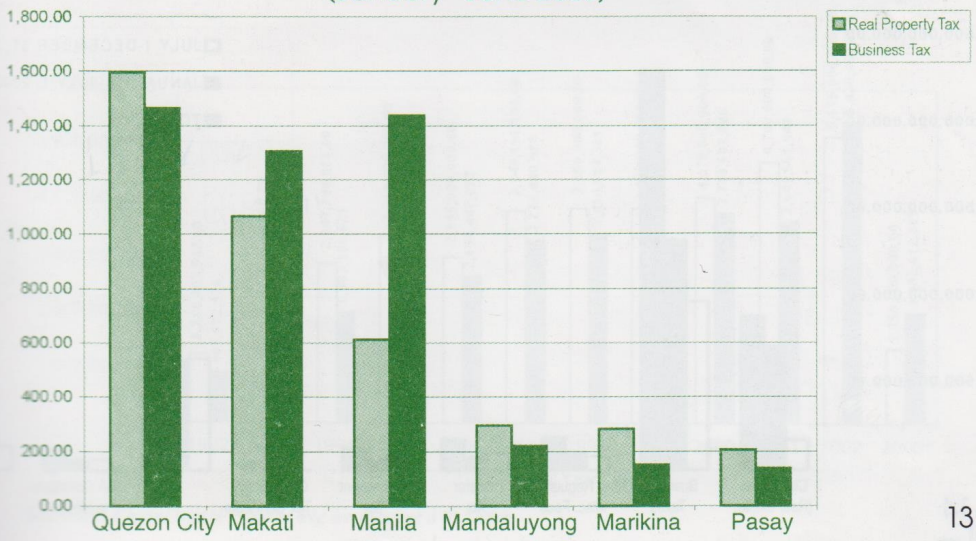
The City Assessor's Office is rehabilitating and updating its tax mapping system, which shows graphically all properties declared for tax purposes in Quezon City, with their corresponding property index number (PIN). The tax map helps indicate the appropriate valuation of any property, and updates the City on new taxable real estate. It also makes it easier to detect anomalies in records, particularly overlapping claims of ownership.

Moreover, taxpayers can transact their business in air-conditioned taxpayers' and assessors' lounges, with television and free coffee, and several counters to minimize queuing.

With the exception of one city, Quezon City continues to enjoy the lowest business tax rates in Metro Manila.

Because of these and other measures, Quezon City was number one in overall tax collections, surpassing the incomes of Makati and Manila. This year, we are still on target for a surplus.

A COMPARISON OF REAL PROPERTY AND BUSINESS TAX COLLECTIONS
(January - June 2003)



COMPARATIVE REPORT OF CITY COLLECTIONS AND EXPENSES

July 1, 2002 - July 1, 2003

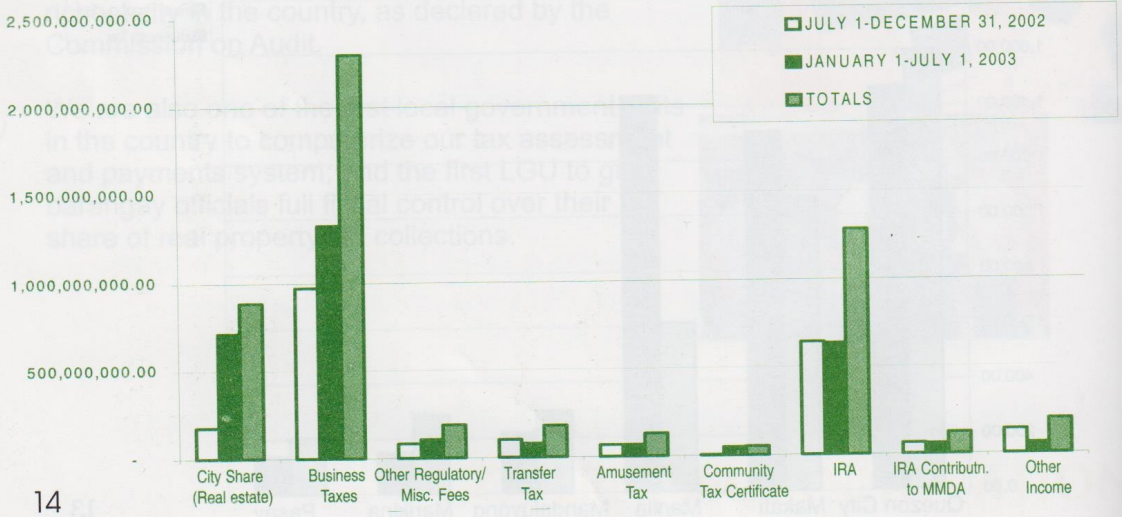
(in pesos)

NATURE OF COLLECTIONS	2001-2002	JUL 1-DEC 31, 2002	JAN 1-JUL 1, 2003	TOTALS	Increase/ (Decrease)	% Inc. (Dec.)
City Share (Real Estate)	915,987,960.59	174,405,775.95	712,717,869.08	887,123,645.03	(28,864,315.56)	(3.15)
Business Taxes	1,975,647,269.38	972,782,959.65	1,323,783,093.31	2,296,566,052.96	320,918,783.58	16.24
Other Regulatory/ Misc. Fees	110,977,430.96	82,648,023.89	105,247,946.49	187,895,970.38	76,918,539.42	69.31
Transfer Tax	97,900,105.40	101,558,470.89	79,837,738.38	181,396,209.27	83,496,103.87	85.29
Amusement Tax	142,940,015.25	65,156,352.30	65,859,627.22	131,015,979.52	(11,924,035.73)	(8.34)
Community Tax Certificate	49,198,531.86	3,396,333.50	46,123,274.33	49,519,607.83	321,075.97	0.65
Subtotal	3,292,651,313.44	1,399,947,916.18	2,333,569,548.81	3,733,517,464.99	440,866,151.55	13.39
Internal Revenue Allotments	1,145,987,571.00	644,386,542.00	635,310,658.00	1,279,697,200.00	133,709,629.00	11.67
IRA Contribution to MMDA	126,888,000.00	63,282,000.00	59,529,000.00	122,811,000.00	(4,077,000.00)	(3.21)
Other Income	51,659,289.42	136,534,077.45	58,415,450.18	194,949,527.63	143,290,238.21	277.38
City Collection Total	4,617,186,173.86	2,244,150,535.63	3,086,824,656.99	5,330,975,192.62	713,789,018.76	15.46
Barangay Share (Real Estate)	390,923,613.63	76,299,293.68	305,133,285.18	381,432,578.86	(9,491,034.77)	(2.43)
Special Education Fund	784,668,326.35	139,825,502.55	576,112,945.94	715,938,448.49	(68,729,877.86)	(8.76)
Other Trusts	47,737,253.19	25,138,841.02	29,946,498.87	55,085,339.89	7,348,086.70	15.39
GROSS COLLECTIONS	5,840,515,367.03	2,485,414,172.88	3,998,017,386.98	6,483,431,559.86	642,916,192.83	11.01

EXPENDITURES						
General Fund	n/a	2,325,360,927.58	1,784,014,566.73	4,109,375,494.31		
Special Education Fund	n/a	356,721,383.18	153,502,768.26	510,224,151.44		
TOTALS		2,682,082,310.76	1,937,517,334.99	4,619,599,645.75		
EXCESS/ (DEFICIT)		(81,210,391.95)	1,302,810,090.26	1,221,599,698.31		

2002 - 2003 SEMESTRAL COLLECTION REPORT

July 1, 2002 - July 1, 2003



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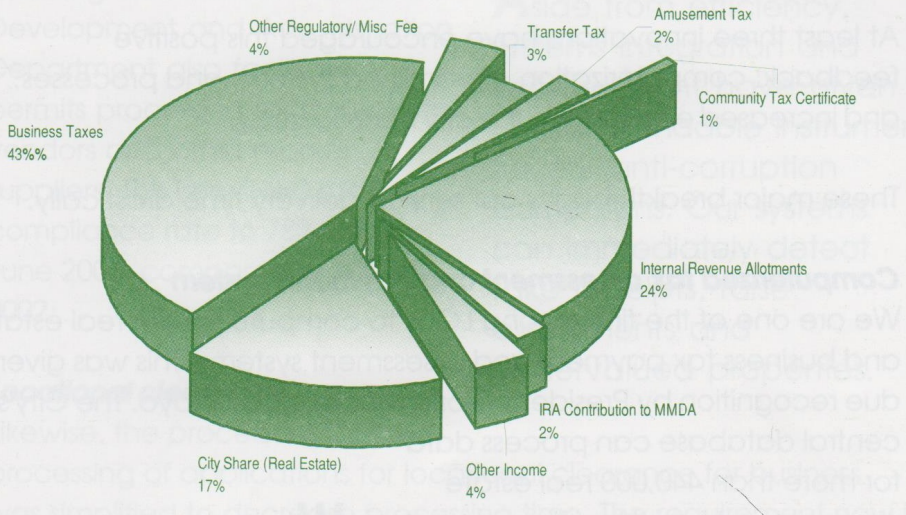
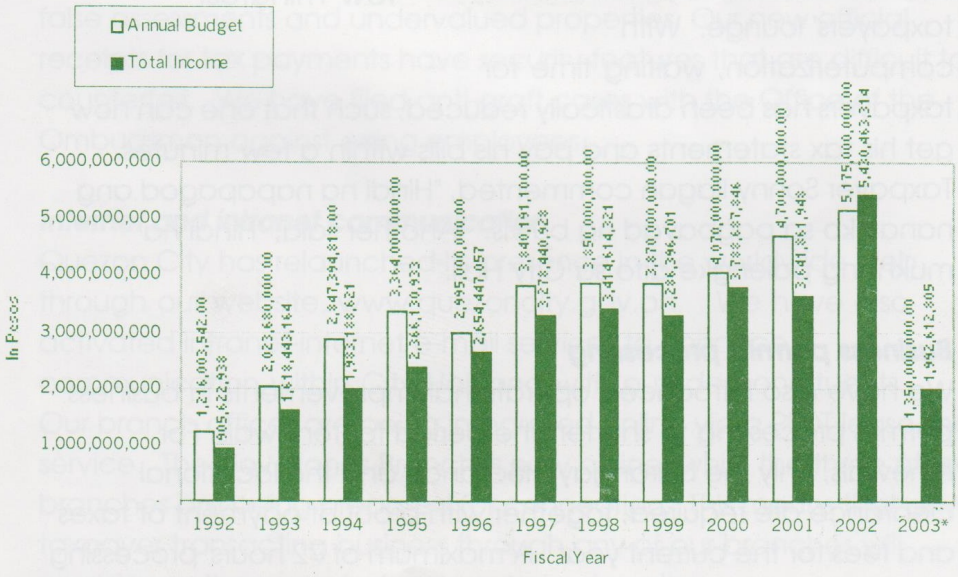
INCOME CONTRIBUTION PER REVENUE SOURCE

July 1, 2002 - July 1, 2003



COMPARISON OF INCOME VS. APPROVED BUDGET

1992 - 2003



**2003 income & budget is as of 1st quarter only; annual budget is P5.2 billion*

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Systems Improvements

The president of the Quezon City Chamber of Commerce and Industry, Nathan Zulueta, has commented in one forum that Quezon City is the most business-friendly in the country.

