Republic of the Philippines
QUEZON CITY COUNCIL
Quezon City
23rd City Council

PO23CC-151

50th Regular Session

ORDINANCE NO. SP-3497, S-2026

AN ORDINANCE MANDATING THE ADOPTION OF ELECTRONIC PAYMENT (E-PAYMENT) SYSTEMS FOR BARANGAY FEES, CHARGES, AND TRANSACTIONS IN ALL ONE HUNDRED FORTY-TWO (142) BARANGAYS OF QUEZON CITY, AND FOR OTHER PURPOSES

Introduced by Councilor CHARM FERRER, CPA, MPA, JD

Co-Introduced by Councilors Tany Joe "TJ" L. Calalay, Bernard R. Herrera, Dorothy A. Delarmente, M.D., Joseph P. Juico, Nicole "Nikki" V. Crisologo, Mikey F. Belmonte, Candy A. Medina, Atty. Voltaire Godofredo "Bong" Liban III, Dave C. Valmocina, Ranulfo "Tatay Rannie" Z. Ludovica, Atty. Christoffer Allan "Tope" Liquigan, Albert Alvin "Chuckie" L. Antonio III, Wencerom Benedict C. Lagumbay, Don S. De Leon, Luigi D. Pumaren, Atty. Vicente Belmonte Jr., Edgar "Egay" G. Yap, Nanette Castelo Daza, Imee Rillo, Raquel S. Malañgen, Joseph Joe Visaya, Aiko Melendez, Alfred Vargas, MPA, Karl Edgar Castelo, Shaira "Shay" L. Liban, Ram V. Medalla, Maria Eleanor "Doc Ellie" R. Juan, O.D., Emmanuel Banjo A. Pilar, Kristine Alexia Matias, RN, Victor "Vic" D. Bernardo, Vito Sotto Generoso, Erwin Rey "Cocoy" A. Medina, and Jose Maria "Mari" M. Rodriguez

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WHEREAS, Section 16 of Republic Act No. 7160, otherwise known as the Local Government Code of 1991, empowers local government units, including barangays, to enact measures to promote the general welfare of their constituents, including the adoption of systems that ensure efficient, transparent, and accountable delivery of public services;

WHEREAS, Sections 389(b)(1) and 389(b)(3) of the same Code authorize the Punong Barangay and the Sangguniang Barangay to enforce laws and ordinances, administer barangay funds, and adopt measures to improve barangay governance;

WHEREAS, Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, mandates all government offices, including barangays, to simplify procedures, reduce processing time, and adopt digital and electronic systems to improve public service delivery;

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WHEREAS, Republic Act No. 8792, otherwise known as the Electronic Commerce Act of 2000, gives legal recognition to electronic data messages, electronic documents, and electronic transactions in government financial and administrative operations;

WHEREAS, the Bangko Sentral ng Pilipinas (BSP), through Memorandum Circular M-2023-005, promotes digital financial inclusion and the nationwide adoption of electronic payment systems, including the use of QR Ph, to ensure safe, interoperable, and efficient cashless transactions;

WHEREAS, Republic Act No. 10173, otherwise known as the Data Privacy Act of 2012, provides the legal framework for the protection of personal and financial information collected through electronic payment systems;

WHEREAS, Quezon City Ordinance No. SP-3208, S-2023 establishes the official policy of the Quezon City Government encouraging the adoption of digital payments under the Paleng-QR Ph Program, reflecting the City's commitment to cashless and modernized transactions;

WHEREAS, the Paleng-QR Ph Program of the National Government and the Quezon City Government promotes the use of QR-enabled digital payments in public markets, transportation, and government-related transactions, including those at the barangay level;

WHEREAS, pursuant to applicable Commission on Audit (COA) circulars and accounting regulations recognizing electronic records, automated systems, and audit trails, government agencies and local government units are allowed to utilize authorized electronic payment systems for the collection of fees, provided that proper accounting, documentation, and internal controls are maintained.

NOW, THEREFORE,

BE IT ENACTED BY THE CITY COUNCIL OF QUEZON CITY IN REGULAR SESSION ASSEMBLED:

SECTION 1. TITLE. – This Ordinance shall be known as the "Quezon City Barangay E-Payment Ordinance."

SECTION 2. DECLARATION OF POLICY. – It is hereby declared the policy of the Quezon City Government to promote transparency, efficiency, and accountability in the delivery of public service by mandating the adoption of electronic payment (e-payment) systems for the payment and collection of barangay fees, charges, and other lawful amounts in all one hundred forty-two (142) barangays of Quezon City. The Quezon City Government shall ensure that the implementation of this Ordinance promotes digital financial inclusion and modernizes local government transactions, consistent with applicable national laws and regulations.

SECTION 3. COVERAGE. – This Ordinance shall apply to official barangay fees, charges, and lawful collections in all one hundred forty-two (142) barangays of Quezon City, including, but not limited to, the following:

a. *Barangay clearances, certificates, and similar official documents issued by the barangay;*

b. *Fees for the use or rental of barangay-owned facilities including barangay halls, covered courts, multi-purpose halls, and similar venues;*

c. *Fees and charges for barangay programs and services, including, but not limited to, barangay events, seminars, and other authorized community services; and*

d. *Other barangay fees and lawful collections authorized by law, ordinance, or regulation.*

SECTION 4. ADOPTION OF E-PAYMENT AS PRIMARY MODALITY. – All barangays of Quezon City are hereby mandated to adopt and implement electronic payment (e-payment) systems.

To ensure security, uniformity, and ease of use for the public, all 142 barangays in Quezon City shall utilize a web-based payment interface integrated into, or strictly patterned after, the QC Pay Easy platform under the QC E-Services portal.

The application of mandatory e-payment shall be governed by the following rules:

a. ***Mandatory for Barangay Business Permit Fees*** *– The use of e-payment systems shall be strictly mandatory for the payment of all Barangay Clearances for Business Fees, regardless of the amount;*

b. ***Barangay Discretion on Other Mandatory Transactions*** *– For all other fees and charges, the Sangguniang Barangay is authorized to determine which specific transactions or threshold amounts shall be subject to mandatory e-payment. Such determinations must be explicitly integrated into the Barangay Revenue Code to be valid and enforceable;*

c. ***Cash Payment Option*** *– Any fee, charge, or transaction that is not explicitly identified as "mandatory e-payment" within the Barangay Revenue Code may be paid in cash at the option of the payor; and*

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d. ***Voluntary E-Payment*** – *Except for the payment of barangay business permit fees and unless otherwise covered by the Barangay Revenue Code of the barangay, the use of e-payment facility shall be voluntary. Cash payment will still be allowed especially during e-payment system downtime. The barangay shall encourage and promote the availment of e-payment options to its constituents.*

For purposes of implementation, barangays shall utilize payment channels accredited or recognized by the Bangko Sentral ng Pilipinas (BSP), including, but not limited to, QR Ph-enabled platforms and other authorized electronic payment facilities.

No additional fee shall be imposed by the barangay in relation to the use of electronic payment systems, except a reasonable convenience fee charged by the e-payment platform.

SECTION 5. MANDATORY AVAILABILITY OF CASH AS SECONDARY OPTION. – Cash payments shall remain available as a secondary mode for mandated e-payments and as a primary alternative for all other collections. Barangays shall accept cash in the following instances:

a. ***Non-Mandated Transactions*** – *any transaction, fee, or charge that is not specifically identified as a "mandatory e-payment" transaction under the Barangay Revenue Code or Section 4 of this Ordinance;*

b. ***Technical Failure*** – *cases where digital systems, point-of-sale (POS) devices, network connectivity, or the "QC E-Services" portal integration are unavailable or experiencing downtime;*

c. ***Accessibility Constraints*** – *when the payor cannot reasonably access electronic payment channels, particularly for constituents who lack digital devices, stable internet, or compatible financial accounts;*

d. ***Special Populations*** – *to ensure inclusive service for senior citizens, persons with disabilities (PWDs), and unbanked households who may prefer traditional payment methods;*

e. ***Under-Threshold Transactions*** – *any transaction falling below the minimum amount prescribed by the Barangay Revenue Code for mandatory e-payment, unless the constituent voluntarily opts for a digital channel; and*

f. ***Emergency Circumstances*** – *under other circumstances defined by the uniform guidelines issued by the City Treasurer to ensure non-discrimination and continuous delivery of essential services.*

SECTION 6. ACCEPTED MODES OF E-PAYMENT. – The Barangay shall accept electronic payments through any of the following accredited and BSP-supervised financial service providers:

a. Banks (government or private) chosen or accredited by the Barangay;

b. Mobile wallets and e-money issuers;

c. Online fund transfer systems; and

d. Other electronic payment platforms approved by the Sangguniang Barangay.

A requesting party may choose any of the available and authorized e-payment channels.