At least three innovations have encouraged this positive feedback: computerization, streamlined systems and processes, and increased efficiency in the city bureaucracy.

These major breakthroughs cut service delivery time drastically.

Computerized tax assessment and payments system

We are one of the first among LGUs to computerize our real estate and business tax payment and assessment systems. This was given due recognition by President Gloria Macapagal Arroyo. The City's central database can process data for more than 440,000 real estate payment units, and has the capacity to service more than 20,000 taxpayer transactions in one day based on actual experience. We have installed 27 more computers directly linked to the QC Information Technology servers to complement the existing 24 point-of-sale machines at the taxpayers' lounge. With computerization, waiting time for taxpayers has been drastically reduced, such that one can now get his tax statements and pay his bills within a few minutes. Taxpayer Sonny Ilagan commented, "Hindi na napapagod ang nanay ko sa pagbayad ng buwis." Another said, "Hindi na mukhang palengke dito sa City Hall."

With computerization, waiting time for taxpayers has been drastically reduced, such that one can now get his tax statements and pay his bills within a few minutes.

Business permits processing

We have also introduced operational improvements in business permits processing to shorten the period for renewals. For renewals, only the barangay clearance and the locational clearance are required, together with proof of payment of taxes and fees for the current year. A maximum of 72 hours' processing

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RECORDS SECTION

time was imposed and realized within BPLO. In many cases, permits were renewed in just one day.

The creation of a business permits licensing office within the Market Development and Administration Department also facilitated permits processing for stallholders, vendors and other market suppliers. This improved the compliance rate to 75% as of June 2003, compared to 50% in 2002.

Aside from efficiency, systems integration and improvement have given us a dependable instrument for our anti-corruption campaigns. Our systems can immediately detect fake receipts, false assessments and undervalued properties.

Locational clearance

Likewise, the procedure for the processing of applications for locational clearance for business was simplified to decrease processing time. The requirement now is the mere presentation of the previous year's clearance duly validated by a stamp for a year's extension.

Anti-corruption measures

Aside from efficiency, systems integration and improvement have given us a dependable instrument for our anti-corruption campaigns. Our systems can immediately detect fake receipts, false assessments and undervalued properties. Our new official receipts for tax payments have security features that are difficult to counterfeit. We have filed anti-graft cases with the Office of the Ombudsman against erring employees.

Internet and intranet communication

Quezon City has relaunched its presence in the worldwide web through our website, www.quezoncity.gov.ph. We have also activated intranet-internet e-mail services to enhance communication within City Hall and with outside constituents. Our branch offices are being integrated online via a PLDT lease-line service. The Novaliches Branch is now online, while the three other branches are being prepared for connection. This means that any taxpayer transacting business through any of our branches will experience the same fast, computerized service.

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Human Resource Capability-building

For our City personnel, to support our capability-building initiatives, we have initiated the giving of incentives such as the following:

- Salary step increments for regular plantilla personnel were implemented for the first time last January 2002;
- Regular plantilla public health workers were provided benefits under the Magna Carta of Public Health Workers, particularly: hazard pay, subsistence allowance, uniform allowance, and one-grade salary increase for those nearing retirement;
- Service rewards in the form of P2,000 cash gifts were given to contractual employees who rendered service from July to December 2002 and were still in service as of January 31, 2003;
- Five thousand contractual employees with monthly salaries of P6,000 and below were enrolled in the PhilHealth Medicare para sa Masa Program to enable them to avail of free hospitalization benefits;
- Salaries of 400 City government-paid contractual teachers were increased to make them at par with salaries of national government-paid plantilla teachers;
- Monthly allowance of 300 Barangay Nutrition Scholars was increased from P1,000 to P2,000.

In March 2003, the City government was cited and rewarded by the Office of the President, through the National Commission on the Role of Filipino Women, for having started a systematic capacity-building program for gender-responsive local governance.

We have also actively supported strategies for local governance based on the equitable participation of both men and women. In March 2003, the City government was cited and rewarded by the Office of the President, through the National Commission on the Role of Filipino Women, for having started a systematic capacity-building program for gender-responsive local governance. Around 700 officers and staff of the City government have gone through gender and development (GAD) workshops, and are in the process of drafting a City GAD Code to ensure that the

QUEZON CITY PUBLIC LIBRARY
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different needs of men and women in the workplace are addressed.

Structural Improvements

To improve service within City Hall, the Quezon City Civic Center Development Program has also been pursued to improve the physical and functional layout of this complex. The objectives are to rationalize office location and space allocation to be more conducive to efficient and productive work; to enable frontline City government offices to be more accessible to the public and have the facilities to serve them better. The plan is for the complex to also contain a convention site, a museum, an art gallery, theater as well as an educational/information facility.

IMPROVEMENTS IN THE PHYSICAL ENVIRONMENT

This improved capacity to govern has given us the capability and the resources to push for transformations in our City's physical environment, as manifested in the following indicators:

Cleaner City thru Better Waste Management and Collection

The most perceptible improvement experienced by the public has been in environment management. Our adoption of a package

ENVIRONMENT MANAGEMENT INDICATORS

	2001		2002		2003
	Sem 1	Sem 2	Sem 1	Sem 2	Sem 1
Average monthly cost of garbage collection	P 69.20 M	P 48.96 M	P 49.04 M	P 45.25 M	P 46.91 M
Rivers and other waterways declogged (as % of total)	-	-	12.78%	4.24%	100%
No. of establishments given pollution clearance certificates	-	-	45	89	196
No. of pollution-related complaints received	-	-	49	57	135
No. of pollution-related complaints acted upon	-	-	30	73	123

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clean-up system has not only improved garbage collection efficiency, it has also enabled the City government to cut costs. Last year, we reported millions in savings. This year, we are happy to report that we are able to sustain this achievement. On our first half-year in Office, we had cut the P69.2 million average garbage bill to P46.9 million and have kept it down at around this level.

Another good news is that of the 76 local government units which have applied for conversion of their open dumpsites into controlled facilities, only Quezon City has been allowed by the Department of Environment and Natural Resources to operate its own controlled waste disposal facility. This means that our City will have an environmentally acceptable waste disposal system in the Payatas area for another two or more years.

Of 76 LGUs, only Quezon City has been allowed by the Department of Environment and Natural Resources to operate its own controlled waste disposal facility.

We are maintaining the dumpsite with an annual budget of P124 million, pushing and leveling the garbage regularly using bulldozers and backhoes, clearing waterways of debris, applying soil cover to reduce the odor and prevent the occurrence of dumpsite fires, transferring old and decomposed waste at volumes of 120 truckloads per day, as well as fortifying roadways for easy access to the site. Moreover, capacity is being expanded through the collection of old tires, which are transferred to a cement factory for use in their cement kiln co-processing system.

Payatas will also become a source of energy. After the successful testing of methane gas at the site by the Philippine National Oil Company in 2002, pipelines have been installed to extract the gas from the dumpsite. This will soon generate enough electricity for the dumpsite's nighttime operations and power some NGO facilities within its periphery.

The City government has acquired parts of La Unica Hija subdivision, proximate to the present dumpsite, for a Materials

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The most perceptible improvement experienced by the public has been in environment management. This was achieved with a much reduced cost of garbage collection, an average of P46.9 million a month, and a significantly improving collection efficiency.

We have cleaned up 100% of the City's rivers and other waterways, giving renewed vigor to the marine life rediscovered there.

We have received the nod of the Department of Environment and Natural Resources to operate our own controlled waste disposal facility, which means that our city will have an environmentally acceptable waste disposal system in the Payatas area for another three or more years.

ENVIRONMENT MANAGEMENT

QUALITY COMMUNITY

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Recovery Facility. The present dumpsite will be used as a staging area before garbage is manually and mechanically processed in the MRF.

Our Sagip Batis project has cleaned-up and de-clogged 100% of our 41 rivers and waterways, not only as a flood-control measure but also for environmental health purposes. We were amazed that marine life still exists in some of our creeks. After the operation of Sagip Batis, residents have reported sightings of several species of fish, large snakes and reptiles. This prompted Luisito Recarma of Barangay Valencia to say, "Never in my life did I expect to see a crocodile in Quezon City." The presence of aquatic life are indications that pollution has not dealt a death blow on our waterways. Now, thanks to Sagip Batis and the spirit of volunteerism of 1,000 barangay residents, we may soon fish and hunt in our streams and rivers.

Urban Renewal to Rationalize Cityscape

Development of a Garden City

Our thrust is to make Quezon City not only clean, but also lush with greenery.

Under our comprehensive development plan, our Garden City program seeks to create an integrated open space network system. The heart of this network will be the Quezon Memorial Circle because of its strategic location, high visibility, historical and socio-cultural importance.

It is time that the Quezon Memorial Circle becomes a fitting symbol of a Quality Community, and the cornerstone of a garden city. The blueprints have been done, the execution is close at hand. Bomanite sidewalks, colonnades, turf grass, fountains and new park benches will uplift the park and make it more hospitable for all. The approaches from City Hall and Commonwealth will be made safe and inviting through an underpass or, temporarily, an overpass.

Last May 18, 2002, a memorandum of agreement was forged among our City government, the MWSS, the Manila Water

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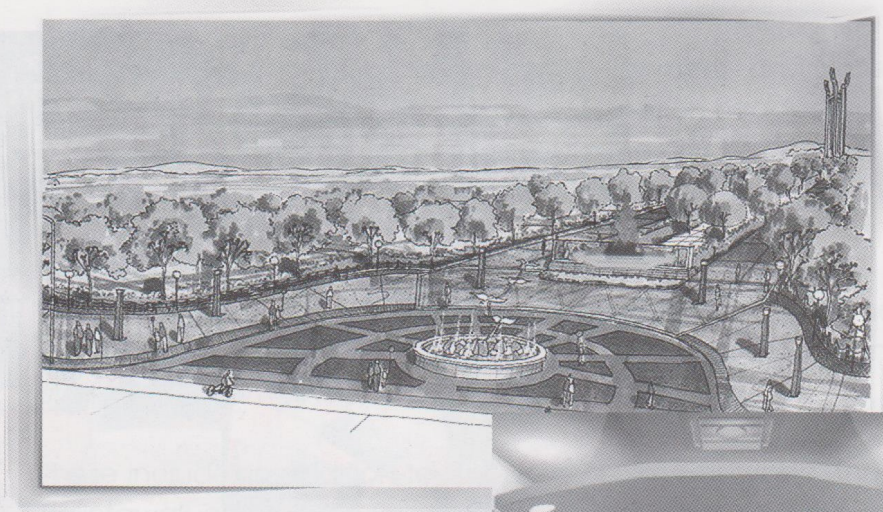



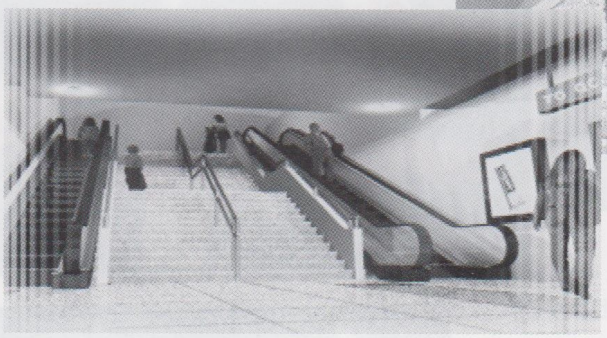

The Quezon Monument lords over a well-planned park in these designs for Quezon Memorial Circle, which may be approached from City Hall through an underpass.

company, MC Defensor Foundation and the Billion Trees Movement to restore the 50-year old Balara Filters Park to its old glory. The long-term view includes the transfer out, of the congested city jail.

We have also started rehabilitating the La Mesa Dam resort and this will be completely transformed into a beautiful recreation area by next year, in partnership with the private sector. The project is a joint undertaking of the Quezon City government, the ABS-CBN Foundation and the MWSS.

The creation of a garden city within Quezon City has also been given a boost by memoranda of agreement between our City

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The task of urban renewal involves the removal of urban blight by creating a Garden City, and by resettling informal settlers not only in better dwelling units but also in well organized communities.

It involves creating more areas of productivity in distinct central business districts that will be developed in more areas around Quezon City.

For this, we have created the HURA, a housing corporation, partnered with the private sector on various projects, or initiated redevelopment projects by administration.



URBAN RENEWAL

QUALITY COMMUNITY

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RECORD SECTION

government and the Department of Environment and Natural Resources and the Luntiang Pilipinas Foundation headed by Senator Loren Leviste, which will provide the city 20,390 trees that will be planted in parks and playgrounds throughout the City.

Creation of business centers

We have updated Quezon City's Comprehensive Development Plan, the framework for defining and matching development strategies against the overall objectives of the City.

These include, in addition to Cubao and Libis-Eastwood, the Balintawak area, North Fairview-Novaliches area, and the Tomas Morato and South Triangle areas. A nucleus can be the ABS-CBN building which has been registered with the Philippine Export Zone Authority as an Information Technology (IT) park.

President Cory Aquino called me the Mayor one morning. She told him, "Keep it up, maganda." She was referring to the City government's sidewalk improvement project along Tomas Morato Avenue, which is meant to restore the sidewalk to pedestrians and show how beautiful we can make our streets. We have no doubt the project will likewise attract and enhance business in the area.

Another plan is to carve a central business district within the North and East Triangle areas, as urged by a leading auditing and consultancy firm. This will also support the University of the Philippines in its efforts to create an IT Center in Diliman.

A key player in our urban renewal strategy will be the newly created housing corporation, the Quezon City Housing and Urban Renewal Authority or HURA. It will balance the redevelopment of blighted areas into organized, well-maintained low-cost housing sites, and the creation of business districts within Quezon City that will have well-defined attractions for specialized business needs.

Infrastructure Development and Complementary Services

Inter-linking roads and traffic rationalization

My dream is to transform Quezon City into a highly inter-connected metropolis so that the intra-City movement of people and commerce is less time-consuming.

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This is why, of about P2 billion allotted for infrastructure projects so far in our term, almost 60% or P1.18 billion has been allocated for the concreting and improvement of 169 roads, spanning a total of 112 kilometers. Examples abound:

More than 2,000 vehicles now pass everyday through the SB Diversion Road which we fashioned. It connects Mindanao Avenue, through subdivision roads, with Gen. Luis Street in the north-west corner of Quezon City, making real what everyone thought impossible - a route that avoids both Quirino Avenue and downtown Novaliches.

The intra-Novaliches traffic, a nightmare in the past, has also been greatly improved, among others by the concreting, widening and clearing of secondary streets such as Sarmiento and Susano. There has also been a relentless campaign to remove obstructions and illegal structures in sidewalks and roadways. Our continuous clearing of illegal vendors has significantly eased traffic in the Manggahan/Commonwealth and Litex areas; in the market areas of Balintawak, Muñoz, Camarilla and Murphy; in the Cubao central commercial area; and in various other streets of the City.

Novaliches, particularly, takes pride in sustaining order and discipline, in keeping with its battle cry, "Novaliches, Bagong Anyo, Maayos at Malinis."

Go to Novaliches and the Cubao area now, and you yourself will see the contrast with what is there now and what was there before. Where illegal vendors used to rein supreme, we now have cleaner and clearer areas for pedestrians and motorists. Novaliches, particularly, takes pride in sustaining order and discipline, in keeping with its battle cry, "Novaliches, Bagong Anyo, Maayos at Malinis."

In Payatas, we have concreted the network of inner routes from Ilang-ilang street, near the House of Representatives Complex, leading to Tahanan Complex and Litex Road. These include San Juan Bautista, Sto. Niño, Atis, Molave and Amlac Roads. No doubt this will spur development of a long neglected area.

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Close to completion is the concreting of the series of interconnecting roads, a project started when I was still a congressman, which links E. Rodriguez Avenue through Doña Juana Rodriguez, Umbel and Scout Reyes to Quezon Avenue, bypassing Morato and other busy streets.

The vast residential areas bordering Kamias Road and the business establishments on Aurora Boulevard, including Araneta Center, used to be effectively linked only by Anonas Street and EDSA. With the concrete-widening and lighting-up of K-H Street - Cambridge, an additional practical route has been made. This will soon be augmented by the DPWH bridge connecting Kalayaan Street, right beside City Hall, to Miami Street and the Cubao area. The City government launched the project by financing right-of-way acquisitions amounting to P10 million.

To provide faster access between Districts 1 and 2, we have concreted General Avenue, enabling commuters to avoid the traffic along Tandang Sora to get to Road 20, from Quirino Avenue.

We are also expediting the concreting of South Zuzuaregui Street which was finally cleared of illegal structures after 12 years, to open a by-pass route from Katipunan to Commonwealth, skirting the congestion at the Tandang Sora-Commonwealth Avenue intersection.

To provide faster access between Districts 1 and 2, we have concreted General Avenue, enabling commuters to avoid the traffic along Tandang Sora to get to Road 20, from Quirino Avenue.

While more expensive, we have opted for concreting of major interconnecting thoroughfares because simple experience has shown us that with our cycle of heavy rains and intense sunshine, asphalting has not given the city a neat look and eventually costs more because of the need for periodic re-asphalting and repair.

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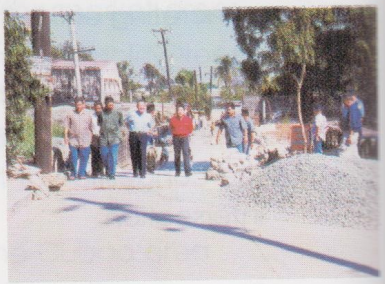



Of about P2 billion allotted for infrastructure projects, almost 60 % has been allocated for the improvement of existing roads and the development of new routes.

The goal is to make Quezon City a highly inter-connected metropolis that facilitates the movement of people and commerce.

The next biggest share of the infrastructure budget, 33%, goes to the repair and construction of school buildings. From 2001 to 2003, 25 new school buildings have been built, providing 367 new classrooms.

INFRASTRUC TURE DEVELOPMENT

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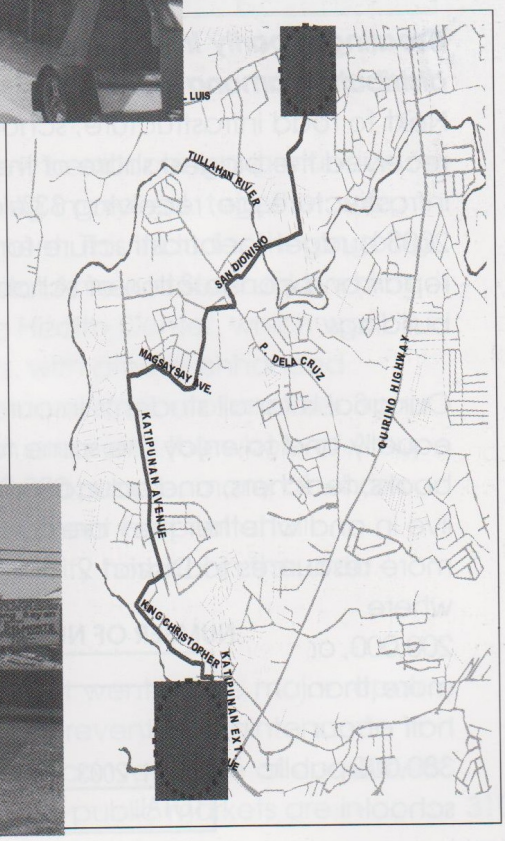
INFRASTRUCTURE PROJECTS

Total Contract Amounts, 2001 - 2003

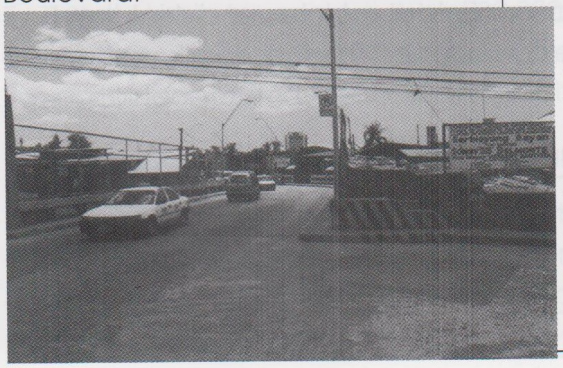
	2001	2002	Sem1, 2003
Road infra		462,669,653.60	724,868,796.54
School buildings:			
Repair		109,582,404.20	6,550,519.14
Construction	187,012,183.25	223,152,254.80	133,040,633.00
Public markets	-	-	22,649,279.05
Health centers	-	5,828,188.72	17,846,448.18
Sports facilities	-	3,297,412.43	5,835,000.00
Other infra	-	21,758,888.87	50,816,430.57
TOTAL	187,012,183.25	826,288,602.71	961,607,106.48



The new SB Diversion Road connects Mindanao Avenue, through subdivision roads, with Gen. Luis Street in the north-west corner of Quezon City.