SECTION 7. IMPLEMENTING MECHANISM AND COMPLIANCE. – The Quezon City Government, through the Office of the City Administrator, in coordination with the City Treasurer's Office, the Business Permits and Licensing Department (BPLD), the City Legal Department, the Quezon City Information Technology Development Department (ITDD), and other relevant offices, shall issue the necessary guidelines and provide technical assistance to ensure the proper implementation of this Ordinance.

To ensure uniform implementation and compliance with Section 11(f) of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Delivery of Government Services Act, all 142 barangays shall integrate their electronic payment facilities with the City's Online Business Permit Application System (OBPAS), particularly for the collection of the barangay business permit fees. The Quezon City Government shall provide the necessary technical assistance, system integration support, and capacity-building programs to facilitate the integration.

To maintain strict financial oversight, the system must provide real-time back-end access to both the City Treasurer's Office (CTO), the City Accounting Department, and the Commission on Audit – Quezon City, enabling these Offices to monitor, check, and verify all transactions against actual bank remittances instantaneously.

While transactions are electronic, they remain subject to existing Commission on Audit (COA) rules and regulations. The system must be designed to generate a "permanent audit trail," including electronic logs and downloadable Reports of Collections and Deposits (RCD), to facilitate regular post-auditing and COA verification.

All barangays shall comply with the provisions of this Ordinance within one (1) year from its effectivity, including the establishment of the required electronic payment channels, posting of payment procedures in conspicuous places, and issuance of appropriate official receipts or proof of payment.

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SECTION 8. BARANGAY E-PAYMENT ACCOUNTS. – The Barangay Treasurer, upon authorization of the Sangguniang Barangay, shall open and maintain official barangay accounts with accredited banks or digital financial institutions exclusively for the receipt of barangay collections.

All collections made through e-payment systems shall be automatically credited to the official barangay account.

SECTION 9. ISSUANCE OF OFFICIAL RECEIPTS. – Upon successful electronic payment, the Barangay Treasurer shall issue an official receipt as proof of payment. The Quezon City Information Technology Development Department shall provide technical guidance and support to the 142 barangays in Quezon City in onboarding to the City's universal order of payment and electronic official receipt system within one (1) year from the enactment of this Ordinance.

SECTION 10. IMPLEMENTATION AND SYSTEM MANAGEMENT. – The Barangay Treasurer and the Barangay Secretary shall be responsible for the implementation, monitoring, and proper recording of all e-payment transactions, subject to existing accounting and auditing rules and regulations. Strict financial oversight shall be maintained through the dual-access monitoring provided to the City Treasurer's Office and the City Accounting Department.

SECTION 11. INFORMATION AND AWARENESS CAMPAIGN. – The barangays shall conduct information campaigns to educate residents on the use of e-payment systems, including posting of QR codes and payment instructions in conspicuous places within the barangay hall.

SECTION 12. DATA PRIVACY AND SECURITY. – All personal and financial information collected through e-payment systems shall be handled in compliance with Republic Act No. 10173, otherwise known as the Data Privacy Act of 2012.

SECTION 13. IMPLEMENTING RULES AND REGULATIONS. – The Business Permits and Licensing Department (BPLD), as the lead implementing office, in consultation and coordination with the Office of the City Administrator, the City Treasurer's Office, the Information Technology Development Department (ITDD), the City Accounting Department, the Barangay and Community Relations Department (BCRD), the Liga ng mga Barangay, and other relevant offices, shall promulgate the necessary rules and regulations for the effective implementation of this Ordinance within sixty (60) days from its effectivity.

SECTION 14. SEPARABILITY CLAUSE. – If any provision of this Ordinance is declared invalid or unconstitutional, the remaining provisions shall remain in full force and effect.

SECTION 15. REPEALING CLAUSE. – All barangay ordinances, resolutions, or issuances inconsistent with this Ordinance are hereby repealed or modified accordingly.

SECTION 16. EFFECTIVITY CLAUSE. – This Ordinance shall take effect after its approval and posting in conspicuous places within all barangays of Quezon City, in accordance with law.

ENACTED: June 1, 2026.

CERTIFICATION

This is to certify that this Ordinance was ENACTED by the City Council on Second Reading on June 1, 2026 and was PASSED on Third/Final Reading on June 15, 2026.

GIAN G. SOTTO
City Vice Mayor
Presiding Officer

APPROVED: JUL 06 2026

MA. JOSEFINA G. BELMONTE
City Mayor

ATTESTED:

ATTY. JOHN THOMAS S. ALFEROS, III
City Government Department Head III
(Secretary to the Sanggunian)

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