The concrete-widening and lighting-up of K-H Street - Cambridge provided an additional practical route to the areas bordering Kamias Road and the business establishments along Aurora Boulevard.



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Drainage improvement

With the rainy season, we can appreciate more fully the P132 million worth of projects for drainage improvement and flood control. These include the P25 million drainage project along Imperial, Westpoint, Columbia and St. Mary's Streets, which is designed to ease flooding in the Cubao business district. We are also busy constructing bank protection structures along creeks and waterways, as well as the installation of bigger culverts along roads serving as main drainage channels.

People's Plaza development

The People's Plaza we opened at Commonwealth Avenue, the only park along our longest roadway, rising from an area once occupied by a very congested talipapa, is an indication of our efforts to provide leisure space while promoting a sense of beauty. Another is the Novaliches Plaza, now being built, which will transform the ambience of that busy area.

Our goal is for all students in our public schools to be treated equally and to enjoy the same facilities in terms of classrooms, books, teachers, and educational aides, whichever district they live in and whether they are rich or poor.

Creating a parity in classroom distribution among districts

Next to road infrastructure, schools have received the biggest share of the infrastructure pie, receiving 33% of the 2003 budget for infrastructure for the repair and construction of school buildings.

Our goal is for all students in our public schools to be treated equally and to enjoy the same facilities in terms of classrooms, books, teachers, and educational aides, whichever district they live in and whether they are rich or poor. This means allocating more resources to District 2. It is home to half of the population, where 200,000, or more than half of our 380,000 public school-

NUMBER OF NEW SCHOOL BUILDINGS AND CLASSROOMS

	NEW BUILDINGS	NEW CLASSROOMS
2001	9	132
2002	11	149
Sem 1, 2003	5	86
TOTAL	25	367

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enrolled children, reside. The district still has a deficit of 275 classrooms for elementary and 162 for high school. Overall, from 2001 to the first semester of 2003, we budgeted for the construction of 25 new school buildings, providing an additional 367 classrooms. The newly constructed 5-storey DECS building at the San Francisco High School compound will be an added feature of our education landscape.

NUMBER OF HEALTH CENTERS

	2001				2002				Sem 1, 2003			
	Districts											
	1	2	3	4	1	2	3	4	1	2	3	4
Barangay Health & Nutrition Posts	0	6	1	1	0	8	2	1	3	10	4	2
Barangay Health Stations	7	10	5	5	8	15	5	7	6	14	4	6
Sentrong Sigla Health Centers	2	4	3	4	2	4	3	4	2	4	3	6
Regular Health Centers	11	19	6	6	11	19	6	6	11	19	6	6
QC Government Hospitals	1	0	1	1	1	1	0	1	1	1	0	1
Total for each district	21	39	16	17	22	47	16	19	23	48	17	17
Total for all districts	93				104				105			

Super health centers

For the public health sector, three new health centers are under construction, and the others are being improved, together with provision for complete basic equipment. This includes the ongoing conversion of the QC General Hospital Annex in Sta. Lucia, which was hardly used, and the Kamuning Health Center, which was over-used, into Super Health Centers, with greatly enhanced facilities. About to commence is the construction of another Super Health Center to service the Batasan area and the whole of Area 7. These places have more than 500,000 people, many of whom are poor, but can boast of no government hospital at all. Eventually, we hope to put up a new City hospital in the area.

Improved public markets

P22.6 million of the infrastructure budget went to the major repair of eight public markets as a means of preventive maintenance and improvement of sanitation, for the convenience of consumers patronizing these establishments. These public markets are in

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Kamuning, Galas, Murphy, San Francisco del Monte, Projects 2 and 4, Roxas District and San Jose.

Sports infrastructure

With a budget of P3.30 million, the Amoranto Sports Center will have a new multi-purpose gymnasium. P5.83 million was also spent for the rehabilitation and improvement of various covered courts in Barangays Masagana, Gulod, Baesa, Sauyo and Maligaya.

Upcoming infrastructure projects

We are not about to slow down. For this second semester alone, half a billion worth of projects are being lined-up for implementation. This will include a massive sidewalk construction project that will be a boon for pedestrians, as well as provides more orderly thoroughfares.

Safety and Security

Adequate police protection

In Quezon City, with our population of 2.17 million, we have a police-to-population ratio of 1:860, which is still far from the ideal 1:500. On our prodding, the number of policemen has been permanently increased by 300. We are asking the Philippine National Police (PNP) for more men. Our hope is to have parity with Manila, which has a police-to-population ratio of about 1:700. To further professionalize its ranks, the PNP conducts the Sambayan program geared toward improving the capabilities not only of the police but also of security managers, and barangay officials.

To increase public perception of the police as a benevolent presence in communities, the CPD has ventured into micro economic alleviation programs for indigents through Project BARYA and Project OYSTER.

Quezon City has provided the Central Police District (CPD) with over P50 million worth of new equipment. We acquired for CPD 305 short and long firearms, bulletproof vests, base, mobile and handheld radios. To lessen the risk exposure of policemen, we have also financed the acquisition of a portable bomb detection x-ray

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machine and a bomb suit. These are in addition to the 26 Toyota Revos with sirens and communications equipment, which bring to over 40 the vehicles provided by this administration, along with 28 motorcycle units. We also turned over two special vehicles to our SWAT team.

Active citizenry participation

The CPD reports a slightly increased crime volume, at 4,766 cases during the period from July 2002 to June 2003, compared to 4,178 during the previous period. This may be attributed to the increased vigilance of community members to report crimes and the ease with which it can be done through text messaging and online communication. During the period from July 2002 to June 2003, the CPD has responded to 7,957 reports of incidents and complaints via PNPTXT 2920 and Magic Text Patrol 2910, as well as 2,376 e-mailed complaints.

Text messaging and online communication have made it easier for citizens to report crimes. During the period from July 2002 to June 2003, the CPD has responded to 7,957 reports of incidents and complaints via PNPTXT 2920 and Magic Text Patrol 2910, as well as 2,376 e-mailed complaints.

The CPD also regularly conducts people's day forums to promote police partnership with the community in the fight against crime. Likewise, it has expanded its barangay information network, utilizing the services of 19,346 barangay tanods, security officers and members of the community to augment police capabilities.

To increase public perception of the police as a benevolent presence in communities, the CPD has ventured into micro economic alleviation programs for indigents through Project BARYA and Project OYSTER.

For the period July 2002 to June 2003, the results of these programs are the following:

- Of 257 cases of carnapping, 227 vehicles were recovered;
- 1,217 wanted criminals were arrested;
- 1,517 operations were conducted against illegal gambling,

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While Quezon City is still far from attaining an ideal police-to-population ratio of 1:500, the City government is working to make the City's police force better equipped to do its job. Thus, the police have been given over P50 million worth of equipment, firearms, bulletproof vests, mobile and handheld radios, a portable bomb detection machine, a bomb suit, aside from fully equipped Toyota Revos and motorcycle units.



SAFETY & SECURITY

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resulting in the confiscation of P289,442, 11 video karera machines, 14 fighting cocks and the filing of 230 cases in court.

- 1,731 anti-narcotics operations were conducted resulting in the arrest of 774 pushers and 1,690 users, and the confiscation of shabu and ecstasy tablets worth P26.9 million.

Providing assistance to the police in ensuring people's safety is the City's Department of Public Order and Safety (DPOS) which provides traffic management, security and disaster control assistance. It supports the Central Traffic Enforcement Group through its deployment of 250 traffic enforcers in six sectors of Quezon City. They have apprehended 22,810 traffic violators, ranging from such offenses as reckless driving to jaywalking. They also enforce the City's anti-illegal vending policy, as well as spearhead disaster control operations. They conduct inspections of business establishments to ensure compliance with the fire code, the building code and relevant revenue code ordinances.

Anti-drug campaign

With the passage of stronger and more responsive laws against illegal drugs, Republic Act 9165 and City Ordinance No. 1264 (series of 2003), the City government has fully operationalized an integrated and comprehensive program to battle the peddling and abuse of dangerous drugs, as well as for prevention, rehabilitation and education campaigns.

The Quezon City Anti-drug Abuse Council (QCADAC), chaired by Vice Mayor Herbert Bautista, has forged a partnership with Smart Communications to put up an anti-drug text hotline. The barangay anti-drug abuse councils coordinate with the the QCADAC, the police and the Philippine Drug Enforcement Agency. In an effort to mobilize multisectoral involvement, nongovernment organizations and civic groups have joined hands with government to form the Volunteer Anti-drug Abuse Crusaders.

The City maintains the drug treatment and rehabilitation center, Tahanan, in Payatas whose current capacity of 200 persons is being expanded to enable it to accommodate about 600 people.

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Lighting up the City

Keeping places well-lighted improves the ambience of the city and can be an effective deterrent to crime. This is why we are undertaking a City-wide streetlighting program. Through a Memorandum of Agreement, Meralco will install and maintain about 3,000 lights in all four districts, and make sure that all streetlights are operational.

Six of our major pedestrian overpasses are undergoing renovation and repair. More lighting facilities and directional signs have been added for better public safety.

DIRECT IMPACT ON CONSTITUENCIES

Have the poor benefited directly from all these improvements?

REAL-LIFE CASE STUDIES

- Lydia Pineda was a laundry woman, earning at most P1,000 a week, barely enough for her family's needs. In 2002, she borrowed P5,000 from our loan program called Puhunang Pangkabuhayan ng Sikap Buhay. Now, she has a thriving business selling balut. It has multiplied her income to P20,000 a month. She has been able to finance the repair of her house, buy some appliance and put away some savings for the future.
- Chester, on the other hand, is a recipient of our social services assistance. He was a troublesome, arrogant youth who was admitted to the Molave Youth Home. He was a runaway, a thief, stealing Meralco wires, and sniffing rugby. He and his family went through family therapy, and a series of other services to improve his relationships and self-esteem. Now, he has a steady job, a happy marriage and is a responsible father to two children.

There are many stories like Lydia and Chester among the thousands we have assisted through our programs and projects.

IMPROVED PUBLIC HEALTH SERVICES FOR INDIGENTS

Health Insurance for the Poor

Health insurance should not only be for the rich and the middle

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income groups. Now, thousands of our poor no longer have to think twice before seeking medical help when they need it. Sagip Buhay Medical Care, and Medicare para sa Masa, reassure low-income earners, such as our contractual employees and barangay tanods, including families in depressed areas, of hospital services free of charge, when needed. Medicare para sa Masa provides Philhealth coverage for the poor. It now covers 7,800 beneficiaries.

Sagip Buhay Medical Care, and Medicare para sa Masa, reassure low-income earners, such as our contractual employees and barangay tanods, including families in depressed areas, of hospital services free of charge, when needed.

Subsidy for Hospitalization

The Sagip Buhay Medical Care program subsidizes the hospital stay of poor patients up to P5,000 through draw-downs from a city government trust fund which has now reached P16.4 million. The program has 12 participating national and city government hospitals, and has benefited so far 16,817 people. St. Luke's Hospital has offered P7 million of its own funds as counterpart for this program.

Healthy Child Program

The City government believes that giving young children a good, healthy start in life will help prevent many future health concerns. This is why the City Health Department is providing free comprehensive child care for newborn children up to five years old. Immediately targeted for intensive supplemental feeding are 3,831 severely malnourished children.

The goal is to reach 146,526 children with free immunization, free dental care, as well as medical care for illnesses.

Moreover, our door-to-door measles immunization program has enhanced measles prevention in high-risk, densely populated slum areas. This effort was followed up by a Pulse Campaign to immunize those children not covered by the door-to-door program. We have provided micronutrient supplements for 90% of children under 5 years, to prevent Vitamin A deficiency.

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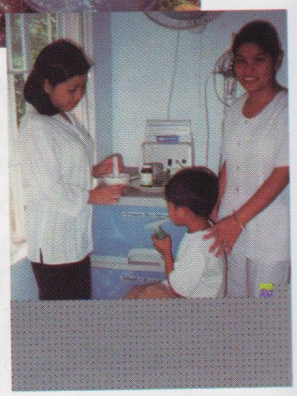


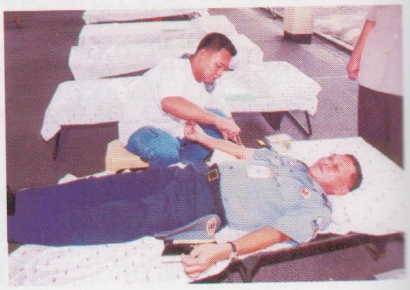




Low-income employees are now covered by health insurance through Medicare para sa Masa;

The SB Medical Care Program subsidizes the hospital stay of indigents through a trust fund maintained by the City government in 12 participating hospitals.

Free comprehensive health care covers newborn children up to five years old.



HEALTH SERVICES

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HEALTH SERVICES INDICATORS

Type of Program	No. of people assisted/treated		
	2001	2002	Sem 1 2003
MATERNAL AND HEALTH CARE			
Pre-natal care of pregnant women	86,423	86,438	49,693
Attendance in delivery	7,909	13,056	4,028
Promotion of breast feeding	55,287	53,100	28,822
CHILD HEALTH CARE			
Immunization programs	240,414	255,062	120,797
Control of respiratory infections	22,962	30,723	8,919
Control of diarrheal diseases	13,658	18,953	13,995
Integrated management of childhood diseases	36,620	50,388	23,126
Under-five clinic program	173,379	161,400	94,526
NUTRITION PROGRAM			
Operation Timbang	398,097	420,927	371,973
Malnutrition and food supplementation	20,105	8,615	3,676
Micronutrient supplementation	548,588	548,797	308,346
Nutrition info and education	139,161	31,634	21,239
FAMILY PLANNING PROGRAMS			
Info & education, counseling & access to family planning methods	827,976	715,926	430,701
CONTROL OF COMMUNICABLE DISEASES			
Tuberculosis Control	11,346	20,503	12,081
Rabies control	2,537	1,055	
STD/HIV-AIDS prevention & control	19,043	43,540	13,042
Dengue fever prevention & control		303	169
CONTROL OF NON-COMMUNICABLE DISEASES			
Cardiovascular disease prevention & control	45,943	71,823	41,931
Cancer prevention & control	58,508	53,759	4,746
Diabetes mellitus prevention & control		719	355
DENTAL HEALTH PROGRAM	350,227	354,129	181,817
BLOOD DONATION PROGRAM (no. of donors)		187	167
REPRODUCTION HEALTH CARE PROGRAM	325,843	365,398	229,205
TOTAL	3,385,026	3,306,435	1,963,254

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Health and Sanitation thru Piped-in Water

A common source of illness is the lack of running water, especially in informal settler communities. Thus, we have programs which have a multi-faceted impact, to provide piped-in water supply to barangays lacking this facility. These are the Tubig para sa Bayan, a joint undertaking with the ABS-CBN Foundation and Maynilad Water Services, and the Tubig para sa Barangay, which is being accomplished in cooperation with Manila Water Company and Maynilad. We have covered several barangays in Districts 2 and 3, and have started in Districts 1 and 4. Barangay Bagumbayan and the residents of Barangay Quirino 2-C, particularly, have co-funded their water projects, with the City government.

IMPROVING PUBLIC SCHOOL EDUCATION

Our aim is to make our public schools at par with the leading private schools in the country. How close are we to realizing this goal? In some cases, we already achieved par. Let us look at Esteban Abada Elementary School. Ninety-percent of its students come from depressed communities. Yet they are enjoying access

NUMBER OF STUDENTS ENROLLED IN QC PUBLIC SCHOOL SYSTEM

ELEMENTARY

YEAR	District 1	District 2	District 3	District 4	TOTAL
SY 2001	37,377	142,936	27,593	29,646	237,552
SY 2002	37,646	147,067	27,640	29,558	241,911
SY 2003	38,098	151,929	29,301	30,542	249,870

SECONDARY

YEAR	District 1	District 2	District 3	District 4	TOTAL
SY 2001	21,824	61,671	13,942	22,073	119,510
SY 2002	23,049	68,398	14,351	23,052	128,850
SY 2003	24,630	74,496	14,723	24,728	138,577

PRE-SCHOOL

SY 2003	District 1	District 2	District 3	District 4
Regular	2,742	5,886	1,832	12,097
SPED	9	73	0	8
TOTAL	2,751	5,959	1,832	12,105

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to one-on-one computer learning through the use of 29 computers.

E-library system

It is also one of 11 public schools to pilot our e-libraries. This means that a student from Esteban Abada or from any of the pilot schools, will be able to access the e-library.net website and browse through the book catalogue and reserve a book in any of the 11 public school libraries anywhere he is, whether at home, in an internet café or in school, as long as his computer is internet connected. This year, we are piloting the project in 11 schools. Next year, we will connect all public high school libraries in our virtual private network.

PILOT SCHOOLS FOR e-LIBRARY

Judge Juan Luna High School
Esteban Abada Elementary School
Lagro High School
Novaliches High School
Rosa Susano Nova. Elem. School
Quirino High School
Juan Sumulong High School
Aurora Quezon Elem. School
Don Alejandro Roces High School
Ramon Magsaysay Cubao HS
E. Rodriguez High School

Our own Quezon City Public Library is also evolving into an e-library with reference materials available in CD formats and its link to the internet. The library is now connected to a local area network (LAN) and will soon tap from the Online Public Access Catalogue of the National Library.

Institutionalized Student Leadership Program

Our other pioneering education programs include the Center for Student Leadership, which is an incubation ground for young future leaders. This program was launched at the Quezon City Science High School. It is an attempt to answer oft-repeated calls for young, idealistic leaders steeped in virtues and values that promote the public good. The present crop of 133 students enrolled in the Center are from a select group of fourth-year public high schools students who have demonstrated ability to spearhead and manage programs and events in their own campuses.

Compulsory Computer Education

Also this year, we will open the Center for Excellence in Technology, Training and Research (CENTREX), a facility where

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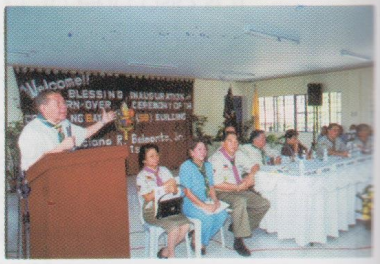









411,094 children in Quezon City are receiving free education, from pre-school to high school. Our aim is to make our public schools at par with the leading private schools in the country.

Traditional school libraries are being transformed into electronic learning centers. We have also started a pioneering program in student leadership.

Free computer education for more senior high school students will improve employability and tertiary-school preparedness.

EDUCATION

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fourth-year high school students will be taught computer courses for free and where teachers will learn IT-based teaching methods.

Scholarships for Deserving College Students

The City government is also offering post high school scholarships to deserving students. This school year, we accepted 1,435 new scholars, bringing to 2,744 the number supported by the City. This is a record high. In addition, the government's Scholarship and Youth Development Program supports youth empowerment through community-based leadership programs and barangay youth development activities in coordination with the Sangguniang Kabataan.

Quezon City will be the site of the $4 million TESDA Information Technology Training Center, to be set up through a grant from the Korean government.

Technical Education

We are also happy to announce that Quezon City will be the site of the $4 million TESDA Information Technology Training Center, to be set up through a grant from the Korean government. This facility will help push the skills of our manpower to compete more capably in the information age. It will be located at the campus of our QC Polytechnic University in Barangay San Bartolome and will complement the five-year development program which has recently been adopted, which aims to make our university the best technical institution in Metro Manila.

SOCIAL WELFARE ASSISTANCE FROM CRADLE TO GRAVE

Social welfare occupies top priority in our platform of governance.

Daycare

We have a feeding and education program for three to five year olds in our 205 daycare centers. Ten centers more have been added. This year, their parents had one less expense to worry about. The 14,000 children were given free schoolbags and school supplies.

Quezon City is the first LGU to institutionalize the position of daycare workers. They are no longer volunteers; they now occupy

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SOCIAL WELFARE INDICATORS

PROGRAMS/PROJECT	No. of People Assisted		
	2001	2002	Sem 1 2003
SOCIAL WELFARE SERVICES			
Community Welfare Program			
Family Welfare Program	17,352	18,148	19,837
Youth Welfare Program	8,729	10,597	14,537
Child Welfare Program	15,227	16,302	27,728
SUB-TOTAL	**41,308**	**45,847**	**62,102**
Special Projects			
Women Welfare Program	4,777	5,191	5,468
Elderly Welfare Program	4,445	7,234	7,615
Disabled Welfare Program	2,540	2,798	5,631
Mendicants Welfare Program	529		920
SUB-TOTAL	**12,291**	**15,223**	**19,634**
RESIDENTIAL & REHABILITATION PROGRAMS			
Center-based			
Molave Youth Home	493	497	211
WELFARE & RELIEF PROGRAMS			
Public Assistance (in crisis situations)	60,630	29,185	38,819
Volunteerism & Auxillary Program	2,836	2,300	336
SUB-TOTAL	**63,466**	**31,485**	**39,155**
PUBLIC ASSISTANCE PROGRAM			
(Burial Assistance)	1,756	331	217
SUB-TOTAL	**1,756**	**331**	**217**
VOCATIONAL DEV'T PROGRAM			
Skills Training Program	20,199	20,367	8,330
Labor & Employment Program	9,102	8,988	5,211
SUB-TOTAL	**29,301**	**29,355**	**13,541**

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permanent or contractual positions in our plantilla.

Family Welfare
In 2002, our family welfare programs have assisted 18,148 people. In the first six months of this year, we have already surpassed this annual total by assisting 19,837 people through Parent Effectiveness Seminars, Solo Parent Service, marriage counseling, family casework and provision of certificate of indigency.

Child-welfare Programs
Our child welfare programs address nutrition, early childhood education, as well as interventions for abused children. From 2002 to 2003, 44,030 children have been assisted, with 27,728 of them helped in the first six months of this year alone.

Renovation of Molave Youth Home
In 2002, we awarded a P2 million contract for the renovation of the Molave Youth Home to provide better custody care for our youthful offenders. If the Molave Youth Home can turn out more Chesters, then our investment would have reaped more than its just returns in terms of transforming troubled youth into responsible, productive men.

Opportunities for Senior Citizens to Become Productive Again
Quezon City has innovated a new system of helping senior citizens cope with boredom while contributing productively to the community. Senior citizens can share their time, talent and resources within the City government itself. Some 120 persons are enrolled in this program part-time, earning P2,000 in stipends. We hope to expand this program, even to the private sector eventually.

Active Collaboration with Other Organizations
The active collaboration of our Social Service and Development Department with the DSWD, the DILG, UNICEF and the GMA Foundation has resulted in the allocation and utilization by the City of P12.5 million for various social services.

QUEZON CITY PUBLIC LIBRARY
RECORD SECTION









The City government's child welfare programs have assisted 44,030 children with nutritional needs, early childhood education in daycare centers, and interventions for abused children.

Our youth welfare programs, which include peer group counseling, values education and leadership training, have reached out to 16,302 young people.

Self-enhancement programs help women and the elderly improve their confidence and ability to lead productive lives.

SOCIAL SERVICES

QUALITY COMMUNITY

QUEZON CITY PUBLIC LIBRARY
RECORD SECTION

REGULAR EMPLOYMENT FACILITATION

	No. of people assisted	No. of people placed	No. of participating companies
2001	5,552	1,435	72
2002	9,130	3,093	101
Sem 1, 2003	5,374	1,570	142

JOBS FAIR

	No. of times conducted	No. of people assisted	No. of people placed	No. of participating companies
2001	10	13,343	484	79
2002	21	19,900	1,390	96
Sem 1, 2003	15	9,852	944	114

SPES/ SUMMER JOBS

	No. of people assisted	No. of people placed	No. of participating companies
2001			
2002	548	122	21
Sem 1, 2003	1,184	197	2

EMPLOYMENT AND ENTREPRENEURIAL SUPPORT FOR A PRODUCTIVE POPULATION

Assistance toward greater productivity has, of course, also been continuously extended.

Employment Assistance

For those seeking employment assistance, our Industrial Relations Office has computerized its labor market information services to speed up the processing time of job applicants, enabling us to generate 15 referrals in one minute.

The City's programs themselves open up job opportunities. Nearly 1,000 out-of-school youth have found summer employment under our Operation Linis, as well as Clean and Green, and Sagip Batis Projects.

At a time when job vacancies are hard to find, the IRO has been able to place 4,605 people in gainful employment in 2002, and 2,711 in the first six months of 2003. Much can be attributed to

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RECORD SECTION

our strategy of collaboration with the business sector, which has not only paid off in taxes but also in employment.

Moreover, for the first time, the City government has also helped 20 of our residents find jobs overseas.

The City's programs themselves open up job opportunities. Nearly 1,000 out-of-school youth have found summer employment under our Operation Linis, as well as Clean and Green, and Sagip Batis Projects. We will also create another mass employment opportunity by enlisting part-time workers in our sidewalk development program.

Entrepreneurial Assistance

The no-collateral loan facility called Puhunang Pangkabuhayan ng Sikap Buhay (PPSB), whose members have grown from 248 to 1,418 since its launching in April 2002, help generate entrepreneurs. The borrowers themselves become guarantors of other borrowers. The PPSB has fully repaid its P3 million seed money to the National Livelihood Support Fund. Last month, the PPSB launched another micro-lending scheme in cooperation with EuroCredit Cooperative which will provide credit, savings and cross-selling opportunities to the urban poor.

Another means to jump-start small businesses are the livelihood training programs being provided by our SSDD, which has honed the skills of 28,697 people since last year, and its provision of capital assistance which has benefited over 14,000 people since 2002.

Last October 2002, we opened another facility, the SB Nego-Tech in Tatalon, a facility that seeks to improve the employability of out-of-school youth and adults by offering short-term livelihood courses.

SHELTER DEVELOPMENT FOR THE HOMELESS

We have large masses of squatter communities in Quezon City who need to live in decent and clean environments.

QUEZON CITY PUBLIC LIBRARY
SECOND SECTION

Creation of a Housing Corporation

To address this problem, we have the HURA to develop low-cost housing for indigents. We are the first LGU to develop such a corporation. It has recently launched its project to construct medium-rise buildings in Barangay Escopa III. Informal settlers in Manresa have requested to be the next beneficiaries.

The City has created the Quezon City Housing and Urban Renewal Authority (HURA) as its sustainable response to providing indigents with dwelling units in well-organized communities.

Provision of Land Titles

The City government, through its Urban Poor Affairs Office, is in the process of delivering unitized land titles to 1,435 beneficiaries in nine awarded projects for onsite acquisition and development. This means that these people once fully paid, will be given their individual TCTs to their land, not only entitlement certificates. Eleven more such projects are being negotiated involving 3,678 beneficiaries. Incidentally, after all these years, we finally obtained the TCT for the Amoranto Sports Complex, in Quezon City's own name.

EMPOWERED PARTNERSHIPS IN GOVERNANCE

Much of our achievements have been made possible, through partnerships forged actively with the City government by business groups, civic organizations, community leaders and our own barangays.

For the first time, on February 27, 2003, the City government convened the City Development Council with the full complement of government members and 49 nongovernment representatives.

WITH PEOPLE'S ORGANIZATIONS

For the first time, on February 27, 2003, the City government convened the City Development Council with the full complement of government members and the 49 representatives elected to the Council by the 377 accredited people's organizations, nongovernment organizations and others in the private sector. This

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RECORD SECTION

institutionalizes the role of the private sector as active partners in strategy development and formulation.

WITH THE BARANGAYS

On the other hand, we have so empowered the barangays in Quezon City that in a matter of speaking, the City does not have one, but 143 mayors.

Governance Training

Our barangay officials have participated in training programs on local government management tools and techniques at the Development Academy of the Philippines in Tagaytay, and elsewhere. Special training in fiscal management was also given to the Barangay Chairmen, Treasurers, and Kagawads in charge of appropriations.

In a move unprecedented in other LGUs in the country, the City has given to barangay officials full fiscal control over the barangay's share of real property tax collections.

Full Fiscal Control and Transfer of Funds

When Mayor Belmonte was campaigning for his present post, there was one issue he heard again and again. And this was from barangay officials who complained: "Why are we not allowed to manage for ourselves the barangay's share of real property tax collections?" The City government kept their money, and expenditures had to go through the City's budget and accounting system. "Eh, sa amin naman ito!" they pointed out. We agreed. Thus, in a move unprecedented in other LGUs in the country, the City has given to barangay officials full fiscal control over the barangay's share of real property tax collections. As a starter, for the first two quarters of this year, P298 million have been turned over to the barangays.

Waste Management Initiatives

Barangays also figure prominently in the City's waste management programs. To encourage them to practice proper solid waste management, the City government has crafted two ordinances that grant incentives to barangays for utilizing their own trucks for solid waste collection services, and for the best solid waste management practices that result in a reduction in garbage

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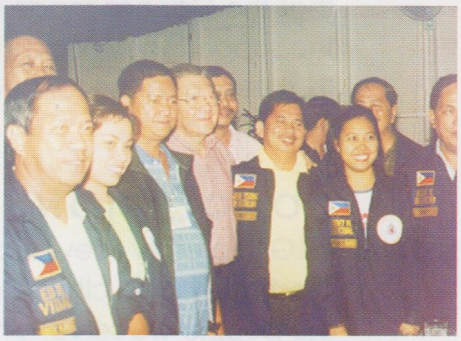

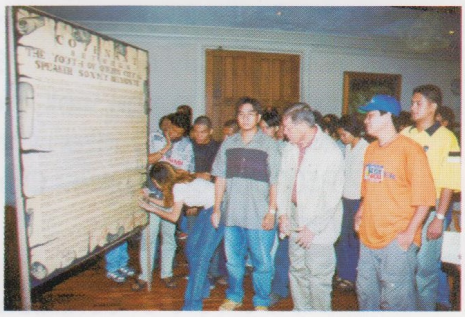

The City government has forged partnerships with barangay officials and with various constituencies, including the youth, businessmen and other sectors of society, to complement each other's resources, knowledge and advantages, to promote the gains of Quezon City.

PARTNERSHIPS

QUALITY COMMUNITY

QUEZON CITY PUBLIC LIBRARY
RECORD SECTION

volume. Barangay Holy Spirit is already being reimbursed for its savings to the City, and Barangays Phil-Am and Bagumbuhay are likewise qualified for payment. These two ordinances are being pushed nationwide by the DENR and NGOs for emulation by other local government units.

Peace and Order Initiatives

All barangay tanods have been given training in counter-terrorism and anti-drug abuse measures, in coordination with the Department of Interior and Local Government and the Central Police District.

Employment Assistance

Recruitment and supervision of our 1,000 volunteers, who were each given P3,000 monthly allowance, for our Sagip Batis project, were also placed in barangay hands.

Additional Support

Barangays are such important arms in our governance initiatives that the City has made it a point to give our barangay officials the support they need - including 142 brand new Suzuki multicabs that they can use for peace and order efforts and for project monitoring.

CONCLUSION

DILG Secretary Joey Lina, in one ceremony, called Quezon City the "best managed city. " But the best affirmation should come from the people we serve. At nung tanungin ang mga residente ng Quezon City sa isang survey, "Mahusay ba ang pamamalakad ng Quezon City ngayon?" 67.5% said yes. Last Friday, another third-party group, the well-known philanthropic Metrobank Foundation extended to Quezon City its "2003 Livable Community Award," plus P500,000 cash prize. Our City is one of only three recipients of this recognition.

This is a vote of confidence not only for the City Mayor, but for all who are participating actively, in various capacities, in making Quezon City an ideal community, hopefully one of the best in the country. Vice Mayor Bautista and members of the City Council, particularly, are partners in city building, always extending to the

QUEZON CITY PUBLIC LIBRARY

Mayor and to others in the executive branch, their support and cooperation.

The people's satisfaction is the Quezon City government's continuing source of inspiration.

Let us sustain the momentum of meaningful reforms and purposeful changes. Let not Quezon City be a city of dreams and promises, but a city of achievements. Two years have brought the Belmonte administration strides closer to the City's vision. With God's guidance and blessings, this administration will fulfill this vision and transform the quality of life of the people of Quezon City. It is time to move farther. Come, let us move on together!



QUEZON CITY PUBLIC LIBRARY
RECORD SECTION



CITY GOVERNMENT OFFICIALS

OFFICE OF THE CITY MAYOR
Hon. Feliciano Belmonte, Jr.
3rd Floor, High-rise Building
Tel. Nos. 924-35-92 / 925-6045 locals 229 - 235
Fax 921-67-50

OFFICE OF THE VICE MAYOR
Hon. Herbert M. Bautista
2nd Floor, Annex Building
Tel. No. 920-14-59 / 922-23-58

SENIOR ADVISERS TO THE MAYOR
Sec. Salvador M. Enriquez, Jr.
12th Floor, High-rise Building
Tel. Nos. 922-44-58 / 925-6045 local 368

Dr. Manuel S. Alba
Tel. Nos. 925-6045 local 479

SECRETARY TO THE MAYOR
Mr. Tadeo M. Palma
3rd Floor, High-rise Building
Tel. No. 922-95-48

SPECIAL ASST. SEC. TO THE MAYOR
Atty. Victoria V. Loanzon
14th Floor, High-rise Building
Tel. No. 922-45-87

ASST. SEC. TO THE MAYOR
Mr. Jose O. Castro
12th Floor, High-rise Building
Tel. Nos. 925-6045 local 373

ASST. SEC. TO THE MAYOR / SPECIAL ASST. TO THE MAYOR
Mr. Aquilino Illera
3rd Floor, High-rise Building
Tel No. 924-60-45 local 236

CITY ADMINISTRATOR
Atty. Paquito N. Ochoa, Jr.
1th Floor, High-rise Building
Tel. No. 926-84-71

ASST. CITY ADMINISTRATOR FOR GEN. AFFAIRS
Mr. Pacifico Maghacot, Jr.
12th Floor, High-rise Building
Tel. Nos. 925-6045 local 204

ASSIST. CITY ADMINISTRATOR FOR OPERATIONS
Mr. Manuel Sabalza
12th Floor, High-rise Building
Tel. Nos. 925-6045 locals 374, 390

QUEZON CITY PUBLIC LIBRARY
REFERENCE SECTION

DEPARTMENTS & OFFICES

Mr. Donato Matias, Officer-in-charge **BARANGAY OPERATIONS CENTER (BOC)** Q. C. Hall Compound	924-14-17 924-14-30 924-38-32 924-18-52
Mr. Pacifico Maghakot, Head **BUSINESS PERMITS & LICENSING OFFICE (BPLO)** Ground Floor, High-rise Building	(Fax) 928-11-54
Ms. Editha V. Alzona, City Accountant **CITY ACCOUNTING DEPT.** 3rd Floor, Annex Bldg.	928-05-75
Ms. Teofista LL. Pajara , City Assessor **CITY ASSESSOR'S OFFICE** Ground Floor, Left wing, Annex bldg	926-59-96
Ms. Bella L. Fernandez , City Budget Officer **CITY BUDGET OFFICE (CBO)** 4th Floor, High-rise Building	926-80-35
Mr. Ramon Matabang, City Civil Registrar **CITY CIVIL REGISTRY OFFICE (CCRO)** Ground Floor, Annex Bldg.	922-60-77 925-04-53
Mr. Rolando P. Montiel , Head **CITY GENERAL SERVICES OFFICE (CGSO)** 6th Floor, High-rise Building Building & Equipment Maintenance Division – BEMD Aircon Maintenance / Cooling Power – Beside the Detachment	924-35-95 927-29-48 loc.279 927-69-38
Atty. Christian Valencia , City Legal Officer **CITY LEGAL OFFICE** 7th Floor, High-rise Building	929-19-91
Ms. Marlene Aguilar, City Personnel Officer **CITY PERSONNEL OFFICE** 5th Floor, High-rise Building	920-60-45 loc.259 922-19-04
Arch. Gerardo Magat, City Planning & Devt. Officer **CITY PLANNING & DEVT. OFFICE** 10th Floor, High-rise Building	922-45-54
Dr. Victor B. Endriga , City Treasurer **CITY TREASURER'S OFFICE (CTO)** 2nd Floor, High-rise Building	922-43-64
Atty. Victor Rodriquez, Officer-in-charge **COMMUNITY RELATIONS OFFICE (CRO)** 10th Floor, High-rise Building	922-25-17
Ms. Eden R. Villanueva, Head **CULTURAL & TOURISM AFFAIRS OFFICE (CTAO)** 9th Floor, High-rise Building	926-76-41

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Mr. Manuel Sabalza, Head **DEPT. OF PUBLIC ORDER & SAFETY (DPOS)** Molave St., near Gate 5, Q.C. Hall Compound Radio Room Security & Intelligence Division	 924-18-51 924-18-44 921-10-63 925-20-27
Engr. Joselito B. Cabungcal, Officer-in-charge **ENGINEERING DEPARTMENT** 8th Floor, High-rise Building Sign Board Permits Engineering Maintenance Division – Beside DPOS	 928-47-92 434-08-77 924-16-61
Ms. Frederika Rentoy, Head **ENVIRONMENTAL PROTECTION WASTE & MANAGEMENT DIVISION (EPWMD)** Gate 5, Q.C. Hall Compound	 924-38-16 924-15-39
Mr. Ignacio Santos Diaz, Jr., Head **INDUSTRIAL RELATIONS OFFICE (IRO)** 7th Floor, High-rise Building	 921-22-23
Mr. Albert Gallarpe, Chairman **LIQUOR LICENSING OFFICE REGULATORY BOARD (LLRB)** 7th Floor, High-rise Building	 925-60-45 loc.297 -300
Mr. Neil R. Lina, Officer-in-charge **MARKET DEVT. & ADMINISTRATIVE DEPT. (MDAD)** 4th Floor, High-rise Building	 922-90-73
Mr. Tadeo M. Palma , Officer-in-charge **NOVALICHES DISTRICT CENTER (NDC)** Jordan Plains Subd. BPLO – Division	 938-31-50 939-67-83 939-67-11
Engr. Zaldy Dela Rosa, Head **PARKS DEVT. & ADMINISTRATION DEPT. (PDAD)** 9th Floor, High-rise Building Nursery Arboretum – ground floor	 922-93-82 920-28-23
Mr. Gregorio J. Banacia, Chief **PUBLIC AFFAIRS & INFORMATION SERVICES OFFICE (PAISO)** 3rd floor right wing annex bldg.	 928-64-66
Atty. Antonio A. Rosales, Officer-in-charge **PUBLIC ASSISTANCE & LEGAL AFFAIRS OFFICE(PALAO)** 7th Floor, High-rise Building	 925-6045 locals 301, 302
Dr. Maria Paz D. Ugalde, City Health Officer **Q.C. HEALTH DEPARTMENT** Kalayaan Ave. cor. Molave St. Property/Sanitation Section Administrative Division Planning Section	 926-41-97 926-42-37 926-42-34 926-42-01
Ms. Emelita L. Villanueva, City Librarian **QUEZON CITY PUBLIC LIBRARY & INFORMATION CENTER** Molave St., Q.C. Hall Compound	 922-40-60 927-98-34
Ms. Arlene Abueva , Head **QUEZON CITY HALL POST OFFICE** Ground floor	 922-81-42

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RECEIVED SECTION

Atty. Elbert T. Quilala , Chief **QUEZON CITY REGISTRY OF DEEDS (RD)** LRA Bldg. – East Ave./V- Lina Rd.	926-01-84
Ms. Ma. Teresa M. Mariano, Head **SOCIAL SERVICES DEVELOPMENT DEPARTMENT (SSDD)** Molave St., Q.C. Hall Compound Molave Youth Home	924-14-12 924-14-40 927-15-88
Ms. Margarita I. Toledo, Chief **TRICYCLE REGULATORY UNIT (TRU)** Q.C. Hall Compound near gate 6	924-14-25 924-14-93
Mr. Ramon T. Asper, Head **URBAN POOR AFFAIRS OFFICE (UPAO)** Molave St. Q.C. Hall Compound	924-65-32 929-48-38 924-64-71

TASK FORCES, PROJECTS, OTHER UNITS

Mr. Marlowe Y. Jacutin , Chief **CONTROL, PREVENTION AND REMOVAL OF ALL ILLEGAL STRUCTURES AND SQUATTING (COPRISS)** Molave St., near Gate 3, Q.C. Hall Compound	433-53-03
Ms. Mary Ruby Palma, Head **GENDER AND DEVELOPMENT RESOURCES & COORDINATION OFFICE (GADRCO)** Q.C. HALL Compound beside DPOS	434-58-94
Mr. Rolando P. Montiel, Head CGSO / Chairman **JOINT PHYSICAL INVENTORY COMMITTEE (JPIC)** Ground Floor beside Post Office	922-22-33 local 281
Mr. Wenceslao A. Cortez **Q.C ANTI – DRUG ABUSE COUNCIL (QCDAC)** Q.C. Hall Compound Tahanan Center Rehabilitation Center (Payatas)	926-95-35
Ms. Nena Ordonez, Officer **Q.C BUSINESS AFFAIRS COORDINATING OFFICE (Q.C. BACO)** 10th Flr., High-rise Building	920-18-26 to 27
Dr. Jose R. Vergara, Ed. D, Executive Director **QUEZON CITY POLYTECHNIC UNIVERSITY** Quirino Hi-way, San Bartolome, Novaliches	936-05-26 936-30-19
Mr. Conrado Buenaventura , OIC **OFFICE OF SENIOR CITIZEN'S AFFAIRS (OSCA)**	925-24-66
Ms. Flordeliza R. Agdigos **SAGIP BUHAY (RESCUE)** Kalayaan Ave. near Gate 6	928-43-96 927-59-14
Mr. Rogelio Reyes **SCHOLARSHIP & YOUTH DEV'T. PROGRAM (SYDP)** beside the Q.C. Hall library	435-00-32
Atty. J. Voltaire Enriquez, Head & Asst. City Treasurer for Operations **TASK FORCE AMUSEMENT TAX,** 2nd Floor	925-6045 local 500

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RECORD SECTION

Mr. Jose O. Castro, Head **TASK FORCE Q.C. INFORMATION TECHNOLOGY** 2nd Floor, High-rise Building	925-6045 locals 227, 228, 221 & 225
Coun. Voltaire Liban, III, Chairman **PEOPLE'S LAW ENFORCEMENT BOARD (PLEB)** 3rd Floor left wing annex	925-60-45 loc.257
PRE-QUALIFICATION, BIDS & AWARDS COMMITTEE (PBAC)	925-60-45 loc.346
Arch. Pedro P. Rodriquez, Chief **SUBDIVISION ADMINISTRATION OFFICE** 3rd Floor beside Session Hall	925-60-45 loc.470
Col. Jameel Jaymalin **PAYATAS OPERATIONS GROUP (POG)** Payatas	427-84-43

HOSPITALS

Dr. Edgardo V. Salud, Director **QUEZON CITY GENERAL HOSPITAL (QCGH)** Seminary Road near EDSA	455-48-01 453-09-28(fax)
Dr.Eduardo F. Aldana, Director **NOVALICHES DISTRICT HOSPITAL (NDH)** Novaliches	417-73-95 417-47-54 ER

OTHER OFFICES

Mr. Andy Apostol, OIC **AMORANTO SPORTS COMPLEX** -Roces Avenue	374-25-87 374-25-93 374-25-24 374-25-86
Chief Supt. Arturo W. Olit **BUREAU OF JAIL MANAGEMENT & PENOLOGY (BJMP)** 103 Kalayaan Ave.	929-47-01 435-10-40 929-26-22
Col. Elmo San Diego, Chief **CITY HALL DETACHMENT** Ground floor	921-27-97
Crisanto S. Gabriel, Auditor **COMMISSION ON AUDIT** Ground floor	926-12-62
CIVIL SERVICE COMMISSION Field Office- Q. C. Hall, 5th Floor Central Office-Batasan Hills NCR-Kaliraya St.	 928-32-16 931-79-35 / 39 712-89- to 75
COMMISSION ON ELECTIONS (COMELEC) Molave St., Q.C. Hall Compound District I – Floriana De Guia District II – Atty. Romeo Lubrigat District III – Narciso Arabe District IV – Evelyn Bautista	 922-49-38 928-89-07 924-14-14 924-61-74

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Dr. Victoria Q. Fuentes, Superintendent **DIVISION OF CITY SCHOOLS** Scout Torillo cor. Kamuning	431-92-30 416-53-93
Fiscal Lea T. Castelo **FEDERATION WOMEN'S CIVIC ORGANIZATION** Molave St. Q.C. Hall Compound	926-13-64
Maj. Oscar B. Villegas, City Fire Marshall **QUEZON CITY HALL FIRE DEPARTMENT** Molave St., Q.C. Hall Compound	924-19-22 924-18-57
Ms. Virginia Ibañez **METRO MANILA DEV'T. AUTHORITY (MMDA)** Redemption Center, Kalayaan Ave.	926-55-22 926-91-50 926-85-11
METROPOLITAN TRIAL COURT (MTC) Hall of Justice- Q. C. Hall Compound	924-38-51
Mr. Ramil Rodriguez **NATIONAL BUREAU OF INVESTIGATION (NBI)** Q.C. Hall Compound	926-39-03
Mr. Dante Liban **PHIL. NATIONAL RED CROSS Q.C. CHAPTER** Molave St., Q.C. Hall Compound	433-65-68 920-36-72
PROSECUTOR'S OFFICE Hall of Justice- Q. C. Hall Compound	924-38-77 924-38-80
Cecille B. Gutierrez, District Director **QUEZON CITY TESDA** Q. C. Hall Compound	435-67-57 / 58
Atty. Charito Planas **QUEZON CITY MEMORIAL CIRCLE** Elliptical Road	924-34-12 924-33-95 435-36-00
REGIONAL TRIALCOURT (RTC Hall of Justice, Q. C. Hall Compound	924-39-27 924-31-38 924-38-43

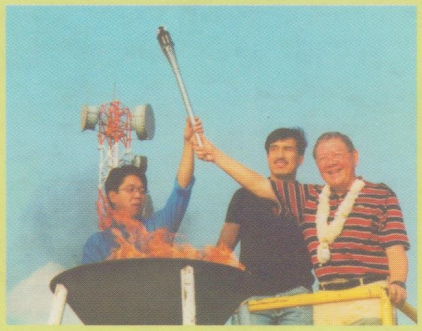
QUEZON CITY PUBLIC LIBRARY
RECORD SECTION

COUNCILORS AND OTHER OFFICIALS OF THE CITY COUNCIL

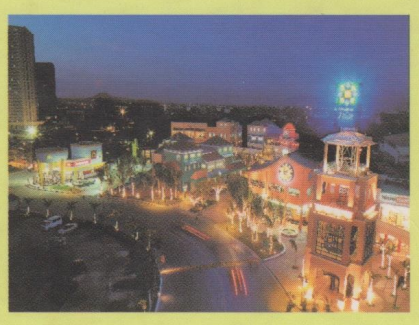
DISTRICT I COUNCILORS	**Tel. Nos.**
Wilma A. Sarino	922-09-10, 925-6045 loc.254
Vincent P. Crisologo	924-35-98, 925-6045 loc 440 & 443
Victor Ferrer Jr.	920-50-62, 925-6045 loc 429 & 430
Elizabeth Delarmente	929-43-96, 925-6045 loc 437 & 438
Bernadette C. Herrera	922-58-24, 925-6045 loc 253
Rommel R. Abesamis	922-32-32, 925-6045 loc. 255
DISTRICT II COUNCILORS	**Tel. Nos.**
Godofredo L. Liban III	922-32-46, 925-6045 loc. 441 & 442
Aiko M. Yllana	922-08-76, 925-6045 loc. 421 & 422
Ramon P. Medalla	927-50-49, 925-6045 loc. 433 & 434
Allan Butch T. Francisco	922-32-51, 925-6045 loc. 459 & 460
Eric Rey Z. Medina	925-6045 loc. 476 & 477
Mary Ann L. Susano	922-28-72, 925-6045 loc. 435 & 436
DISTRICT III COUNCILORS	**Tel. Nos.**
Jorge L. Banal	926-61-11, 925-6045 loc. 457 & 458
Julian M.L. Coseteng	922-34-15, 925-6045 loc. 445 & 446
Franz S. Pumaren	922-20-18, 925-6045 loc.447
Wencerom Benedict C. Lagumbay	926-58-52, 925-6045 loc. 443 & 444
Diorela Maria – Sotto De Leon	922-40-83, 925-6045 loc. 431
Dante M. De Guzman	922-32-50, 925-6045 loc. 419 & 420
DISTRICT IV COUNCILORS	**Tel. Nos.**
Jesus Manuel C. Suntay	926-93-44
Alma F. Montilla	929-69-69, 925-6045 loc. 267
Antonio E. Inton	922-29-13, 925-6045 loc.427 & 428
Janet M. Malaya	922-32-49, 925-6045 loc. 439 & 263
Ricardo R. Del Rosario	922-37-40, 925-6045 loc. 285 & 491
Restituto B. Manlangen	922-34-23, 925-6045 loc. 425 & 426
Ex – Officio Member	
Xyrus Lanot	922-32-29, 925-6045 loc. 367
SK President	
Junie Marie Castello	921-58-54, 925-6045 loc. 468 & 469
City Secretary	
Atty. Eugenio Jurilla	925-6045 loc. 386

N. C. PUBLIC LIBRARY
LOCAL HISTORY

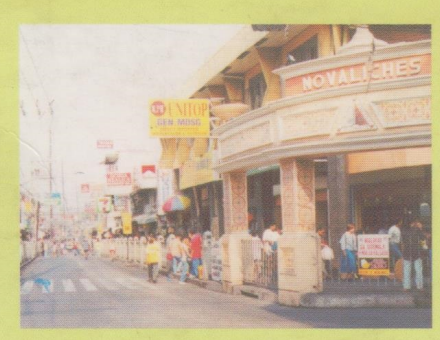
VISION
QUEZON CITY



a place where people live,



work and do business



in a hospitable, peaceful and
progressive environment

QUEZON CITY INV
COMMITTEE O
Nº